

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Abbreviation	State	Topic Name
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Claims & billing
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Question

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Organization Name	Agency Name	Local Phone
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	DHSS of Alaska - Division of Healthcare Services & Health Facilities Licensing and Certification Uni	(907) 334-2430
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory	(847) 853-6060


Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Local Phone Extension	Local Phone Notes	Local TDD	Local TDD Extension	Tollfree Phone
				(800) 633-4227
				(888) 355-9165
				(800) 633-4227
		(855) 797-2627		(855) 798-2627
				(800) 633-4227
				(800) 633-4227
				(800) 447-8477
		(877) 588-1123		(877) 588-1123
				(888) 387-9387
				(800) 424-4301
				(866) 275-2267
				(888) 545-5222
				(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Tollfree Extension	Tollfree Instate?	Tollfree Phone Notes	Tollfree TDD	Tollfree TDD Extension
	<input type="checkbox"/>	Jurisdiction D		
	<input type="checkbox"/>			
	<input type="checkbox"/>	1-800-MEDICARE		
	<input type="checkbox"/>			
	<input type="checkbox"/>	1-800-MEDICARE		
	<input type="checkbox"/>	1-800-MEDICARE		
	<input type="checkbox"/>		(800) 377-4950	
	<input type="checkbox"/>			
				
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	<input type="checkbox"/>			
	<input type="checkbox"/>			
	<input type="checkbox"/>			
	<input type="checkbox"/>			

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Spanish Phone	Spanish Phone Extension	E-mail Address
		medicare.railroad@palmettogba.com
		hhstips@oig
		info@aaaasf.org or reception@aaaasf.org media@cap.org
		info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Web Address

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.noridianmedicare.com

www.noridianmedicare.com

www.oig.hhs.gov

www.hss.state.ak.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

Helpful Contacts - Agency List By Topic

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AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	Complaints about my care or services
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Health Care		
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	DHSS of Alaska - Division of Healthcare Services & Health Facilities Licensing and Certification Uni	(907) 334-2483
QIO - Quality Improvement Organization (Quality Innovation Network)	Mountain Pacific Quality Health Foundation	(406) 443-4020
Ombudsman	Long Term Care Ombudsman of Alaska	(907) 334-4480
Medicaid - Report Fraud	Department of Health and Human Services	(907) 269-1060
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Alaska, Idaho, Oregon, and Washington	(206) 615-2290
ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
Nursing Home State Survey Agency	DHSS of Alaska - Division of Healthcare Services & Health Facilities Licensing and Certification Uni	(907) 334-2483
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(888) 387-9387
	(800) 497-8232
	(800) 730-6393
	(800) 478-6406
	(206) 615-2296
	(800) 262-1514
	(888) 387-9387
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299

Helpful Contacts - Agency List By Topic

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		(800) 222-4225
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ocrmail@of.dhhs.gov

shechinson@nw16.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.jointcommission.org

dhss.alaska.gov/dhcs/Pages/hflc/default.aspx

www.mpqhf.org

www.akoltco.org

<http://www.hss.state.ak.us/dpa/features/org/fraud.htm>

www.medicareappeal.com

www.hhs.gov/ocr

www.nwrenalnetwork.org

dhss.alaska.gov/dhcs/Pages/hflc/default.aspx

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	General health & health conditions
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Health care facilities & services in my area
AK	Alaska	Help with my Medicare options & issues
AK	Alaska	Help with my Medicare options & issues
AK	Alaska	Help with my Medicare options & issues
AK	Alaska	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Alaska Primary Care Association	(907) 929-2722
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Denali KidCare	(907) 269-6529
State Hospice Organization	Hospice and Home Care of Juneau, Alaska	(907) 463-6111
State Hospice Organization	Hospice of Mat-Su, Alaska	(907) 352-4800
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services	CMS, Seattle Regional Office	(206) 615-2354









Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
Anchorage Area	(888) 318-8890
	(800) 772-1213
Additional Email:	(312) 751-4701
medicare.railroad@palmettogba.com	(877) 772-5772
	(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(888) 318-8890

Denali.Kid.Care@alaska.gov

b.mistler@msrmc.com

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.alaskapca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://dhss.alaska.gov/dhcs/Pages/DenaliKidCare/default.aspx>

www.ccsjuneau.org

www.matsuregional.com

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AK	Alaska	Help with my Medicare options & issues
AK	Alaska	Help with my Medicare options & issues
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AK	Alaska	Other insurance programs
AL	Alabama	Claims & billing
AL	Alabama	Claims & billing
AL	Alabama	Claims & billing
AL	Alabama	Claims & billing
AL	Alabama	Claims & billing
AL	Alabama	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Regional Office

State Department of Insurance	Insurance Division of Alaska	(907) 269-7900
SHIP -- State Health Insurance Assistance Program	Medicare Information Office	(907) 269-3680
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Alaska Department of Health and Social Services	(907) 465-3030
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Alaska Department of Health and Social Services	(907) 465-3030
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Blue Cross Blue Shield of Alabama	
Carrier	Blue Cross Blue Shield of Alabama	


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 467-8725
(907) 269-3691	(800) 478-6065
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 780-9972
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227

Helpful Contacts - Agency List By Topic

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	(800) 878-5707
	
	
	
	
	
	
	
	
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

judith.bendersky@alaska.gov

retire@opm.gov

webmaster@health.state.ak.us

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.commerce.state.ak.us/insurance

<http://medicare.alaska.gov>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.hss.state.ak.us>

www.hud.gov

www.hss.state.ak.us/dpa

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

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AL	Alabama	Claims & billing
AL	Alabama	Complaints about my care or services
AL	Alabama	Complaints about my care or services
AL	Alabama	Complaints about my care or services
AL	Alabama	Complaints about my care or services
AL	Alabama	Complaints about my care or services
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AL	Alabama	Complaints about my care or services

Helpful Contacts - Agency List By Topic

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Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Bureau of Health Provider Standards, Division of Healthcare Facilities of Alabama	(334) 206-5075
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Bureau of Home and Community Services of Alabama	(334) 206-5341
QIO - Quality Improvement Organization (Quality Innovation Network)	atom Alliance	(901) 682-0381
Ombudsman	State Health Insurance Assistance Program (SHIP)	(334) 242-5743
Medicaid - Report Fraud	Medicaid Agency of Alabama	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 447-8477

(844) 430-9504

(800) 356-9596

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 225-9770

(800) 528-2655

(800) 243-5463

(866) 452-4930

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 377-4950



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

cduck@adph.state.al.us

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

ageline@adss.alabama.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.adph.org

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.adph.org

www.qsource.org

<http://www.alabamaageline.gov>

http://www.medicaid.state.al.us/fraud_abuse/reporting_fraud.aspx?tab=7

www.medicareappeal.com

Helpful Contacts - Agency List By Topic

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AL	Alabama	Complaints about my care or services
AL	Alabama	Complaints about my care or services
AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
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AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
AL	Alabama	General health & health conditions
AL	Alabama	Health care facilities & services in my area
AL	Alabama	Health care facilities & services in my area
AL	Alabama	Health care facilities & services in my area
AL	Alabama	Health care facilities & services in my area
AL	Alabama	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

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Submitting a complaint about discrimination.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
Nursing Home State Survey Agency	Alabama Department of Public Health	(334) 206-5111
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Alabama Primary Care Association	(334) 271-7068
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	ALL Kids	(334) 206-5568
State Hospice Organization	Alabama Hospice and Pallative Care	(334) 421-8884

Helpful Contacts - Agency List By Topic

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	(800) 356-9596
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(888) 322-7068
	(800) 677-1116
	(800) 367-6274
	(888) 373-5437

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	Complaint line
<input type="checkbox"/>	(800) 222-4225
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(866) 228-4327
<input type="checkbox"/>	
<input type="checkbox"/>	Quit Smoking Program (877) 448-7848
<input type="checkbox"/>	
<input type="checkbox"/>	(888) 586-6340
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov
	ahrqpubs@ahrq.gov
	admin@alphca.com
	lce@aarp.org
	njshc@cybernex.net
	LSegrestRN@aol.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hhs.gov/ocr

www.adph.org

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.alphca.com

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.adph.org/allkids/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Help with my Medicare options & issues
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs
AL	Alabama	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Organization (formerly - Alabama Hospice Organization)	
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Insurance Department of Alabama - Consumer Service Division	(334) 269-3550
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(334) 242-5743
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Alabama Department of Public Health	(334) 206-5300
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Medicaid Agency of Alabama	(334) 242-5000
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

			(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772	
medicare.railroad@palmettogba.com			(800) 633-4227
			(800) 433-3966
			(800) 243-5463
			(877) 543-7669
			(202) 606-2532
			(888) 767-6738
			(800) 638-7072
			(800) 252-1818
			(202) 708-1455
			(800) 569-4287
			(800) 362-1504
			(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	1-800-AGELINE
	
	(800) 878-5707
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

myra.frick@insurance.alabama.gov

ageline@adss.alabama.gov

retire@opm.gov

(866) 874-3972

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.aldoi.gov

<http://www.alabamaageline.gov>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.adph.org

www.hud.gov

www.medicaid.alabama.gov

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AR	Arkansas	Claims & billing
AR	Arkansas	Claims & billing
AR	Arkansas	Claims & billing
AR	Arkansas	Claims & billing
AR	Arkansas	Claims & billing
AR	Arkansas	Claims & billing
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services
AR	Arkansas	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Arkansas Department of Health	(501) 661-2000
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Arkansas Department of Health	(501) 661-2000
QIO - Quality Improvement Organization (Quality Innovation	TMF	(512) 329-6610

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 462-0599

(800) 424-4301

(866) 275-2267

(888) 545-5222

















(800) 323-4040

(800) 223-0340

(800) 725-9216

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		1-800-MEDICARE
		
		
		(800) 377-4950
		
2581		
		
		
		
		
		
		
		
		(877) 486-2048

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.healthyarkansas.com

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.healthyarkansas.com

www.tmf.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AR	Arkansas	Complaints about my care or services
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AR	Arkansas	Complaints about my care or services
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AR	Arkansas	Complaints about my care or services
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AR	Arkansas	Complaints about my care or services
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AR	Arkansas	Complaints about my care or services
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AR	Arkansas	Complaints about my care or services
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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AR	Arkansas	General health & health conditions
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Network)

Ombudsman	Department of Human Services on Aging of Arkansas - Division of Aging and Adult Services	(501) 682-2441
Medicaid - Report Fraud	Department of Human Services	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas	(214) 767-4056
ESRD -- End-Stage Renal Disease Networks	FMQAI-ESRD Newtwork 13	(405) 942-6000
Nursing Home State Survey Agency	Department of Human Services of Arkansas - Office of Long Term Care	(501) 320-6145
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 422-6641
(214) 767-8940	
	(800) 472-8664
(501) 682-6789	(800) 582-4887
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237

Based on Helpful Contacts Data



(800) 222-4225

Quit Smoking Program
(877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

connie.parker@arkansas.gov

Lduval@nw13.esrd.net

carol.shockley@ar.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.arkansas.gov/dhs/aging

<https://www.medicaid.state.ar.us/InternetSolution/consumer/contacts.aspx>

www.medicareappeal.com

www.hhs.gov/ocr

www.network13.org

www.humanservices.arkansas.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AR	Arkansas	General health & health conditions
AR	Arkansas	General health & health conditions
AR	Arkansas	General health & health conditions
AR	Arkansas	Health care facilities & services in my area
AR	Arkansas	Health care facilities & services in my area
AR	Arkansas	Health care facilities & services in my area
AR	Arkansas	Health care facilities & services in my area
AR	Arkansas	Health care facilities & services in my area
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Help with my Medicare options & issues
AR	Arkansas	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Health Centers of Arkansas, Inc.	(501) 374-8225
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	ARKids First	
State Hospice Organization	Arkansas Hospice Inc.	(501) 748-3333
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Dallas Regional Office	(214) 767-6423
State Department of Insurance	Department of Insurance of Arkansas	(501) 371-2782
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Information Program (SHIIP)	(501) 371-2782
CHIP -- Insure Kids Now	Children's Health Insurance Program	


Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(877) 666-2422
	(800) 677-1116
	(800) 367-6274
	(888) 474-8275
	(877) 257-3400
	(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701
	(877) 772-5772
	(800) 633-4227
	(800) 224-6330
	(800) 224-6330
	(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(888) 586-6340
		
		
		
		
		
		
		7am-7pm M-F (24x7 automated service as well)
		Additional Fax # 904-232- 2874
		
		
		
		(501) 683-4468
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(800) 482-8988

javerplaetse@rrb.gov

(501) 371-2782

insurance.shiip@arkansas.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.chc-ar.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.arkidsfirst.com/>

www.arkansashospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.arkansas.gov/insurance

<http://www.insurance.arkansas.gov/shiip.htm>

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AR	Arkansas	Other insurance programs
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Claims & billing
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Arkansas Department of Health	(501) 661-2000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Arkansas	(501) 682-8233
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Hawaii Department of Health	(808) 692-7420
American Hospital Association	American Hospital Association	(312) 422-3000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072

(800) 462-0599

(202) 708-1455

(800) 569-4287

(501) 682-8820

(800) 482-5431

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 447-8477


















(877) 588-1123

(877) 588-1123

(800) 424-4301

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 878-5707
	
	
	
	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

(800) 482-8988

chawnte.booker@arkansas.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.healthy.arkansas.gov>

www.hud.gov

<http://www.medicaid.state.ar.us/>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.noridianmedicare.com

www.oig.hhs.gov

<http://www.hawaii.gov/health>

www.aha.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	Complaints about my care or services
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Ombudsman	Department On Aging of AS, GU, HI, and MP	(808) 586-0100
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Western Pacific Renal Network, LLC - Network 17	(415) 897-2400
Nursing Home State Survey Agency	Hawaii Department of Health	(808) 692-7420
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 275-2267

(888) 545-5222

(800) 323-4040

(808) 586-7268 Hawaii only

(888) 875-9229

(415) 437-8311

(800) 232-3773

(800) 222-2225

(800) 749-2257

(800) 891-5390

















(800) 638-8299

(800) 227-2345

(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

eoah@doh.hawaii.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

<http://hawaii.gov/health/eoa>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet17.org

<http://www.hawaii.gov/health>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	General health & health conditions
AS	American Samoa	Health care facilities & services in my area
AS	American Samoa	Health care facilities & services in my area
AS	American Samoa	Health care facilities & services in my area
AS	American Samoa	Health care facilities & services in my area
AS	American Samoa	Health care facilities & services in my area
AS	American Samoa	Help with my Medicare options & issues
AS	American Samoa	Help with my Medicare options & issues
AS	American Samoa	Help with my Medicare options & issues
AS	American Samoa	Help with my Medicare options & issues
AS	American Samoa	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of American Samoa	(808) 537-5855
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	American Samoa Children's Health Insurance Program	(684) 633-4818
State Hospice Organization	Hospice Organization of American Samoa	(684) 633-1222
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Office of The Governor of American Samoa	(684) 633-4116

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com















(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Info@pacificislandspcs.org

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

webmaster@as.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.pacificislandspca.org

www.aarp.org/LCE

www.selfhelpgroups.org

<http://americansamoa.gov/index>

<http://americansamoa.gov>

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://americansamoa.gov/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AS	American Samoa	Other insurance programs
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Claims & billing
AZ	Arizona	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Hawaii Department of Health	(808) 586-4400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Hawaii	(808) 524-3370
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 316-8005
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
(877) 588-1123	(877) 588-1123

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(800) 878-5707
	
	
	
	(800) 603-1201
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	Jurisdiction 3
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

(800) 316-8005

dhs@dhs.hawaii.gov

medicare.railroad@palmettogba.com

(602) 864-4884

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.hawaii.gov/health>

www.hud.gov

<http://www.med-quest.us/>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
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AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services
AZ	Arizona	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ESRD State Survey Agency	Arizona Department of Health Services	(602) 364-3030
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	AHC Home Health of AZ dba Advanced Home Care	(602) 364-3030
QIO - Quality Improvement Organization (Quality Innovation Network)	Health Services Advisory Group	(602) 801-6600
Ombudsman	Aging and Adult Administration of Arizona	(602) 542-4446
Medicaid - Report Fraud	AHCCCS (a.k.a. Access) (formerly - Health Care Cost Containment of Arizona)	(602) 417-4045
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	Department of Health Services of Arizona - Assurance and Licensure Division of Long Term Care	(602) 364-2690




















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
5	(800) 221-9968
	(800) 432-4040
	(888) 487-6686
	(415) 437-8311
	(800) 783-8818

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		also (888) 777 - 0105
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org
info@aaahc.org

(602) 542-4446

drodgers@nw15.esrd.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.azdhs.gov/als/medical

www.hsag.com

www.azdes.gov

<http://www.azahcccs.gov/fraud/reporting/reporting.aspx>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	General health & health conditions
AZ	Arizona	Health care facilities & services in my area
AZ	Arizona	Health care facilities & services in my area
AZ	Arizona	Health care facilities & services in my area
AZ	Arizona	Health care facilities & services in my area
AZ	Arizona	Health care facilities & services in my area
AZ	Arizona	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Association of Community Health Centers, Inc. of Arizona	(602) 253-0090
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Access Care For Kids	(602) 417-5437
State Hospice Organization	Arizona Hospice and Palliative Care Organization	(480) 491-0540
SSA -- Social Security Administration	Social Security Administration	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

agatham@aachc.org

(800) 677-1116

(800) 367-6274

(800) 962-6690

(800) 772-1213

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@aachc.org

lce@aarp.org

njshc@cybernex.net

info@ahpco.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.aachc.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.azahcccs.gov

www.ahpco.org

www.socialsecurity.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

AZ	Arizona	Help with my Medicare options & issues
AZ	Arizona	Help with my Medicare options & issues
AZ	Arizona	Help with my Medicare options & issues
AZ	Arizona	Help with my Medicare options & issues
AZ	Arizona	Help with my Medicare options & issues
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
AZ	Arizona	Other insurance programs
CA	California	Claims & billing
CA	California	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Arizona Department of Insurance	(602) 364-2499
SHIP -- State Health Insurance Assistance Program	Arizona State Health Insurance Assistance Program	(602) 542-4446
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Arizona Department of Health Services	(602) 542-1025
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	AHCCCS (a.k.a. Access) (formerly - Health Care Cost Containment of Arizona)	(602) 417-4000
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 325-2548

711 for TTY

(800) 432-4040

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 523-0231

(800) 827-1000

(800) 633-4227

(888) 355-9165

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	<input type="checkbox"/>	automated service as well)
	<input type="checkbox"/>	Additional Fax # 904-232-2874
	<input type="checkbox"/>	
	<input checked="" type="checkbox"/>	
	<input type="checkbox"/>	Spanish available upon request
	<input checked="" type="checkbox"/>	
	<input type="checkbox"/>	(800) 878-5707
	<input type="checkbox"/>	
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	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	Jurisdiction D
	<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

consumers@azinsurance.gov

pgonzalez-emblem@azdes.gov

retire@opm.gov

(602) 417-4000

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.rrb.gov

www.cms.gov

www.id.state.az.us

<https://www.azdes.gov/daas/ship/>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.hs.state.az.us/

www.hud.gov

<http://www.ahcccs.state.az.us>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CA	California	Claims & billing
CA	California	Claims & billing
CA	California	Claims & billing
CA	California	Claims & billing
CA	California	Claims & billing
CA	California	Claims & billing
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	National Heritage Insurance Company	
Carrier	National Heritage Insurance Company	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	California Department of Public Health	(916) 440-7360
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	California Department of Public Health	(916) 324-6630
QIO - Quality Improvement Organization (Quality Innovation Network)	Health Services Advisory Group	(602) 801-6600


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
(877) 588-1123	(877) 588-1123
	(800) 236-9747
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 236-9747

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cob.cms.hhs.gov

www.medicarenhic.com

www.medicarenhic.com

www.oig.hhs.gov

www.cdph.ca.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.cdph.ca.gov

www.hsag.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	Complaints about my care or services
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Network)

Ombudsman	Long Term Care Ombudsman of California	(916) 419-7510
Medicaid - Report Fraud	Department of Health Care Services/Health Care Programs	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Western Pacific Renal Network, LLC - Network 17	(415) 897-2400
ESRD -- End-Stage Renal Disease Networks	FMQAI: ESRD Network 18 of Southern California	(888) 268-1539
Nursing Home State Survey Agency	California Department of Public Health	(916) 440-7360
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 231-4024

(800) 822-6222

(415) 437-8311

(800) 232-3773

(800) 637-4767

(800) 236-9747

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 735-2929
	
	
	
	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

stateomb@aging.ca.gov

hedwards@nw18.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aging.ca.gov

<http://www.dhcs.ca.gov/individuals/pages/stopmedicalfraud.aspx>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet17.org

<http://esrdnetwork18.org/>

www.cdph.ca.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CA	California	General health & health conditions
CA	California	General health & health conditions
CA	California	Health care facilities & services in my area
CA	California	Health care facilities & services in my area
CA	California	Health care facilities & services in my area
CA	California	Health care facilities & services in my area
CA	California	Health care facilities & services in my area
CA	California	Help with my Medicare options & issues
CA	California	Help with my Medicare options & issues
CA	California	Help with my Medicare options & issues
CA	California	Help with my Medicare options & issues
CA	California	Help with my Medicare options & issues
CA	California	Help with my Medicare options & issues
CA	California	Other insurance programs
CA	California	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of California	(916) 440-8170
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Medi Cal	(866) 848-9166
State Hospice Organization	Hospice and Palliative Care Association of California and Nevada	(916) 925-3770
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	California Department of Insurance	(213) 897-8921
SHIP -- State Health Insurance Assistance Program	California Health Insurance Counseling & Advocacy Program (HICAP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800












Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 358-9295
		(800) 622-9010
		(888) 895-0808
		(800) 677-1116
		(800) 367-6274
		(800) 880-5305
		(888) 252-1010
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		(800) 633-4227
		(800) 927-4357
		(800) 434-0222
		(877) 543-7669
	(202) 606-2532	(888) 767-6738

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(888) 586-6340
	
	
	
	
	(800) 735-2929
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	
	(800) 878-5707

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

hicapteam@aging.ca.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.ahrq.gov

www.kidney.org

<http://www.cPCA.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.healthyfamilies.ca.gov/>

www.calhospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://www.insurance.ca.gov/>

www.aging.ca.gov/HICAP

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CA	California	Other insurance programs
CA	California	Other insurance programs
CA	California	Other insurance programs
CA	California	Other insurance programs
CA	California	Other insurance programs
CA	California	Other insurance programs
CO	Colorado	Claims & billing
CO	Colorado	Claims & billing
CO	Colorado	Claims & billing
CO	Colorado	Claims & billing
CO	Colorado	Claims & billing
CO	Colorado	Claims & billing
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	California Department of Health Services	(916) 445-4171
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	California Department of Health Services	(916) 636-1980
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Colorado Department of Public Health and Environment	(303) 692-2904
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory	American Association for Accreditation of	(847) 775-1970

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(844) 430-9504
(303) 691-7700	(800) 886-7689
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

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<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(800) 377-4950
<input type="checkbox"/>	
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

internet@dhcs.ca.gov

internet@dhcs.ca.gov

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://owcp.dol.acs-inc.com>

www.dhcs.ca.gov

www.hud.gov

www.medi-cal.ca.gov

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.cdphe.state.co.us/hf

www.aha.org

www.abms.org

www.AAAASF.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	Complaints about my care or services
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Surgical Facilities	Ambulatory Surgical Facilities	
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Colorado Department of Public Health and Environment	(303) 692-2800
QIO - Quality Improvement Organization (Quality Innovation Network)	Telligen	(515) 223-2900
Ombudsman	Legal Center for People with Disabilities and Older People of Colorado	(303) 722-0300
Medicaid - Report Fraud	Department of Health Care Policy and Financing	(303) 866-3513
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Colorado, Montana, North Dakota, Utah, and Wyoming	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	Colorado Department of Public Health and Environment	(303) 692-2800
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 323-4040

(800) 383-2856

(303) 722-3619

(800) 288-1376

(800) 221-3943

(303) 844-3439

(800) 783-8818

(800) 222-2225

(800) 891-5390

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		also (888) 777 - 0105
		
		(800) 222-4225
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

reception@aaaasf.org

media@cap.org

info@aaahc.org

health.facilities@state.co.us

tlcmail@thelegalcenter.org

drodgers@nw15.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cap.org

www.aaahc.org

www.jointcommission.org

www.cdphe.state.co.us/hf

www.telligen.org

www.thelegalcenter.org

<http://www.colorado.gov/cs/Satellite/HCPF/HCPF/1197364127331?rendermode=preview>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

www.healthfacilities.info

www.nia.nih.gov

www.kidney.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	General health & health conditions
CO	Colorado	Health care facilities & services in my area
CO	Colorado	Health care facilities & services in my area
CO	Colorado	Health care facilities & services in my area
CO	Colorado	Health care facilities & services in my area
CO	Colorado	Health care facilities & services in my area
CO	Colorado	Help with my Medicare options & issues
CO	Colorado	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Health Network of Colorado	(303) 861-5165
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Colorado Child Health Plan Plus (CHP+)	
State Hospice Organization	Colorado Center for Hospice & Palliative Care	(303) 694-4728
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(800) 359-1991
	(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701
	(877) 772-5772

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.cchn.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.chip+.org>

www.coloradohospice.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CO	Colorado	Help with my Medicare options & issues
CO	Colorado	Help with my Medicare options & issues
CO	Colorado	Help with my Medicare options & issues
CO	Colorado	Help with my Medicare options & issues
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CO	Colorado	Other insurance programs
CT	Connecticut	Claims & billing
CT	Connecticut	Claims & billing
CT	Connecticut	Claims & billing
CT	Connecticut	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Denver Regional Office	(303) 844-1568
State Department of Insurance	Department of Insurance of Colorado	(303) 894-7499
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Assistance Program (SHIP)	(720) 321-8850
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Colorado Department of Public Health and Environment	(303) 692-2000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Health Care Policy and Financing of Colorado	(303) 866-3513
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(800) 930-3745

(303) 894-7880

(888) 696-7213

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(303) 691-7700

(800) 886-7689

(202) 708-1455

(800) 569-4287

(800) 221-3943

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction A
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 665-9668

dora_ins_seniorhealthstaff@state.co
.us

retire@opm.gov

cdphe.information@state.co.us

medicare.railroad@palmettogba.com

medicare@bcbsme.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

www.dora.state.co.us/insurance

www.dora.colorado.gov/insurance

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.cdphe.state.co.us/

www.hud.gov

<http://www.chcpf.state.co.us>

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CT	Connecticut	Claims & billing
CT	Connecticut	Claims & billing
CT	Connecticut	Claims & billing
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Fiscal Intermediary	Empire Medicare Services	
Carrier	First Coast Service Options, Inc.	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7400
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Connecticut Department of Public Health	(860) 509-7400
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	Long Term Care Ombudsman of Connecticut	(860) 424-5200
Medicaid - Report Fraud	Department of Social Services	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute	(585) 425-5210















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
Covers 19 levels of care including dialysis	
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 828-9769
	(866) 388-1888
	(800) 842-2155

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	(866) 868-2289
	
	
	
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

webmaster.dph@ct.gov

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

webmaster@dph@ct.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.ct.gov/dph

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dph.state.ct.us

www.healthcentricadvisors.org

www.ltcop.state.ct.us

<http://www.chnct.org/providers/FraudAbuse.aspx>

www.medicareappeal.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	Complaints about my care or services
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	General health & health conditions
CT	Connecticut	Health care facilities & services in my area
CT	Connecticut	Health care facilities & services in my area
CT	Connecticut	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Resolution (CHDR)	
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7400
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Health Center Association of Connecticut	(860) 667-7820
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(617) 565-1343

(866) 286-3773

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw1.esrd.net

webmaster.dph@ct.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hhs.gov/ocr

www.networkofnewengland.org

www.ct.gov/dph

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.chcact.org/index.php>

www.aarp.org/LCE

www.selfhelpgroups.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CT	Connecticut	Health care facilities & services in my area
CT	Connecticut	Health care facilities & services in my area
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Help with my Medicare options & issues
CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CHIP -- Children's Health Insurance Program	HUSKY Plan	
State Hospice Organization	Connecticut Association for Healthcare At Home	(203) 265-9931
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232
State Department of Insurance	Department of Insurance of Connecticut	(860) 297-3800
SHIP -- State Health Insurance Assistance Program	CHOICES	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Connecticut Department of Public Health	(860) 509-8000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Social Services of	(860) 424-4908
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 656-6684
		(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701	(877) 772-5772
		(800) 633-4227
		(800) 203-3447
		(800) 994-9422
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
		(800) 842-1508

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	toll free for in-state, (860) (800) 842-4524 424-5274 for out of state callers
	
	(800) 878-5707
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

webmaster@huskyhealth.com

javerplaetse@rrb.gov

saundra.leubner@ct.gov

retire@opm.gov

webmaster@dph@ct.gov

pgr.dss@po.state.ct.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.huskyhealth.com/>

www.CThealthcareathome.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.ct.gov/cid

www.ct.gov/aging services

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.ct.gov/dph>

www.hud.gov

<http://www.dss.state.ct.us>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CT	Connecticut	Other insurance programs
CT	Connecticut	Other insurance programs
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Claims & billing
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Connecticut		
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Highmark Medicare Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	District of Columbia Dept of Health - Health Regulation & Licensing Admin	(202) 724-8800
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
2024425833 is for complaints	
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	Jurisdiction A
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

www.doh.dc.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	Complaints about my care or services
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health of Washington, D.C.- Licensing and Registration	(202) 724-8800
QIO - Quality Improvement Organization (Quality Innovation Network)	Atlantic Quality Improvement Network	(516) 326-7767
Ombudsman	DC longterm care Ombudsman program	(202) 434-2190
Medicaid - Report Fraud	Department of Health Care Financing	(202) 442-5988
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	Mid-Atlantic Renal Coalition - Network 5	(804) 320-0004
Nursing Home State Survey Agency	District of Columbia Dept of Health - Health Regulation & Licensing Admin	(202) 724-8800
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer	






Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(516) 326-6182
	(877) 632-2873
	(215) 861-4440
	(866) 651-6272
202-442-5833 for complaints	
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		no provider line
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	marc@nw5.esrd.net
	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.jointcommission.org

www.ipro.org

www.aarp.org/LCE//

<http://dhcf.dc.gov/dhcf/cwp/view,A,1412,Q,609122,dhcfNav,%7C34820%7C.asp>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet5.org

www.doh.dc.gov

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	General health & health conditions
DC	Washington D.C.	Health care facilities & services in my area
DC	Washington D.C.	Health care facilities & services in my area
DC	Washington D.C.	Health care facilities & services in my area
DC	Washington D.C.	Health care facilities & services in my area
DC	Washington D.C.	Help with my Medicare options & issues
DC	Washington D.C.	Help with my Medicare options & issues
DC	Washington D.C.	Help with my Medicare options & issues
DC	Washington D.C.	Help with my Medicare options & issues
DC	Washington D.C.	Help with my Medicare options & issues
DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Washington, D.C.	(202) 638-0252
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	DC Healthy Families	(202) 639-4030
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
State Department of Insurance	Delaware Department of Insurance - Consumer Service Division	(202) 727-8000
SHIP -- State Health Insurance Assistance Program	Health Insurance Counseling Project (HICP)	(202) 994-6272
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 829-1040
		(800) 358-9295
		(800) 622-9010
		(800) 677-1116
		(800) 367-6274
	(202) 639-4041	(800) 620-7802
		(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701	(877) 772-5772
		(800) 633-4227
	(202) 994-6656	(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	(877) 448-7848
<input type="checkbox"/>	
<input type="checkbox"/>	(888) 586-6340
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	7am-7pm M-F (24x7 automated service as well)
<input type="checkbox"/>	Additional Fax # 904-232- 2874
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

dcpc@dcpc.org

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

(800) 367-9559

DCHICP@gmail.com

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.dcpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.dchealthyfamilies.com

www.socialsecurity.gov

www.rrb.gov

www.disb.dc.gov

<http://dcoa.dc.gov>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs
DC	Washington D.C.	Other insurance programs
DE	Delaware	Claims & billing
DE	Delaware	Claims & billing
DE	Delaware	Claims & billing
DE	Delaware	Claims & billing
DE	Delaware	Claims & billing
DE	Delaware	Claims & billing
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Health Departments	Department of Health - District of Columbia	(202) 442-5955
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Health - District of Columbia	(202) 639-4030
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Empire Medicare Services	
Carrier	TrailBlazer Health Enterprises, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Office of Health Facilities of Delaware - Licensing and Certification	(302) 283-7220
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory	American Association for Accreditation of	(847) 775-1970

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(202) 708-1455	(800) 569-4287
		(800) 827-1000
		(800) 633-4227
		(888) 355-9165
		(800) 633-4227
	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227
		(800) 447-8477
		(844) 455-8708
		(800) 942-7373
		(800) 424-4301
		(866) 275-2267
		(888) 545-5222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		Jurisdiction A
		1-800-MEDICARE
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

doh@dc.gov

doh@dc.gov

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hud.gov

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.trailblazerhealth.com/>

www.oig.hhs.gov

www.keproqio.com

www.dhss.delaware.gov/dhss/dph/hsp/hflc.html

www.aha.org

www.abms.org

www.AAAASF.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	Complaints about my care or services
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Surgical Facilities	Ambulatory Surgical Facilities	
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Office of Health Facilities of Delaware - Licensing and Certification	(302) 283-7220
QIO - Quality Improvement Organization (Quality Innovation Network)	Quality Insights Quality Innovation Network	(304) 346-9864
Ombudsman	Division of Services for Aging and Adults with Physical Disabilities of Delaware	(302) 255-9390
Medicaid - Report Fraud	Delaware Health and Social Services	(302) 255-9010
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	ESRD Network 4, Inc.	(610) 265-2418
Nursing Home State Survey Agency	Division of Public Health - Office of Health Facilities Licensing and Certification	(302) 577-6661
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 323-4040

(800) 942-7373

(800) 223-9074

(215) 861-4440

(800) 548-9205

(302) 995-8521
















(800) 222-2225

(800) 891-5390

(800) 749-2257

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

reception@aaaasf.org

media@cap.org

info@aaahc.org

victor.oriya@state.de.us

tlawson@nw4.esrd.net

robert.smith@state.de.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dhss.delaware.gov/dhss/dph/hsp/hflc.html

www.qualityinsights-qin.org

www.dhss.delaware.gov/dhss/dsaapd

<http://dhss.delaware.gov/dhss/dms/arms/reportfraud.html>

www.medicareappeal.com

www.hhs.gov/ocr

<http://qirn4.org>

www.dhss.delaware.gov/dhss/dltcrp/

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	General health & health conditions
DE	Delaware	Health care facilities & services in my area
DE	Delaware	Health care facilities & services in my area
DE	Delaware	Health care facilities & services in my area
DE	Delaware	Health care facilities & services in my area
DE	Delaware	Health care facilities & services in my area
DE	Delaware	Help with my Medicare options & issues
DE	Delaware	Help with my Medicare options & issues
DE	Delaware	Help with my Medicare options & issues
DE	Delaware	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Mid-Atlantic Association of Community Health Centers	(301) 577-0097
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Delaware Healthy Children Program	
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Philadelphia Regional Office	(215) 861-4140

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

800- 996-9969 to apply

(800) 372-2022

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

dmichalik@state.de.us

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.machc.com/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.dhss.delaware.gov/dhss/

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DE	Delaware	Help with my Medicare options & issues
DE	Delaware	Help with my Medicare options & issues
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
DE	Delaware	Other insurance programs
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing
FL	Florida	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Department of Insurance	Insurance Department of Delaware - Consumer Service Division	(302) 674-7310
SHIP -- State Health Insurance Assistance Program	ELDERinfo	(302) 674-7364
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Delaware Health and Social Services	(302) 255-9040
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Delaware Health and Social Services	(302) 255-9500
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	First Coast Service Options, Inc.	
Carrier	First Coast Service Options, Inc.	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 282-8611
	(800) 336-9500
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
	(800) 372-2022
(202) 708-1455	(800) 569-4287
	(800) 372-2022
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(800) 878-5707
	
	
	
	
	
	
	
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

consumer@state.de.us

elderinfo@state.de.us

retire@opm.gov

dhssinfo@state.de.us

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.delawareinsurance.gov

<http://www.delawareinsurance.gov/services/elderinfo.shtml>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://dhss.delaware.gov/dhss/>

www.hud.gov

<http://dhss.delaware.gov/dhss/dmma>

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.floridamedicare.com

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Agency for Health Care Administration of Florida - Division of Managed Care and Health Quality	(850) 412-4500
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Florida Agency for Health Care Administration	(850) 412-4403
QIO - Quality Improvement Organization (Quality Innovation Network)	Health Services Advisory Group	(602) 801-6600
Ombudsman	Long Term Care Ombudsman of Florida	(850) 414-2323
Medicaid - Report Fraud	Agency for Health Care Administration	(850) 921-1802
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(844) 455-8708

(888) 419-3456

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

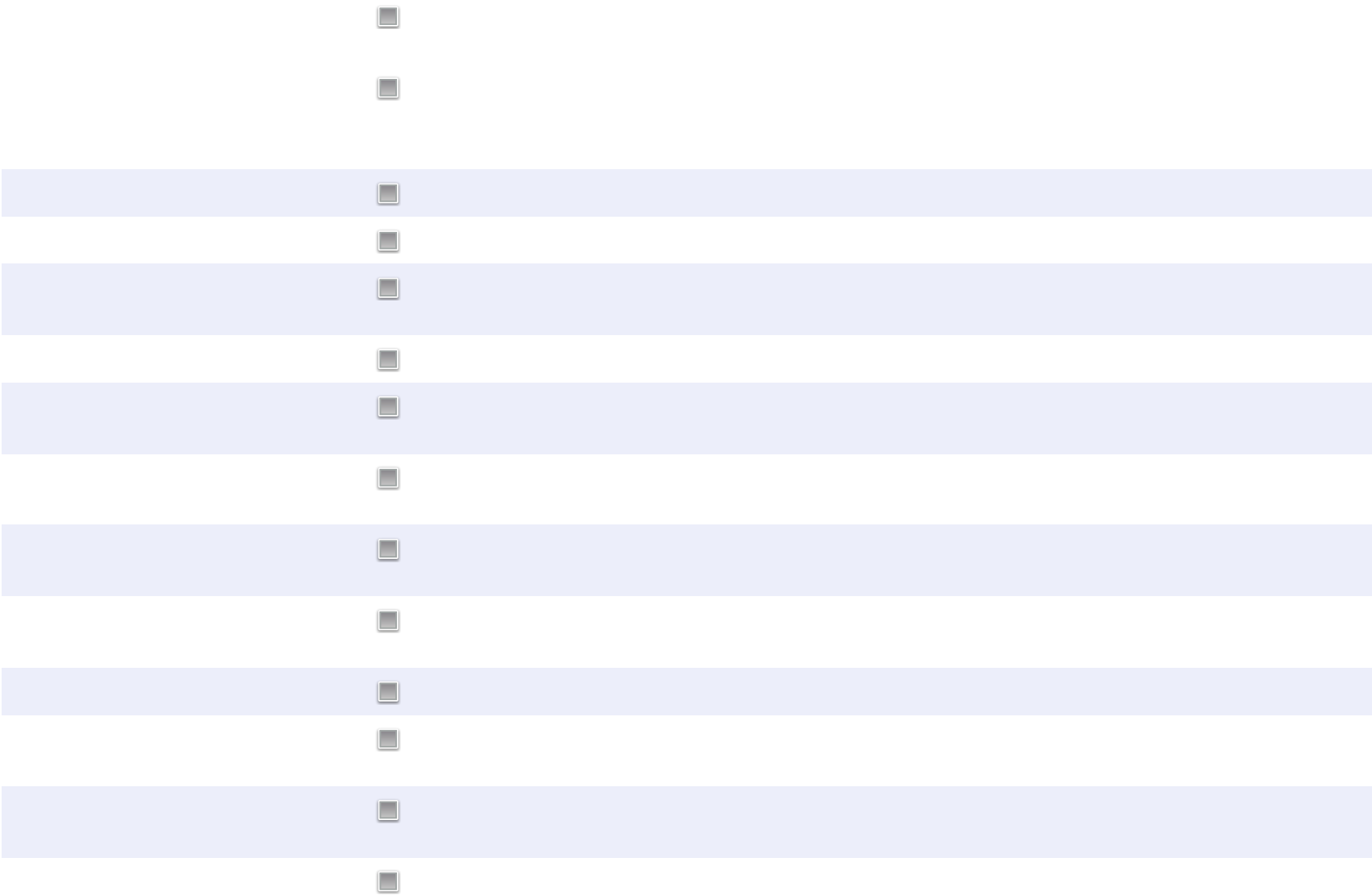
(888) 419-3456

(888) 831-0404

(866) 762-2237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org
info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.keproqio.com

www.ahca.myflorida.com

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.fdhc.state.fl.us

www.hsag.com

www.ombudsman.myflorida.com

https://apps.ahca.myflorida.com/inspectorgeneral/fraud_complaintform.aspx

www.medicareappeal.com

www.hhs.gov/ocr

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

FL	Florida	Complaints about my care or services
FL	Florida	Complaints about my care or services
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	General health & health conditions
FL	Florida	Health care facilities & services in my area
FL	Florida	Health care facilities & services in my area
FL	Florida	Health care facilities & services in my area
FL	Florida	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ESRD -- End-Stage Renal Disease Networks	Florida Medical Quality Assurance Inc.,The Florida ESRD Network - Network 7	(813) 383-1530
Nursing Home State Survey Agency	Florida Agency for Health Care Administration	(850) 412-4303
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Association of Community Health Centers of Florida	(850) 942-1822
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Florida KidCare	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 826-3773
	(888) 419-3456
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 456-8263
	(800) 677-1116
	(800) 367-6274
(877) 427-9825	(888) 540-5437

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

mhanthorn@nw7.esrd.net

infoctr@fdhc.state.fl.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

fachc@fachc.org

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://fmqai.com>

www.ahca.myflorida.com

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.fachc.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.healthykids.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

FL	Florida	Health care facilities & services in my area
FL	Florida	Help with my Medicare options & issues
FL	Florida	Help with my Medicare options & issues
FL	Florida	Help with my Medicare options & issues
FL	Florida	Help with my Medicare options & issues
FL	Florida	Help with my Medicare options & issues
FL	Florida	Help with my Medicare options & issues
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs
FL	Florida	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Hospice Organization	Florida Hospice & Palliative Care Association	(850) 878-2632
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Financial Services	(850) 413-3089
SHIP -- State Health Insurance Assistance Program	Serving Health Insurance Needs of Elders (SHINE)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Florida Department of Elder Affairs	(850) 414-2000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Florida Agency for Health Care Administration	(850) 487-1111
Department of Veterans Affairs	Department of Veterans Affairs	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 282-6560

(800) 772-1213

Additional Email:

(312) 751-4701

(877) 772-5772

medicare.railroad@palmettogba.com

(800) 633-4227

(877) 693-5236

(850) 955-8771

(800) 963-5337

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(850) 414-2001

(202) 708-1455

(800) 569-4287

(866) 762-2237

(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	Opt. 2 for Spanish
	
	
	(800) 878-5707
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@floridahospices.org

javerplaetse@rrb.gov

info@elderaffairs.org

retire@opm.gov

administration@doh.state.fl.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.floridahospices.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.myfloridacfo.com

<http://www.floridaSHINE.org>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://elderaffairs.state.fl.us>

www.hud.gov

www.fdhc.state.fl.us/

www.va.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

FL	Florida	Other insurance programs
GA	Georgia	Claims & billing
GA	Georgia	Claims & billing
GA	Georgia	Claims & billing
GA	Georgia	Claims & billing
GA	Georgia	Claims & billing
GA	Georgia	Claims & billing
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Blue Cross Blue Shield of Georgia	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Community Health Care Facility Regulation	(404) 657-5850
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
Main 404-657-5411	(800) 878-6442
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		1-800-MEDICARE
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		
		Complaints Only
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

(877) 261-6608

hhstips@oig

mirichards@dhr.state.ga.us

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

www.dch.georgia.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	Complaints about my care or services
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Organizations (JCAHO)	Healthcare Organizations (JCAHO)	
Home Health Agency	Healthcare facility Regulatory Division	(404) 657-5850
QIO - Quality Improvement Organization (Quality Innovation Network)	Alliant-Georgia Medical Care Foundation	(678) 527-3000
Ombudsman	Division of Aging/Ombudsman of Georgia	(866) 552-4464
Medicaid - Report Fraud	Georgia Department of Community Health	(404) 463-7590
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
ESRD -- End-Stage Renal Disease Networks	Southeastern Kidney Council - Network 6	(919) 855-0882
Nursing Home State Survey Agency	Department of Community Health Care Facility Regulation	(404) 657-5850
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 878-6442

Option 5

(404) 657-1929

(888) 454-5826

(800) 533-0686

(800) 524-7139

(800) 878-6442

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw6.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dch.georgia.gov

www.gmcf.org

<http://www.georgiaombudsman.org/>

http://dch.georgia.gov/00/channel_title/0,2094,31446711_32374403,00.html

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnetwork6.org

www.dch.georgia.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	General health & health conditions
GA	Georgia	Health care facilities & services in my area
GA	Georgia	Health care facilities & services in my area
GA	Georgia	Health care facilities & services in my area
GA	Georgia	Health care facilities & services in my area
GA	Georgia	Health care facilities & services in my area
GA	Georgia	Help with my Medicare options & issues
GA	Georgia	Help with my Medicare options & issues
GA	Georgia	Help with my Medicare options & issues
GA	Georgia	Help with my Medicare options & issues
GA	Georgia	Help with my Medicare options & issues
GA	Georgia	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service		Information Service
Agency for Healthcare Research and Quality (AHRQ)		Agency for Healthcare Research and Quality (AHRQ)
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	The Georgia Association for Primary Health Care, Inc	(404) 659-2861
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	PeachCare for Kids	
State Hospice Organization	Hospice Organization of Georgia	(404) 323-9397
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board		Railroad Retirement Board
1-800-MEDICARE		1-800-MEDICARE
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Insurance of Georgia	(404) 656-2070
SHIP -- State Health Insurance Assistance Program	GeorgiaCares	(866) 552-4464
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 829-1040
		(800) 358-9295
		(800) 622-9010
		(877) 774-2742
		(800) 677-1116
		(800) 367-6274
		(877) 427-3224
		(877) 924-6073
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		(800) 633-4227
		(800) 656-2298
	(404) 657-1929	(866) 552-4464
		(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(877) 448-7848



(888) 586-6340



7am-7pm M-F (24x7
automated service as
well)



Additional Fax # 904-232-
2874



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

javent@gaphc.org

lce@aarp.org

njshc@cybernex.net

admin@ghpco.org

javerplaetse@rrb.gov

cjwilliams@dhr.state.ga.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.gaphc.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.peachcare.org>

www.ghpco.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.gainsurance.org

www.mygeorgiacares.org

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GA	Georgia	Other insurance programs
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Claims & billing
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Georgia Department of Community Health	(404) 656-4507
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Georgia Department of Community Health	(404) 656-4507
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Hawaii Department of Health	(808) 692-7420
American Hospital Association	American Hospital Association	(312) 422-3000





















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
		(800) 869-1150
		(800) 827-1000
		(800) 633-4227
		(888) 355-9165
		(800) 633-4227
	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227
		(800) 447-8477
	(877) 588-1123	(877) 588-1123
		(800) 424-4301

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 878-5707
	
	
	
	
	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.dch.georgia.gov

www.hud.gov

www.dch.georgia.gov

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

<http://www.hawaii.gov/health>

www.aha.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	Complaints about my care or services
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Ombudsman	Department On Aging of AS, GU, HI, and MP	(808) 586-0100
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Western Pacific Renal Network, LLC - Network 17	(415) 897-2400
Nursing Home State Survey Agency	Hawaii Department of Health	(808) 692-7420
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 275-2267

(888) 545-5222

(800) 323-4040

(808) 586-7268 Hawaii only

(888) 875-9229

(415) 437-8311

(800) 232-3773

(800) 222-2225

(800) 891-5390

(800) 749-2257

















(800) 638-8299

(800) 227-2345

(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

eoah@doh.hawaii.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

<http://hawaii.gov/health/ea>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet17.org

<http://www.hawaii.gov/health>

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	General health & health conditions
GU	Guam	Health care facilities & services in my area
GU	Guam	Health care facilities & services in my area
GU	Guam	Health care facilities & services in my area
GU	Guam	Health care facilities & services in my area
GU	Guam	Health care facilities & services in my area
GU	Guam	Help with my Medicare options & issues
GU	Guam	Help with my Medicare options & issues
GU	Guam	Help with my Medicare options & issues
GU	Guam	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Guam	(808) 537-5855
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Guam Department of Health Care Financing	(671) 735-7356
State Hospice Organization	Hospice Organization of Guam	(671) 647-5355
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Department of Revenue and Taxation of Guam	(671) 635-1835

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(877) 548-7669

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

















(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Info@pacificislandspcs.org

lce@aarp.org

njshc@cybernex.net

hspinc@teleguam.net

javerplaetse@rrb.gov

pinadm@revtax.gov.gu

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.pacificislandspca.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.dphss.guam.gov

http://hspguam.com

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

guamtax.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

GU	Guam	Help with my Medicare options & issues
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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GU	Guam	Other insurance programs
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Claims & billing
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HI	Hawaii	Complaints about my care or services
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HI	Hawaii	Complaints about my care or services
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SHIP -- State Health Insurance Assistance Program	Guam Medicare Assistance Program (GUAM MAP)	(671) 735-7421
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Hawaii Department of Health	(808) 586-4400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Hawaii Department of Health	(808) 692-7420

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

or (671) 735-7390

(671) 735-7415

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 447-8477

(877) 588-1123

(877) 588-1123

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction D
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	(800) 377-4950
<input type="checkbox"/>	
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

joleen.almandres@dphss.guam.gov

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.dphss.guam.gov/content/state-health-insurance-assistance-program-ship>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.hawaii.gov/health>

www.hud.gov

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

<http://www.hawaii.gov/health>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
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HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services
HI	Hawaii	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health of Hawaii - State Licensing Section	(808) 692-7420
QIO - Quality Improvement Organization (Quality Innovation Network)	Mountain Pacific Quality Health Foundation	(406) 443-4020
Ombudsman	Department On Aging of AS, GU, HI, and MP	(808) 586-0100
Medicaid - Report Fraud	Department of Human Services (Med-Quest Division)	(808) 524-3370
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Western Pacific Renal Network, LLC - Network 17	(415) 897-2400
Nursing Home State Survey Agency	Hawaii Department of Health	(808) 692-7420

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 497-8232

(808) 586-7268 Hawaii only

(888) 875-9229




















(800) 316-8005

(415) 437-8311

(800) 232-3773

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

eoah@doh.hawaii.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.hawaii.gov/health

www.mpqhf.org

<http://hawaii.gov/health/eoa>

wwwwww.med-quest.us/Fraud-and-Abuse

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet17.org

<http://www.hawaii.gov/health>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	General health & health conditions
HI	Hawaii	Health care facilities & services in my area
HI	Hawaii	Health care facilities & services in my area
HI	Hawaii	Health care facilities & services in my area
HI	Hawaii	Health care facilities & services in my area
HI	Hawaii	Health care facilities & services in my area
HI	Hawaii	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Hawaii Primary Care Association	(808) 536-8442
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Department of Human Services of Hawaii	(808) 692-7364
State Hospice Organization	Kokua Mau, Hawaii Hospice and Palliative Care Organization	(808) 585-9977
SSA -- Social Security Administration	Social Security Administration	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 772-1213

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@kokuamau.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.hawaiiipca.net/index.php>

www.aarp.org/LCE

www.selfhelpgroups.org

www.med-quest.us

www.kokuamau.org

www.socialsecurity.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

HI	Hawaii	Help with my Medicare options & issues
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HI	Hawaii	Help with my Medicare options & issues
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HI	Hawaii	Help with my Medicare options & issues
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HI	Hawaii	Help with my Medicare options & issues
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HI	Hawaii	Help with my Medicare options & issues
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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HI	Hawaii	Other insurance programs
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IA	Iowa	Claims & billing
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IA	Iowa	Claims & billing
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IA	Iowa	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Insurance Division of Hawaii - Department of Commerce/Consumer Affairs	(808) 586-2790
SHIP -- State Health Insurance Assistance Program	Sage PLUS Program	(808) 586-7299
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Hawaii Department of Health	(808) 586-4400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Hawaii	(808) 524-3370
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(888) 875-9229

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 316-8005

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	<input type="checkbox"/>	automated service as well)
	<input type="checkbox"/>	Additional Fax # 904-232-2874
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	(866) 810-4379
	<input checked="" type="checkbox"/>	
	<input type="checkbox"/>	(800) 878-5707
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	(800) 603-1201
	<input type="checkbox"/>	
	<input type="checkbox"/>	
	<input type="checkbox"/>	Jurisdiction D
	<input type="checkbox"/>	
	<input type="checkbox"/>	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

insurance@dcca.hawaii.gov

help@hawaiiiship.org

retire@opm.gov

(800) 316-8005

dhs@dhs.hawaii.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.rrb.gov

www.cms.gov

cca.hawaii.gov/ins

www.hawaiiiship.org

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.hawaii.gov/health>

www.hud.gov

<http://www.med-quest.us/>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IA	Iowa	Claims & billing
IA	Iowa	Claims & billing
IA	Iowa	Claims & billing
IA	Iowa	Claims & billing
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Inspections and Appeals of Iowa - Health Facilities Division	(515) 281-4115
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Inspections and Appeals of Iowa - Health Facilities Division	(515) 281-4115
QIO - Quality Improvement Organization (Quality Innovation Network)	Telligen	(515) 223-2900

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 447-8477

(855) 408-8557

(800) 383-4920

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 383-4920

(800) 383-2856

Based on Helpful Contacts Data

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

webmaster@dia.state.ia.us

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

webmaster@dia.state.ia.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cob.cms.hhs.gov

www.noridianmedicare.com

www.oig.hhs.gov

www.keproqio.com

www.dia.iowa.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dia.iowa.gov

www.telligen.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	Complaints about my care or services
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions
IA	Iowa	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Ombudsman	Department of Elder Affairs of Iowa	(515) 725-3333
Medicaid - Report Fraud	Department of Human Services	(515) 256-4615
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Iowa, Kansas, Missouri, and Nebraska	(816) 426-7276
ESRD -- End-Stage Renal Disease Networks	ESRD Network #12	(816) 880-9990
Nursing Home State Survey Agency	Department of Inspections and Appeals of Iowa - Health Facilities Division	(515) 281-4115
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 532-3213

(877) 446-3787

(816) 426-7065

(800) 444-9965

(877) 686-0027

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

jeanne.yordi@iowa.gov

jhalvers@os.dhhs.gov

info@nw12.esrd.net

webmaster@dia.state.ia.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aging.iowa.gov

<http://www.ime.state.ia.us/Providers/SURS/contacts.html>

www.medicareappeal.com

www.hhs.gov/ocr

www.heartlandkidney.org

www.dia.iowa.gov

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IA	Iowa	Health care facilities & services in my area
IA	Iowa	Health care facilities & services in my area
IA	Iowa	Health care facilities & services in my area
IA	Iowa	Health care facilities & services in my area
IA	Iowa	Health care facilities & services in my area
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Help with my Medicare options & issues
IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Primary Care Association	Primary Care Association of Iowa and Nebraska	(515) 244-9610
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	hawk-i	
State Hospice Organization	Hospice & Palliative Care Organization of Iowa (formerly - Hospice Organization of Iowa)	(515) 243-1046
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Kansas City Regional Office	(816) 426-5233
State Department of Insurance	Insurance Division of Iowa	(515) 281-5705
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Information Program (SHIIP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Iowa # 515-244-9610 Nebraska #402-505-5426

(877) 244-9612

(800) 677-1116

(800) 367-6274

(515) 457-8051

(800) 257-8563

(800) 772-1213

Additional Email:

(312) 751-4701

(877) 772-5772

medicare.railroad@palmettogba.com

(800) 633-4227

(877) 955-1212

(800) 351-4664

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Iowa fax (515-243-3566) Nebraska fax (402-933-3967)
	
	
	(888) 422-2319
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	(800) 735-2942
	
	(800) 878-5707
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

ship@iid.state.ia.us

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

iowapca.org (Iowa site) <http://hcanebraska.org/> (Nebraska site)

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.hawk-i.org/>

www.hpcal.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.iid.state.ia.us

www.therightcalliowa.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs
IA	Iowa	Other insurance programs
ID	Idaho	Claims & billing
ID	Idaho	Claims & billing
ID	Idaho	Claims & billing
ID	Idaho	Claims & billing
ID	Idaho	Claims & billing
ID	Idaho	Claims & billing
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Health Departments	Iowa Department of Public Health	(515) 281-7689
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Iowa	(515) 256-4606
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	CGS Administrators, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Idaho Department of Health and Welfare	(208) 334-6626
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 227-9878
(202) 708-1455	(800) 569-4287
	(800) 338-8366
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
(877) 588-1123	(877) 588-1123
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		Jurisdiction D
		
		1-800-MEDICARE
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(515) 281-7230

contactdhs@dhs.state.ia.us

medicare.railroad@palmettogba.com

hhstips@oig

DPHInquiries@dhw.idaho.gov

info@aaaasf.org or
reception@aaaasf.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.idph.state.ia.us>

www.hud.gov

www.ime.state.ia.us

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

medicare.regence.com

www.oig.hhs.gov

healthandwelfare.idaho.gov or facilitystandards.idaho.gov

www.aha.org

www.abms.org

www.AAAASF.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	Complaints about my care or services
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Surgical Facilities	Ambulatory Surgical Facilities	
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Bureau of Facility Standards	(208) 334-6626
QIO - Quality Improvement Organization (Quality Innovation Network)	Qualis Health	(206) 364-9700
Ombudsman	Commission On Aging of Idaho	(208) 334-3833
Medicaid - Report Fraud	Department of Health and Welfare	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Alaska, Idaho, Oregon, and Washington	(206) 615-2290
ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
Nursing Home State Survey Agency	Idaho Department of Health and Welfare	(208) 334-6626
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases	(301) 654-4415

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 323-4040
	(800) 949-7536
	(800) 926-2588
	(866) 635-7515
	(206) 615-2296
	(800) 262-1514
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 377-3529
	(800) 926-2588
	(800) 377-3529
	(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

reception@aaaasf.org

media@cap.org

info@aaahc.org

(800) 874-9426

cathy.hart@aging.idaho.gov

ocrmail@of.dhhs.gov

shechinson@nw16.esrd.net

fsb@dhw.idaho.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cap.org

www.aaahc.org

www.jointcommission.org

healthandwelfare.idaho.gov or facilitystandards.idaho.gov

www.qualishealth.org

<http://www.idahoaging.com/>

<http://www.healthandwelfare.idaho.gov/AboutUs/FraudReportPublicAssistanceFraud/ReportHealthCareFraud/tabid/322/Default.aspx>

www.medicareappeal.com

www.hhs.gov/ocr

www.nwrenalnetwork.org

www.facilitystandards.idaho.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	General health & health conditions
ID	Idaho	Health care facilities & services in my area
ID	Idaho	Health care facilities & services in my area
ID	Idaho	Health care facilities & services in my area
ID	Idaho	Health care facilities & services in my area
ID	Idaho	Health care facilities & services in my area
ID	Idaho	Help with my Medicare options & issues
ID	Idaho	Help with my Medicare options & issues
ID	Idaho	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Information	
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Idaho	(208) 345-2335
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Idaho Children's Health Insurance Program	
State Hospice Organization	Idaho Quality of Life Coalition	(208) 841-1862
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 638-8299
		(800) 227-2345
		(800) 242-8721
		(800) 422-6237
		(800) 829-1040
		(800) 358-9295
		(800) 622-9010
		(800) 677-1116
		(800) 367-6274
local # is 211 in ID		(800) 926-2588
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@idahopca.org

lce@aarp.org

njshc@cybernex.net

(800) 926-2588

#2

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.idahopca.org/about-us>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.211.idaho.gov>

IDQOL.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ID	Idaho	Help with my Medicare options & issues
ID	Idaho	Help with my Medicare options & issues
ID	Idaho	Help with my Medicare options & issues
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
ID	Idaho	Other insurance programs
IL	Illinois	Claims & billing
IL	Illinois	Claims & billing
IL	Illinois	Claims & billing
IL	Illinois	Claims & billing
IL	Illinois	Claims & billing
IL	Illinois	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Seattle Regional Office	(206) 615-2354
State Department of Insurance	Department of Insurance of Idaho	(208) 334-4250
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Benefits Advisors (SHIBA)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Idaho Department of Health and Welfare	(208) 334-5500
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Idaho Department of Health and Welfare	(208) 334-6700
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	National Government Services	
Carrier	Wisconsin Physician Services WPS	


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 721-4422
		(800) 247-4422
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
		(800) 827-1000
		(800) 633-4227
		(888) 355-9165
		(800) 633-4227
	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	(800) 878-5707
	
	
	
	
	
	
	Jurisdiction B
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

khurt@doi.state.id.us

idahoshiba@doi.idaho.gov

retire@opm.gov

fsb@dhw.idaho.gov

apsportal@dhw.idaho.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

www.doi.idaho.gov

www.shiba.idaho.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

healthandwelfare.idaho.gov or facilitystandards.idaho.gov

www.hud.gov

healthandwelfare.idaho.gov or facilitystandards.idaho.gov

www.va.gov

www.defense.gov

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

ngsmedicare.com

www.wpsmedicare.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IL	Illinois	Claims & billing
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Health Care Facilities and Programs of Illinois	(217) 782-7412
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Illinois Department of Healthcare and Family Services	(217) 782-7412
QIO - Quality Improvement Organization (Quality Innovation Network)	Telligen	(515) 223-2900
Ombudsman	Department of Aging of Illinois	(217) 524-6911
Medicaid - Report Fraud	Department of Healthcare and Family Services	(217) 785-7030
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 447-8477

(855) 408-8557

(800) 252-4343

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 252-4343

(800) 383-2856








(800) 252-8966

(888) 557-9503

(312) 353-5693

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 377-4950
	
	(800) 547-0466
	
	
	
	
	
	
	(800) 547-0466
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

(800) 252-8966

ilsenior@aging.state.il.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.idph.state.il.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.idph.state.il.us

www.telligen.org

www.state.il.us/aging/

<http://www.state.il.us/agency/oig/reportfraud.asp>

www.medicareappeal.com

www.hhs.gov/ocr

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IL	Illinois	Complaints about my care or services
IL	Illinois	Complaints about my care or services
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	General health & health conditions
IL	Illinois	Health care facilities & services in my area
IL	Illinois	Health care facilities & services in my area
IL	Illinois	Health care facilities & services in my area
IL	Illinois	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ESRD -- End-Stage Renal Disease Networks	The Renal Network - Network 9/10	(317) 257-8265
Nursing Home State Survey Agency	Illinois Department of Public Health	(217) 782-5180
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Illinois Primary Health Care Association	(217) 541-7300
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	All Kids Share	


Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 456-6919
	(800) 252-4343
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
(312) 692-3000 (Chicago Office)	
	(800) 677-1116
	(800) 367-6274
	(866) 255-5437

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	(877) 204-1012

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw10.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@iphca.org

lce@aarp.org

njshc@cybernex.net

dpawebmaster@mail.idpa.state.il.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.therenalnetwork.org

www.idph.state.il.us

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://iphca.org>

www.aarp.org/LCE

www.selfhelpgroups.org

www.allkids.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IL	Illinois	Health care facilities & services in my area
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Help with my Medicare options & issues
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs
IL	Illinois	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Hospice Organization	Illinois Hospice and Palliative Care Org.	
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Illinois Division of Insurance	(217) 785-0820
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Program (SHIP)	(217) 524-6911
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Illinois Department of Public Health	(217) 782-4977
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Illinois Department of Healthcare and Family Services	(217) 782-4977
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(855) 870-0342
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(888) 473-4858
	(888) 206-1327	
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
8008436154	(800) 547-0466	(800) 226-0768
		(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	(800) 526-5812
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@il-hpco.org

javerplaetse@rrb.gov

AGING.SHIP@illinois.gov

retire@opm.gov

hfswebmaster@illinois.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.il-hpco.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.illinois.gov

<http://www.illinois.gov/aging/SHIP>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.idph.state.il.us

www.hud.gov

<http://www.hfs.illinois.gov/>

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Claims & billing
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services
IN	Indiana	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	National Government Services	
Carrier	National Government Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	State Department of Health of Indiana - Health Care Regulatory Services	(317) 233-7442
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Indiana State Department of Health	(317) 233-7442

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(855) 408-8557
	(800) 246-8909
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 246-8909

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Jurisdiction B
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

www.isdh.in.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.isdh.in.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	Complaints about my care or services
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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IN	Indiana	General health & health conditions
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

QIO - Quality Improvement Organization (Quality Innovation Network)	atom Alliance	(901) 682-0381
Ombudsman	Division of Aging	(317) 232-7134
Medicaid - Report Fraud	Family and Social Services Administration	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359
ESRD -- End-Stage Renal Disease Networks	The Renal Network - Network 9/10	(317) 257-8265
Nursing Home State Survey Agency	Department of Health of Indiana - Long Term Care Division	(317) 233-7289
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 528-2655
	(800) 622-4484
	(800) 403-0864
(312) 353-5693	
	(800) 456-6919
	(800) 246-8909
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848
		
		(888) 586-6340

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

ReportFraud@fssa.IN.gov

(317) 234-3192

info@nw10.esrd.net

krhoades@isdh.in.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.qsource.org

www.in.gov/fssa/da

<http://www.in.gov/fssa/2385.htm>

www.medicareappeal.com

www.hhs.gov/ocr

www.therenalnetwork.org

www.isdh.in.gov

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IN	Indiana	General health & health conditions
IN	Indiana	Health care facilities & services in my area
IN	Indiana	Health care facilities & services in my area
IN	Indiana	Health care facilities & services in my area
IN	Indiana	Health care facilities & services in my area
IN	Indiana	Health care facilities & services in my area
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Help with my Medicare options & issues
IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(AHRQ)		
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Indiana Primary Health Care Association	(317) 630-0845
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Hoosier Healthwise	
State Hospice Organization	Hospice and Palliative Care Organization of Indiana	(317) 464-5145
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Indiana Department of Insurance - Consumer Service Division	(317) 232-2395
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(765) 608-2318
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 622-9010
		(800) 677-1116
		(800) 367-6274
		(800) 403-0864
		(866) 254-1910
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		(800) 633-4227
		(800) 622-4461
		(800) 452-4800
		(877) 543-7669
	(202) 606-2532	(888) 767-6738

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	
	(800) 878-5707

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@indianapca.org

lce@aarp.org

njshc@cybernex.net

(888) 855-3838

info@hospicefed.org

javerplaetse@rrb.gov

doi@state.in.us

cstclair@doi.state.in.us

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.org

<http://www.indianapca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.indianamedicaid.com

www.ihpco.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.in.gov/idoi

www.medicare.in.gov

www.insurekidsnow.gov

www.opm.gov/retire

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs
IN	Indiana	Other insurance programs
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Claims & billing
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Indiana State Department of Health	(317) 233-1325
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Family and Social Services Administration of Indiana	(317) 233-4454
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Blue Cross Blue Shield of Kansas	
Carrier	Blue Cross Blue Shield of Kansas	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Aging and Disability Services	(785) 296-4986
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 403-0864
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(855) 408-8557
(785) 291-3167	(800) 842-0078
	(800) 424-4301
	(866) 275-2267

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		Jurisdiction D
		
		1-800-MEDICARE
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://owcp.dol.acs-inc.com>

<http://www.in.gov/isdh>

www.hud.gov

<http://www.in.gov/fssa/>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

<http://www.ksadrc.org/>

www.aha.org

www.abms.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	Complaints about my care or services
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Aging and Disability Services	(785) 296-4986
QIO - Quality Improvement Organization (Quality Innovation Network)	Great Plains Quality Innovation Network	(402) 476-1399
Ombudsman	Long Term Care Ombudsman of Kansas	(785) 296-3017
Medicaid - Report Fraud	Kansas Health Policy Authority	(785) 296-2215
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Iowa, Kansas, Missouri, and Nebraska	(816) 426-7276
ESRD -- End-Stage Renal Disease Networks	ESRD Network #12	(816) 880-9990
Nursing Home State Survey Agency	Department of Aging and Disability Services	(785) 296-4986
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases	(301) 654-4415

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(888) 545-5222
	(800) 323-4040
(785) 291-3167	(800) 842-0078
	(844) 877-0464
	(877) 662-8362
	(888) 428-8436
(816) 426-7065	
	(800) 444-9965
(785) 291-3167	(800) 432-3535
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

www.mail@aging.ks.gov

ltco@da.ks.gov

(800) 242-8721

jhalvers@os.dhhs.gov

info@nw12.esrd.net

wwwmail@kdads.ks.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

<http://www.ksadrc.org/>

www.cimronebraska.org

kansasombudsman.ks.gov

<http://ag.ks.gov/contact-us>

www.medicareappeal.com

www.hhs.gov/ocr

www.heartlandkidney.org

<http://www.ksadrc.org/>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	General health & health conditions
KS	Kansas	Health care facilities & services in my area
KS	Kansas	Health care facilities & services in my area
KS	Kansas	Health care facilities & services in my area
KS	Kansas	Health care facilities & services in my area
KS	Kansas	Health care facilities & services in my area
KS	Kansas	Help with my Medicare options & issues
KS	Kansas	Help with my Medicare options & issues
KS	Kansas	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Information	
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Association for the Medically Underserved of Kansas	(785) 233-8483
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	HealthWave Program	
State Hospice Organization	Hospice Association of Kansas	(316) 207-1764
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 792-4884

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

charding@kspca.org

lce@aarp.org

njshc@cybernex.net

kansashospices@gmail.com

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.kamuonline.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.ksresourceguide.org/healthwave.htm>

www.khpco.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KS	Kansas	Help with my Medicare options & issues
KS	Kansas	Help with my Medicare options & issues
KS	Kansas	Help with my Medicare options & issues
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KS	Kansas	Other insurance programs
KY	Kentucky	Claims & billing
KY	Kentucky	Claims & billing
KY	Kentucky	Claims & billing
KY	Kentucky	Claims & billing
KY	Kentucky	Claims & billing
KY	Kentucky	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Kansas City Regional Office	(816) 426-5233
State Department of Insurance	Insurance Department of Kansas	(785) 296-7850
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Counseling for Kansas (SHICK)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Department of Aging and Disability Services	(785) 296-4986
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	DCR (Formerly Department of Social and Rehabilitation Services of Kansas)	(785) 296-3981
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	National Government Services	
Carrier	National Government Services	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 432-2484
	(800) 860-5260
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
	(800) 432-3535
(202) 708-1455	(800) 569-4287
	(800) 766-9012
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction B
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

commissioner@ksinsurance.org

wwwmail@aging.ks.gov

retire@opm.gov

wwwmail@aging.ks.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

<http://www.ksinsurance.org/>

http://www.kdads.ks.gov/SHICK/shick_index.html

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.agingkansas.org

www.hud.gov

www.kdheks.gov

www.va.gov

www.defense.gov

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KY	Kentucky	Claims & billing
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Office of the Inspector General of Kentucky - Division of Community Health Services	(502) 564-6511
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Office of the Inspector General of Kentucky - Division of Community Health Services	(502) 564-7963
QIO - Quality Improvement Organization (Quality Innovation Network)	atom Alliance	(901) 682-0381
Ombudsman	Office of Aging Services of Kentucky	(502) 564-6930
Medicaid - Report Fraud	Department of Medicaid Services	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 447-8477

(844) 430-9504

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 635-6290

(800) 528-2655

(800) 372-2991

(800) 627-4702

(800) 372-2970

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(800) 377-4950
		
		
		
		
		
		
		
		
		
		
		(800) 627-4702
		8:00am - 5:00pm
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.chfs.ky.gov/os/oig.htm

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.chfs.ky.gov/os/oig.htm

www.qsource.org

<http://chfs.ky.gov/dail/kltcop.htm>

<http://chfs.ky.gov/dms/Program+Integrity.htm>

www.medicareappeal.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	Complaints about my care or services
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	General health & health conditions
KY	Kentucky	Health care facilities & services in my area
KY	Kentucky	Health care facilities & services in my area
KY	Kentucky	Health care facilities & services in my area
KY	Kentucky	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
ESRD -- End-Stage Renal Disease Networks	The Renal Network - Network 9/10	(317) 257-8265
Nursing Home State Survey Agency	Office of Inspector General of Kentucky	(502) 564-7963
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association, Inc. of Kentucky	(502) 227-4379
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Kentucky Children Health Insurance Program	(502) 564-6890

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 456-6919

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

502-227-4388 - They have two local numbers

(800) 677-1116

(800) 367-6274

(877) 524-4718

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw10.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(800) 662-5397

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hhs.gov/ocr

www.therenalnetwork.org

www.chfs.ky.gov/os/oig.htm

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.kypca.net/>

www.aarp.org/LCE

www.selfhelpgroups.org

kidshealth.ky.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KY	Kentucky	Health care facilities & services in my area
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Help with my Medicare options & issues
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs
KY	Kentucky	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Program	
State Hospice Organization	Hospice and Palliative Care Association of Kentucky	
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Insurance of Kentucky	(502) 564-3630
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(502) 564-6930
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Kentucky Cabinet for Health and Family Services	(502) 564-3970
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Cabinet for Health Services of Kentucky	(502) 564-4321
Department of Veterans Affairs	Department of Veterans Affairs	














Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(888) 322-7317
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(800) 595-6053
		(877) 293-7447
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
		(800) 635-2570
		(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		7am-7pm M-F (24x7 automated service as well)
		Additional Fax # 904-232-2874
		
		
		
		
		
		(800) 878-5707
		
		(800) 627-4702
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hospice@kah.org

javerplaetse@rrb.gov

jackieg.duvall@ky.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kah.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

insurance.ky.gov

<http://www.chfs.ky.gov/dail/ship.htm>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.chs.ky.gov/>

www.hud.gov

www.chfs.ky.gov

www.va.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

KY	Kentucky	Other insurance programs
LA	Louisiana	Claims & billing
LA	Louisiana	Claims & billing
LA	Louisiana	Claims & billing
LA	Louisiana	Claims & billing
LA	Louisiana	Claims & billing
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Louisiana of Department of Health and Hospital	(225) 342-0138
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Louisiana Department of Health and Hospital	(225) 342-9500

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 447-8477

(844) 430-9504

(888) 810-1819

(800) 424-4301

(866) 275-2267

















(888) 545-5222

(800) 323-4040

(800) 327-3419

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		1-800-MEDICARE
		
		
		(800) 377-4950
		
		
		
		
		
		
		
		
		Complaints Only

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.dhh.louisiana.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dhh.louisiana.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	Complaints about my care or services
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions
LA	Louisiana	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

QIO - Quality Improvement Organization (Quality Innovation Network)	Quality Insights Quality Innovation Network	(304) 346-9864
Ombudsman	Long Term Care Ombudsman of Louisiana	(225) 342-7100
Medicaid - Report Fraud	Department of Health and Hospitals	(225) 342-0138
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas	(214) 767-4056
ESRD -- End-Stage Renal Disease Networks	FMQAI-ESRD Newtwork 13	(405) 942-6000
Nursing Home State Survey Agency	Louisiana of Department of Health and Hospital	(225) 342-0138
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 632-0922
	(800) 660-0488
(214) 767-8940	
	(800) 472-8664
(225) 219-2404	(888) 810-1819
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

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<input type="checkbox"/>	Complaints only
<input type="checkbox"/>	(800) 222-4225
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(866) 228-4327
<input type="checkbox"/>	
<input type="checkbox"/>	Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	elderlyaffairs@goea.la.gov
(800) 242-8721	hss.mail@la.gov
	Lduval@nw13.esrd.net
	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.qualityinsights-qin.org

goea.louisiana.gov

<http://www.dhh.louisiana.gov/>

www.medicareappeal.com

www.hhs.gov/ocr

www.network13.org

www.dhh.louisiana.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

LA	Louisiana	General health & health conditions
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LA	Louisiana	General health & health conditions
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LA	Louisiana	General health & health conditions
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LA	Louisiana	Health care facilities & services in my area
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LA	Louisiana	Health care facilities & services in my area
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LA	Louisiana	Health care facilities & services in my area
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LA	Louisiana	Health care facilities & services in my area
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LA	Louisiana	Health care facilities & services in my area
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Help with my Medicare options & issues
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LA	Louisiana	Other insurance programs
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Louisiana Primary Care Association	(225) 927-7662
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	LaCHIP	
State Hospice Organization	Louisiana and Mississippi Hospice Organization	(504) 945-2414
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Dallas Regional Office	(214) 767-6423
State Department of Insurance	Department of Insurance of Louisiana	(225) 342-5900
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Information Program (SHIIP)	(225) 342-5301
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(866) 955-7662

(800) 677-1116

(800) 367-6274

(877) 252-2447

(888) 546-1500

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227










(800) 259-5301

(800) 259-5300

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 586-6340
	
	
	
	
	(800) 220-5404
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lpca@lpca.net

lce@aarp.org

njshc@cybernex.net

jboudreaux@lmhpc.org

javerplaetse@rrb.gov

vdufrene@ldi.state.la.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.lpca.net/main4/home/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.medicaid.la.gov

www.lmhpc.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.lda.la.gov

www.lda.la.gov/SHIP

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
LA	Louisiana	Other insurance programs
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Claims & billing
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Louisiana Department of Health and Hospital	(225) 342-9500
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Louisiana Department of Health and Hospital	(855) 229-6848
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Associated Hospital Services	
Carrier	National Heritage Insurance Company	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Public Health of Massachusetts - Division of Health Care Quality	(617) 753-8000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072

(855) 229-6848

(202) 708-1455

(800) 569-4287

(888) 342-6207

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227



















(800) 447-8477

(866) 815-5440

(800) 462-5540

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 878-5707
	
	
	
	
	
	
	
	Jurisdiction A
	
	1-800-MEDICARE
	
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	(866) 868-2289
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

(877) 252-2447

bayouhealth@la.gov

medicare.railroad@palmettogba.com

medicare@bcbsme.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.dhh.louisiana.gov

www.hud.gov

www.medicaid.dhh.louisiana.gov

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.state.ma.us/dph

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	Complaints about my care or services
MA	Massachusetts	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Massachusetts Department of Public Health	(617) 753-8000
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	Executive Office of Elder Affairs of Massachusetts	(617) 727-7750
Medicaid - Report Fraud	Office of Medicaid	(617) 573-1770
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Massachusetts Department of Public Health	(617) 753-8000
National Institute on Aging Information Center	National Institute on Aging Information Center	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 462-5540

(800) 243-4636

(888) 665-9993

(617) 565-1343

(866) 286-3773

(800) 462-5540

(800) 222-2225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

(800) 242-8721

info@nw1.esrd.net

niaic@nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.mass.gov/dph

www.healthcentricadvisors.org

www.800ageinfo.com

<http://www.massresources.org/pages.cfm?contentID=35&pageID=13&subpages=yes&dynamicID=558#fraud>

www.medicareappeal.com

www.hhs.gov/ocr

www.networkofnewengland.org

<http://www.mass.gov/dph/dhcq>

www.nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	General health & health conditions
MA	Massachusetts	Health care facilities & services in my area
MA	Massachusetts	Health care facilities & services in my area
MA	Massachusetts	Health care facilities & services in my area
MA	Massachusetts	Health care facilities & services in my area
MA	Massachusetts	Health care facilities & services in my area
MA	Massachusetts	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	League of Community Health Centers of Massachusetts	(617) 426-2225
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Massachusetts Children's Health Insurance Program	
State Hospice Organization	Hospice and Palliative Care Federation of Massachusetts	(781) 255-7077
SSA -- Social Security Administration	Social Security Administration	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 475-8455

(800) 677-1116

(800) 367-6274









(800) 841-2900

(800) 962-2973

(800) 772-1213

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	(800) 497-4648
	
	7am-7pm M-F (24x7 automated service as well)

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

massleague@massleague.org

lce@aarp.org

njshc@cybernex.net

(800) 841-2900

contactdma@nt.dma.state.ma.us

info@hospicefed.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.massleague.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.mass.gov/masshealth

www.hospicefed.org

www.socialsecurity.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Help with my Medicare options & issues
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MA	Massachusetts	Other insurance programs
MD	Maryland	Claims & billing
MD	Maryland	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Gives information about how to save money on prescriptions through pharmacies, insurance, community agencies, and assistance programs from drug manufacturers. Pharmacists also counsel patients about the right way to take medications.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
Prescription Drug Information	MCPHS Pharmacy Outreadh Program (formerly MassMedLine)	(508) 373-0031
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232
State Department of Insurance	Commonwealth of Massachusetts	(617) 521-7794
SHIP -- State Health Insurance Assistance Program	Serving Health Information Needs of Elders (SHINE)	(617) 727-7750
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Massachusetts Department of Public Health	(617) 624-6000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Office of Health and Human Services of Massachusetts	
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(866) 633-1617

(617) 521-7490

(877) 563-4467

(800) 243-4636

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(866) 627-7968

(202) 708-1455

(800) 569-4287

(800) 841-2900

(800) 827-1000

(800) 633-4227

(888) 355-9165

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	Additional Fax # 904-232-2874
<input type="checkbox"/>	
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	(800) AGE-INFO
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction A
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

doicss.mailbox@state.ma.us

marion.g.aspinall@state.ma.us

retire@opm.gov

mainquiries@unisys.com

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.rrb.gov

www.mcphs.edu pharmacy outreach

www.cms.gov

www.mass.gov/doi

www.800ageinfo.com

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.mass.gov/dph

www.hud.gov

www.mass.gov/masshealth

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MD	Maryland	Claims & billing
MD	Maryland	Claims & billing
MD	Maryland	Claims & billing
MD	Maryland	Claims & billing
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Highmark Medicare Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Health and Mental Hygiene of Maryland - Office of Health Care Quality	(410) 402-8040
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health and Mental Hygiene of Maryland - Office of Health Care Quality	(410) 402-8040
QIO - Quality Improvement Organization (Quality Innovation Network)	VHQC	(804) 289-5320
Ombudsman	Maryland Department of Aging -Senior Health Insurance Assistance Program	(410) 767-1100











Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(855) 797-2627 (855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
	(800) 492-6005
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 492-6005
	(800) 243-3425

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	
	1-800-MEDICARE
	(800) 377-4950
	
	(800) 735-2258
	
	
	
	
	
	
	(800) 735-2258
	(877) 486-2048
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

ohcqweb@dhmb.state.md.us

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

www.dhmf.state.md.us/ohcq/

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dhmf.maryland.gov

www.vhq.org

www.mdoa.state.md.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	Complaints about my care or services
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions
MD	Maryland	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Health Insurance Assistance Program (SHIP)	
Medicaid - Report Fraud	Department of Health and Mental Hygiene	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	Mid-Atlantic Renal Coalition - Network 5	(804) 320-0004
Nursing Home State Survey Agency	Maryland Department of Health and Mental Hygiene	(410) 402-8000
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 770-7175

(215) 861-4440

(866) 651-6272

(877) 402-8218

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

Based on Helpful Contacts Data

Page 530 of 1330 04/19/2015

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

healthmd@dhmh.state.md.us

marc@nw5.esrd.net

christina.vogeley@maryland.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://dhmh.maryland.gov/SitePages/Home.aspx>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet5.org

www.dhmh.maryland.gov/ohcq

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MD	Maryland	Health care facilities & services in my area
MD	Maryland	Health care facilities & services in my area
MD	Maryland	Health care facilities & services in my area
MD	Maryland	Health care facilities & services in my area
MD	Maryland	Health care facilities & services in my area
MD	Maryland	Help with my Medicare options & issues
MD	Maryland	Help with my Medicare options & issues
MD	Maryland	Help with my Medicare options & issues
MD	Maryland	Help with my Medicare options & issues
MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Primary Care Association	Mid-Atlantic Association of Community Health Centers	(301) 577-0097
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Maryland Children's Health Insurance Program	(410) 649-0512
State Hospice Organization	Hospice Network of Maryland	(410) 421-5024
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
State Department of Insurance	Insurance Administration of Maryland	(410) 468-2000
SHIP -- State Health Insurance Assistance Program	Maryland Department of Aging -Senior Health Insurance Assistance Program (SHIP)	(410) 767-1100
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Maryland Department of Health and Mental Hygiene	(410) 767-6860
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

			(800) 677-1116
			(800) 367-6274
			(800) 456-8900
			(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701	(877) 772-5772	
		(800) 633-4227	
		(800) 735-2258	
			(800) 243-3425
			(877) 543-7669
			(202) 606-2532
			(888) 767-6738
			(800) 638-7072
			(877) 402-8219
			(202) 708-1455
			(800) 569-4287

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	For TTY, call 711
	
	(800) 878-5707
	
	(800) 735-2258
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

lce@aarp.org

njshc@cybernex.net

ccrabbs@hnmd.org

javerplaetse@rrb.gov

webmail@ooa.state.md.us

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.machc.com/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://mmcp.dhmf.maryland.gov/chp>

www.hnmd.org

www.socialsecurity.gov

www.rrb.gov

www.mdinsurance.state.md.us/

<http://www.aging.maryland.gov/>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.dhmf.maryland.gov

www.hud.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs
MD	Maryland	Other insurance programs
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Claims & billing
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Development (HUD)	
State Medical Assistance Office	Department of Health and Mental Hygiene	(410) 767-5800
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Associated Hospital Services	
Carrier	National Heritage Insurance Company	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Health and Human Services of Maine	(207) 287-9300
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 456-8900
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
	(800) 791-4080
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	Jurisdiction A
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	(866) 868-2289
	Using Maine Relay # 711
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

dhrhelp@dhr.state.md.us

medicare.railroad@palmettogba.com

medicare@bcbsme.com

medicare@bcbsme.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dhmf.state.md.us

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

<http://www.maine.gov/dhhs/dlrs/>

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	Complaints about my care or services
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health and Human Services of Maine	(207) 287-9300
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	Maine Long Term Care Ombudsman program	(207) 621-1079
Medicaid - Report Fraud	Department of Health and Human Services	(207) 287-2409
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Department of Health and Human Services of Maine	(207) 287-9300
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052







Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 791-4080
	(800) 499-0229
(207) 287-6948	(800) 442-6003
(617) 565-1343	
	(866) 286-3773
	(800) 791-4080
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		Uses Maine Relay # 711
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaahc.org

anne.flanagan@maine.gov

mltcorp@maineombudsman.org

info@nw1.esrd.net

Michael.Swan@maine.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aaahc.org

www.jointcommission.org

<http://www.maine.gov/dhhs/dlrs/>

www.healthcentricadvisors.org

www.maineombudsman.org

<http://www.maine.gov/dhhs/faq.htm#fraud>

www.medicareappeal.com

www.hhs.gov/ocr

www.networkofnewengland.org

<http://www.maine.gov/dhhs/dlrs/>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	General health & health conditions
ME	Maine	Health care facilities & services in my area
ME	Maine	Health care facilities & services in my area
ME	Maine	Health care facilities & services in my area
ME	Maine	Health care facilities & services in my area
ME	Maine	Health care facilities & services in my area
ME	Maine	Help with my Medicare options & issues
ME	Maine	Help with my Medicare options & issues
ME	Maine	Help with my Medicare options & issues
ME	Maine	Help with my Medicare options & issues
ME	Maine	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Maine	(207) 621-0677
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Maine Care	(207) 287-2674
State Hospice Organization	Hospice Council of Maine	(207) 626-0651
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 965-7476

(800) 438-5963

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	TTY (Dial 711)
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@mainehospicecouncil.org

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.mepca.org

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.maine.gov/dhhs/mainecare.shtml>

www.maineospicecouncil.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ME	Maine	Help with my Medicare options & issues
ME	Maine	Help with my Medicare options & issues
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
ME	Maine	Other insurance programs
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing
MI	Michigan	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Department of Insurance	Bureau of Insurance of Maine	(207) 624-8475
SHIP -- State Health Insurance Assistance Program	Maine State Health Insurance Assistance Program (SHIP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Maine Department of Health and Human Services	(207) 287-3707
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Maine Department of Health and Human Services	
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Wisconsin Physician Services WPS	
OIG (DHHS) -- Office of the Inspector General (Department	Department of Health and Human Services -	(202) 619-1343













Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 300-5000
Call 711 for TTY	(877) 353-3771
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
Eligibility	(800) 977-6740
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	In state 711	(800) 300-5000
		
		
		(800) 878-5707
		
		
		
	option 2 TTY #711	
		
		
	Jurisdiction B	
		
		
		
	1-800-MEDICARE	
	1-800-MEDICARE	
		(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Kathy.Poulin@maine.gov

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.maine.gov/insurance

<http://www.maine.gov/dhhs/oes/community/medicare-assist.shtml>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.state.me.us/dhhs

www.hud.gov

www.maine.gov/dhhs/bms

www.va.gov

www.defense.gov

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.ngsmedicare.com

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

of Health and Human Services)	Office of Inspector General	
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Michigan Department of Licensing and Regulatory Affairs	(517) 241-4160
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	LARA-Department of Licensing and Regulatory Affairs	(517) 241-3830
QIO - Quality Improvement Organization (Quality Innovation Network)	Lake Superior Quality Innovation Network	(952) 853-8536
Ombudsman	Elder Law of Michigan, Inc	(517) 335-1560
Medicaid - Report Fraud	Department of Community Health	(517) 373-3740
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(855) 408-8557

(800) 882-6006

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 882-6006

(877) 787-2847
















(866) 485-9393

(855) 643-7283

(312) 353-5693

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		Complaints only
		
		
		
		
		
		
		(888) 864-1212
		(800) 627-3529
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

bhcsinfo@michigan.gov

davism36@michigan.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.keproqio.com

www.michigan.gov/healthfacilities

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.michigan.gov/bhs

www.stratishealth.org

<http://www.michigan.gov/miseniors>

http://www.michigan.gov/mdch/0,1607,71322945_42542_42543_42546_42551220188,00.html

www.medicareappeal.com

www.hhs.gov/ocr

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MI	Michigan	Complaints about my care or services
MI	Michigan	Complaints about my care or services
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	General health & health conditions
MI	Michigan	Health care facilities & services in my area
MI	Michigan	Health care facilities & services in my area
MI	Michigan	Health care facilities & services in my area
MI	Michigan	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ESRD -- End-Stage Renal Disease Networks	Renal Disease Network of the Upper Midwest, Inc. - Network 11	(651) 644-9877
Nursing Home State Survey Agency	LARA-Department of Licensing and Regulatory Affairs	(517) 241-4712
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Michigan	(517) 381-8000
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	MICChild	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 973-3773

(800) 882-6006

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 752-7268

(800) 677-1116

(800) 367-6274

(888) 988-6300

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 864-1212
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	(888) 263-5897

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw11.esrd.net

bhcsinfo@michigan.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@mpca.net

lce@aarp.org

njshc@cybernex.net

(888) 988-6300

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

esrdnet11.org

www.michigan.gov/bhs

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.mpca.net/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.michigan.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MI	Michigan	Health care facilities & services in my area
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Help with my Medicare options & issues
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs
MI	Michigan	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Hospice Organization	Hospice and Palliative Care Organization of Michigan	(517) 803-2500
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Department of Insurance and Financial Services	(517) 373-0220
SHIP -- State Health Insurance Assistance Program	MMAP, Inc.	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Michigan Department Community Health	(517) 373-3740
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Michigan Department Community Health	(517) 373-3740
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343








Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(877) 999-6442
		(800) 803-7174
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(800) 642-3195
	(202) 708-1455	(800) 569-4287
		(800) 642-3195
		(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

mihospice@mihospice.org

javerplaetse@rrb.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.mihospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.michigan.gov/difs

www.mmapinc.org

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.michigan.gov/mdch>

www.hud.gov

www.michigan.gov/mdch

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Claims & billing
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services
MN	Minnesota	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Wisconsin Physician Services WPS	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Office of Health Facility Complaints of Minnesota	(651) 201-4201
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Office of Health Facility Complaints of	(651) 201-4201

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(855) 408-8557
	(800) 369-7994
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 369-7994

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Jurisdiction B
	
	
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.noridianmedicare.com

www.wpsmedicare.com

www.oig.hhs.gov

www.keproqio.com

www.health.state.mn.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.health.state.mn.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	Complaints about my care or services
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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MN	Minnesota	General health & health conditions
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Minnesota

QIO - Quality Improvement Organization (Quality Innovation Network)	Lake Superior Quality Innovation Network	(952) 853-8536
Ombudsman	Office of Ombudsman for Long Term Care	(651) 431-2555
Medicaid - Report Fraud	Department of Human Services	(651) 431-2650
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359
ESRD -- End-Stage Renal Disease Networks	Renal Disease Network of the Upper Midwest, Inc. - Network 11	(651) 644-9877
Nursing Home State Survey Agency	Health Facility Complaints and Provider Compliance Division of Minnesota	(651) 201-4201
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(877) 787-2847

(800) 657-3591

(800) 657-3750

(312) 353-5693

(800) 973-3773

(800) 369-7994

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(800) 627-3529
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw11.esrd.net

ohfc-complaints@health.state.mn.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.stratishealth.org

www.mnaging.org

http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=id_000253#

www.medicareappeal.com

www.hhs.gov/ocr

esrdnet11.org

www.health.state.mn.us

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MN	Minnesota	General health & health conditions
MN	Minnesota	General health & health conditions
MN	Minnesota	General health & health conditions
MN	Minnesota	Health care facilities & services in my area
MN	Minnesota	Health care facilities & services in my area
MN	Minnesota	Health care facilities & services in my area
MN	Minnesota	Health care facilities & services in my area
MN	Minnesota	Health care facilities & services in my area
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Help with my Medicare options & issues
MN	Minnesota	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Minnesota Association of Community Health Centers	(612) 253-4715
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	MinnesotaCare	(651) 297-3862
State Hospice Organization	Hospice Minnesota	(651) 659-0423
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Department of Commerce of Minnesota	(651) 539-1500
SHIP -- State Health Insurance Assistance Program	Minnesota State Health Insurance Assistance Program/Senior LinkAge Line	
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 627-3529

(800) 657-3672

(800) 214-9597

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227
















(800) 657-3602

(800) 333-2433

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@hospicemn.org

javerplaetse@rrb.gov

general.commerce@state.mn.us/

senior_linkage@mail.state.mn.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

www.mnachc.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.minnesotacare411.com

www.hospicemn.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://mn.gov/commerce/insurance/root/Contact-Us.jsp>

www.minnesotahelp.info

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MN	Minnesota	Other insurance programs
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Claims & billing
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Minnesota Department of Health	(651) 201-5000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Minnesota - MinnesotaCare	(651) 431-2801
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Novitas Solutions	
Carrier	Medicare Services of Missouri	
Carrier	Blue Cross Blue Shield of Kansas	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Bureau of Health Facility Regulation of Missouri	(573) 751-6303
American Hospital Association	American Hospital Association	(312) 422-3000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072

(888) 345-0823

(202) 708-1455

(800) 569-4287

(800) 657-3672

(800) 827-1000

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 633-4227

(800) 447-8477





















(855) 408-8557

(800) 735-2466

(800) 424-4301

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 878-5707
	
	
	
	
	
	
	
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	1-800-MEDICARE
	
	(800) 377-4950
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.health.state.mn.us>

www.hud.gov

<http://www.dhs.state.mn.us/>

www.va.gov

www.defense.gov

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.ngsmedicare.com

www.momedicare.com

www.oig.hhs.gov

www.keproqio.com

www.dhss.mo.gov

www.aha.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	Complaints about my care or services
MO	Missouri	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Bureau of Home Care & Rehabilitative Standards within the Missouri Department of Health	(573) 751-6336
QIO - Quality Improvement Organization (Quality Innovation Network)	TMF	(512) 329-6610
Ombudsman	Long Term Care Ombudsman of Missouri	(573) 526-0727
Medicaid - Report Fraud	Department of Social Services	(573) 751-7192
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Iowa, Kansas, Missouri, and Nebraska	(816) 426-7276
ESRD -- End-Stage Renal Disease Networks	ESRD Network #12	(816) 880-9990
Nursing Home State Survey Agency	Elder Abuse and Neglect Hotline of Missouri	(573) 751-4842
National Institute on Aging Information Center	National Institute on Aging Information Center	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 725-9216

(800) 309-3282

(800) 286-3932

(816) 426-7065




(800) 444-9965

(800) 392-0210

(800) 222-2225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		(877) 486-2048
		
		
		
		
		
		
		(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

lisa.coots@dhss.mo.gov

ltcombudsman@dhss.mo.gov

jhalvers@os.dhhs.gov

info@nw12.esrd.net

niaic@nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.health.mo.gov/safety/homecare

www.tmf.org

<http://health.mo.gov/seniors/Ombudsman/>

<http://www.dss.mo.gov/mhd/general/pages/rptfraud.htm>

www.medicareappeal.com

www.hhs.gov/ocr

www.heartlandkidney.org

www.health.mo.gov

www.nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	General health & health conditions
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MO	Missouri	Health care facilities & services in my area
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MO	Missouri	Health care facilities & services in my area
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MO	Missouri	Health care facilities & services in my area
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MO	Missouri	Health care facilities & services in my area
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MO	Missouri	Health care facilities & services in my area
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MO	Missouri	Help with my Medicare options & issues
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Coalition for Primary Health Care of Missouri - Primary Care Association of Missouri	(573) 636-4222
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	MO Health Net Division	(573) 751-3221
State Hospice Organization	Hospice and Palliative Care Association of Missouri	(573) 634-5514
SSA -- Social Security Administration	Social Security Administration	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116



(800) 367-6274

(888) 275-5908

(800) 772-1213

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.mo-pca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.dss.mo.gov/>

mohospice.org

www.socialsecurity.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MO	Missouri	Help with my Medicare options & issues
MO	Missouri	Help with my Medicare options & issues
MO	Missouri	Help with my Medicare options & issues
MO	Missouri	Help with my Medicare options & issues
MO	Missouri	Help with my Medicare options & issues
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MO	Missouri	Other insurance programs
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Kansas City Regional Office	(816) 426-5233
State Department of Insurance	Insurance Department of Missouri - Consumer Service Division	(573) 751-2640
SHIP -- State Health Insurance Assistance Program	CLAIM	(573) 817-8320
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Missouri Department of Health & Senior Services	(573) 751-6400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Social Services of Missouri - MO HealthNet Division	(573) 751-3425
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 726-7390

TDD/TTY available upon request

(800) 390-3330

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 392-2161

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	Additional Fax # 904-232-2874
<input type="checkbox"/>	
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<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
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<input type="checkbox"/>	
<input type="checkbox"/>	
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction D
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

cbeahan@primaris.org

retire@opm.gov

info@dhss.mo.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.rrb.gov

www.cms.gov

www.insurance.mo.gov

www.missouricclaim.org

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.dhss.mo.gov>

www.hud.gov

<http://www.dss.mo.gov/fsd/index.htm>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Islands	
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Claims & billing
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Hawaii Department of Health	(808) 692-7420
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Ombudsman	Department On Aging of AS, GU, HI, and	(808) 586-0100

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227
		(800) 447-8477
	(877) 588-1123	(877) 588-1123
		(800) 424-4301
		(866) 275-2267
		(888) 545-5222
		(800) 323-4040
(808) 586-7268 Hawaii only		(888) 875-9229

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

eoah@doh.hawaii.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cob.cms.hhs.gov

www.oig.hhs.gov

<http://www.hawaii.gov/health>

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

<http://hawaii.gov/health/ea>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Islands	
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	Complaints about my care or services
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	MP	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Western Pacific Renal Network, LLC - Network 17	(415) 897-2400
Nursing Home State Survey Agency	Hawaii Department of Health	(808) 692-7420
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(415) 437-8311

(800) 232-3773

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848
		
		(888) 586-6340

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet17.org

<http://www.hawaii.gov/health>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Islands	
MP	Northern Mariana Islands	General health & health conditions
MP	Northern Mariana Islands	Health care facilities & services in my area
MP	Northern Mariana Islands	Health care facilities & services in my area
MP	Northern Mariana Islands	Health care facilities & services in my area
MP	Northern Mariana Islands	Health care facilities & services in my area
MP	Northern Mariana Islands	Help with my Medicare options & issues
MP	Northern Mariana Islands	Help with my Medicare options & issues
MP	Northern Mariana Islands	Help with my Medicare options & issues
MP	Northern Mariana Islands	Help with my Medicare options & issues
MP	Northern Mariana Islands	Help with my Medicare options & issues
MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Northern Mariana Islands	(808) 537-5855
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
State Hospice Organization	Hospice Organization of Northern Mariana Islands	(670) 234-8950
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Economic Development/Banking and Insurance of Northern Mariana Islands	(670) 664-3064
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227






(877) 543-7669

(202) 606-2532

(888) 767-6738

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	(800) 878-5707

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Info@pacificislandspcs.org

Ice@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

commercedept@vzpacifica.net

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.org

www.pacificislandspca.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.commerce.gov.mp

www.insurekidsnow.gov

www.opm.gov\retire

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs
MP	Northern Mariana Islands	Other insurance programs
MS	Mississippi	Claims & billing
MS	Mississippi	Claims & billing
MS	Mississippi	Claims & billing
MS	Mississippi	Claims & billing
MS	Mississippi	Claims & billing
MS	Mississippi	Claims & billing
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Hawaii Department of Health	(808) 586-4400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of Hawaii	(808) 524-3370
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 316-8005

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 424-4301

(866) 275-2267

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 603-1201
	1-800-MEDICARE
	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 316-8005

dhs@dhs.hawaii.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://owcp.dol.acs-inc.com>

<http://www.hawaii.gov/health>

www.hud.gov

<http://www.med-quest.us/>

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.aha.org

www.abms.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	Complaints about my care or services
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
QIO - Quality Improvement Organization (Quality Innovation Network)	atom Alliance	(901) 682-0381
Medicaid - Report Fraud	Division of Medicaid	(601) 576-4162
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(888) 545-5222

(800) 323-4040

(800) 528-2655

(800) 880-5920

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

















(800) 227-2345

(800) 242-8721

(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	info@aaaasf.org or reception@aaaasf.org
	media@cap.org
	info@aaahc.org
	fraud@medicaid.ms.gov
	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.qsource.org

<https://www.medicaid.ms.gov/>

www.medicareappeal.com

www.hhs.gov/ocr

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	General health & health conditions
MS	Mississippi	Health care facilities & services in my area
MS	Mississippi	Health care facilities & services in my area
MS	Mississippi	Health care facilities & services in my area
MS	Mississippi	Health care facilities & services in my area
MS	Mississippi	Health care facilities & services in my area
MS	Mississippi	Help with my Medicare options & issues
MS	Mississippi	Help with my Medicare options & issues
MS	Mississippi	Help with my Medicare options & issues
MS	Mississippi	Help with my Medicare options & issues
MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service		Information Service
Agency for Healthcare Research and Quality (AHRQ)		Internal Revenue Service
National Kidney Foundation, Inc.		Agency for Healthcare Research and Quality (AHRQ)
Primary Care Association		National Kidney Foundation, Inc. (212) 889-2210
Eldercare Location		Primary Health Care of Mississippi (601) 981-1817
American Self-Help Clearinghouse		DC longterm care Ombudsman program (202) 434-2120
CHIP -- Children's Health Insurance Program		American Self-Help Clearinghouse (973) 989-1122
State Hospice Organization		Mississippi Health Benefits Program (601) 576-4111
SSA -- Social Security Administration		Louisiana and Mississippi Hospice Organization (504) 945-2414
RRB -- Railroad Retirement Board		Social Security Administration
1-800-MEDICARE		Railroad Retirement Board
CMS RO - Centers for Medicare & Medicaid Services Regional Office		1-800-MEDICARE
CHIP -- Insure Kids Now		CMS, Atlanta Regional Office (404) 562-7500
Office of Personnel Management		Children's Health Insurance Program
		Office of Personnel Management (202) 606-1800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 829-1040
		(800) 358-9295
		(800) 622-9010
		(800) 677-1116
		(800) 367-6274
		(800) 421-2408
		(888) 546-1500
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		(800) 633-4227
		(877) 543-7669
	(202) 606-2532	(888) 767-6738

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(877) 448-7848



(888) 586-6340



7am-7pm M-F (24x7
automated service as
well)



Additional Fax # 904-232-
2874



(800) 878-5707

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

jboudreaux@lmhpco.org

javerplaetse@rrb.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.mphca.com/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.medicaid.ms.gov

www.lmhpc.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs
MS	Mississippi	Other insurance programs
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Claims & billing
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Mississippi Department of Health	(601) 576-7400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Office of the Governor of Mississippi	(601) 359-6050
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 638-7072
	(800) 227-7308
(202) 708-1455	(800) 569-4287
	(800) 421-2408
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(844) 430-9504
	(800) 424-4301
	(866) 275-2267

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		Jurisdiction D
		
		1-800-MEDICARE
		
		Jurisdiction 3
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

web@HealthyMS.com

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://owcp.dol.acs-inc.com>

www.msdh.state.ms.us/

www.hud.gov

medicaid.ms.gov/

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

www.oig.hhs.gov

www.keproqio.com

www.aha.org

www.abms.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	Complaints about my care or services
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Montana State Health Insurance Assistance Program (SHIP)	(406) 444-4077
QIO - Quality Improvement Organization (Quality Innovation Network)	Mountain Pacific Quality Health Foundation	(406) 443-4020
Ombudsman	Montana Department of Public Health & Human Services-Division of Child and Adult Health Resources	(406) 444-4077
Medicaid - Report Fraud	Department of Public Health and Human Services	(406) 444-4261
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Colorado, Montana, North Dakota, Utah, and Wyoming	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(888) 545-5222

(800) 323-4040

(800) 551-3191

(800) 497-8232

(406) 444-2540

(800) 332-2272

(800) 376-1115

(303) 844-3439

(800) 262-1514

(800) 222-2225

(800) 891-5390

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

clasalle@mt.gov

shechinson@nw16.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dphhs.mt.gov

www.mpqhf.org

www.dphhs.mt.gov/sltc

[http://www.dphhs.mt.gov/qad/programcompliance/surveillanc
eutilizationreview.shtml](http://www.dphhs.mt.gov/qad/programcompliance/surveillanc
eutilizationreview.shtml)

www.medicareappeal.com

www.hhs.gov/ocr

www.nwrenalnetwork.org

www.nia.nih.gov

www.kidney.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	General health & health conditions
MT	Montana	Health care facilities & services in my area
MT	Montana	Health care facilities & services in my area
MT	Montana	Health care facilities & services in my area
MT	Montana	Health care facilities & services in my area
MT	Montana	Health care facilities & services in my area
MT	Montana	Help with my Medicare options & issues
MT	Montana	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Montana Primary Care Association	(406) 442-2750
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Healthy Montana Kids	(888) 706-1535
State Hospice Organization	M.H.A. - An Association of Montana Health Care Providers	(406) 442-1911
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(877) 543-7669

(800) 351-3551

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	(800) 253-4091
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

bmarslli@mtpca.org

lce@aarp.org

njshc@cybernex.net

hmk@mt.gov

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.mtpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.dphhs.mt.gov

www.mtha.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

MT	Montana	Help with my Medicare options & issues
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MT	Montana	Help with my Medicare options & issues
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MT	Montana	Help with my Medicare options & issues
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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MT	Montana	Other insurance programs
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NC	North Carolina	Claims & billing
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NC	North Carolina	Claims & billing
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NC	North Carolina	Claims & billing
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NC	North Carolina	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Denver Regional Office	(303) 844-1568
SHIP -- State Health Insurance Assistance Program	Montana State Health Insurance Assistance Program (SHIP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Montana Department of Public Health & Human Services-Division of Child and Adult Health Resources	(406) 444-4540
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Montana Department of Public Health & Human Services-Division of Child and Adult Health Resources	
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(800) 551-3191

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(800) 362-8312

(202) 708-1455

(800) 569-4287

(800) 362-8312

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

keverman@mt.gov

retire@opm.gov

dphhstech@mt.gov

dphhstech@state.mt.us

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

www.dphhs.mt.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.dphhs.mt.gov

www.hud.gov

<http://www.dphhs.mt.gov>

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NC	North Carolina	Claims & billing
NC	North Carolina	Claims & billing
NC	North Carolina	Claims & billing
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(BCRC)	
Fiscal Intermediary	Noridian	
Carrier	CGS Administrators, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Division of Health Service Regulation- Nursing Home Licensure and Certification	(919) 855-4620
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Division of Health Service Regulation of North Carolina	(919) 855-4500
QIO - Quality Improvement Organization (Quality Innovation Network)	Alliant-Georgia Medical Care Foundation	(678) 527-3000
Ombudsman	Division of Aging and Adult Services	(919) 855-3400
Medicaid - Report Fraud	Department of Health and Human Services	
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
	(800) 624-3004
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 624-3004
3429	
	(877) 362-8471

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 213-5446

medicare.railroad@palmettogba.com

hhstips@oig

dhsr.webmaster@ncmail.net

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Kathryn.Lanier@dhhs.nc.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.ncdhhs.gov/dhsr

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.ncdhhs.gov/dhsr/index.html

www.gmcf.org

www.dhhs.state.nc.us/aging

<http://www.dhhs.state.nc.us/dma/provider/fraud.htm>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	Complaints about my care or services
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	General health & health conditions
NC	North Carolina	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
ESRD -- End-Stage Renal Disease Networks	Southeastern Kidney Council - Network 6	(919) 855-0882
Nursing Home State Survey Agency	Division of Health Service Regulation-Nursing Home Licensure and Certification	(919) 855-4520
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Health Care Association of North Carolina	(919) 469-5701

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 524-7139
	(800) 624-3004
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw6.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnetwork6.org

www.ncdhhs.gov/dhsr

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.ncchca.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NC	North Carolina	Health care facilities & services in my area
NC	North Carolina	Health care facilities & services in my area
NC	North Carolina	Health care facilities & services in my area
NC	North Carolina	Health care facilities & services in my area
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Help with my Medicare options & issues
NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	North Carolina Health Choice for Children	(919) 855-4100
State Hospice Organization	Carolinas Center for Hospice & End-of-Life Care	(919) 459-5380
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Insurance of North Carolina	(919) 807-6750
SHIP -- State Health Insurance Assistance Program	Seniors- Health Insurance Information Program (SHIIP)	(919) 807-6900
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	North Carolina Department of Health and Human Services	(919) 855-4400
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 677-1116
		(800) 367-6274
		(800) 662-7030
		(800) 662-8859
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(800) 546-5664
		(800) 443-9354
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(800) 622-7030
	(202) 708-1455	(800) 569-4287

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	TTY 711
	
	(800) 878-5707
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

lce@aarp.org

njshc@cybernex.net

info@cchospice.org

javerplaetse@rrb.gov

shiip@ncdoi.net

retire@opm.gov

tara.larson@ncmail.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aarp.org/LCE

www.selfhelpgroups.org

www.ncdhhs.gov/dma

www.cchospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.ncdoi.com

www.ncshiip.com

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.dhhs.state.nc.us>

www.hud.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs
NC	North Carolina	Other insurance programs
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Claims & billing
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Medical Assistance Office	North Carolina Department of Health and Human Services	(919) 855-4100
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	North Dakota Department of Health	(701) 328-2372
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 662-7030

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 424-4301


















(866) 275-2267

(888) 545-5222

(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	Jurisdiction 3
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

care.line@ncmail.net

medicare.railroad@palmettogba.com

hhstips@oig

tdwelle@nd.gov

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dhhs.state.nc.us/dma/mqb.html

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

www.noridianmedicare.com

www.oig.hhs.gov

www.keproqio.com

<http://www.ndhealth.gov/>

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	Complaints about my care or services
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	North Dakota Department of Health	(701) 328-2372
QIO - Quality Improvement Organization (Quality Innovation Network)	Great Plains Quality Innovation Network	(402) 476-1399
Ombudsman	Aging Services Division of North Dakota	(701) 328-4601
Medicaid - Report Fraud	Department of Human Services	(701) 328-2321
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Colorado, Montana, North Dakota, Utah, and Wyoming	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Renal Disease Network of the Upper Midwest, Inc. - Network 11	(651) 644-9877
Nursing Home State Survey Agency	North Dakota Department of Health	(701) 328-2372
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052


Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 247-0560
	(844) 877-0464
	(855) 462-5465
	(800) 755-2604
(303) 844-3439	
	(800) 973-3773
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaahc.org

tdwelle@nd.gov

jehrhart@nd.gov

info@nw11.esrd.net

tdwelle@nd.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aaahc.org

www.jointcommission.org

<http://www.ndhealth.gov/>

www.cimronebraska.org

www.carechoice.nd.gov

<http://www.nd.gov/dhs/services/medicalserv/medicaid>

www.medicareappeal.com

www.hhs.gov/ocr

esrdnet11.org

<http://www.ndhealth.gov/>

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	General health & health conditions
ND	North Dakota	Health care facilities & services in my area
ND	North Dakota	Health care facilities & services in my area
ND	North Dakota	Health care facilities & services in my area
ND	North Dakota	Health care facilities & services in my area
ND	North Dakota	Health care facilities & services in my area
ND	North Dakota	Help with my Medicare options & issues
ND	North Dakota	Help with my Medicare options & issues
ND	North Dakota	Help with my Medicare options & issues
ND	North Dakota	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Healthcare Association of North Dakota	(701) 221-9824
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Healthy Steps	(701) 328-4019
State Hospice Organization	Hospice Organization of Red River Valley	(701) 356-1500
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Denver Regional Office	(303) 844-1568

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 755-2604

(800) 237-4629

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	877-543-7669 Nationwide toll-free
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

phinsz@nd.gov

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.communityhealthcare.net

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.nd.gov/dhs/services/medicalserv/chip/>

www.hrrv.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ND	North Dakota	Help with my Medicare options & issues
ND	North Dakota	Help with my Medicare options & issues
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
ND	North Dakota	Other insurance programs
NE	Nebraska	Claims & billing
NE	Nebraska	Claims & billing
NE	Nebraska	Claims & billing
NE	Nebraska	Claims & billing
NE	Nebraska	Claims & billing
NE	Nebraska	Claims & billing
NE	Nebraska	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Department of Insurance	Senior Health Insurance Counseling (SHIC)	(701) 328-2440
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Counseling (SHIC)	(701) 328-2440
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	North Dakota Department of Health	(701) 328-2352
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	North Dakota Department of Human Resources	(701) 328-2321
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Carrier	Blue Cross Blue Shield of Kansas	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 247-0560
	(800) 247-0560
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 755-2604
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(855) 408-8557

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction D
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	(800) 377-4950
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ndshic@nd.gov

ndshic@nd.gov

retire@opm.gov

dhseo@nd.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.state.nd.us/ndins/>

<http://www.state.nd.us/ndins/>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.ndhealth.gov

www.hud.gov

www.nd.gov/dhs/

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.keproqio.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Family Centered Care)		
ESRD State Survey Agency	Health and Human Services of Nebraska - Regulation and Licensure Credentialing Division	(402) 471-3651
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Health and Human Services of Nebraska - Regulation and Licensure Credentialing Division	(402) 471-3651
QIO - Quality Improvement Organization (Quality Innovation Network)	Great Plains Quality Innovation Network	(402) 476-1399
Ombudsman	Dept of Health and Human Services of Nebraska - Division of Medicaid & Long Term Care	(402) 471-2307
Medicaid - Report Fraud	Department of Health and Human Services	(402) 471-3549
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Iowa, Kansas,	(816) 426-7276














Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(844) 877-0464
	(800) 942-7830
	(800) 727-6432
	(816) 426-7065

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		4027422308
		
		
		
		
		
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

dhhs.LTombudsman@nebraska.gov

jhalvers@os.dhhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dhhs.ne.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dhhs.ne.gov

www.cimronebraska.org

www.dhhs.ne.gov/medicaid

[http:dhhs.ne.gov](http://dhhs.ne.gov)

www.medicareappeal.com

www.hhs.gov/ocr

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NE	Nebraska	Complaints about my care or services
NE	Nebraska	Complaints about my care or services
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	General health & health conditions
NE	Nebraska	Health care facilities & services in my area
NE	Nebraska	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Missouri, and Nebraska	
ESRD -- End-Stage Renal Disease Networks	ESRD Network #12	(816) 880-9990
Nursing Home State Survey Agency	Health and Human Services of Nebraska - Regulation and Licensure Credentialing Division	(402) 471-3324
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Iowa and Nebraska	(515) 244-9610
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 444-9965
	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
Iowa # 515-244-9610 Nebraska #402-505-5426	(877) 244-9612
	(800) 677-1116

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848
		
		(888) 586-6340
		
		Iowa fax (515-243-3566) Nebraska fax (402-933-3967)
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@nw12.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.heartlandkidney.org

www.dhhs.ne.gov

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

iowapca.org (Iowa site) <http://hcanebraska.org/> (Nebraska site)

www.aarp.org/LCE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NE	Nebraska	Health care facilities & services in my area
NE	Nebraska	Health care facilities & services in my area
NE	Nebraska	Health care facilities & services in my area
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Help with my Medicare options & issues
NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Nebraska Kids Connection	(402) 471-6035
State Hospice Organization	Hospice and Palliative Care Association of Nebraska	(402) 477-0204
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Kansas City Regional Office	(816) 426-5233
State Department of Insurance	Insurance Department of Nebraska - Consumer Service Division	(402) 471-2201
SHIP -- State Health Insurance Assistance Program	Nebraska Senior Health Insurance Information Program (SHIIP)	(402) 471-2841
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Nebraska Department of Health and Human Services System	(402) 471-3121
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 367-6274

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 234-7119

(800) 234-7119

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(855) 632-7633

(202) 708-1455

(800) 569-4287

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



7am-7pm M-F (24x7
automated service as
well)



Additional Fax # 904-232-
2874



(800) 833-7352



(800) 878-5707



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

njshc@cybernex.net

Kids.Connection@dhhs.ne.gov

info@nehospice.org

javerplaetse@rrb.gov

DOI.SHIIP@nebraska

retire@opm.gov

DHHS.Helpline@nebraska.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.selfhelpgroups.org

http://dhhs.ne.gov/medicaid/Pages/med_kidsconxfaq.aspx

<http://www.nehospice.org/>

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://www.doi.nebraska.gov>

www.doi.ne.gov/shiip

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://dhhs.ne.gov/Pages/default.aspx>

www.hud.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs
NE	Nebraska	Other insurance programs
NH	New Hampshire	Claims & billing
NH	New Hampshire	Claims & billing
NH	New Hampshire	Claims & billing
NH	New Hampshire	Claims & billing
NH	New Hampshire	Claims & billing
NH	New Hampshire	Claims & billing
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Medical Assistance Office	Nebraska Department of Health and Human Services System	(402) 471-3121
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Carrier	National Heritage Insurance Company	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Dept of Health & Human Services of NH- Office of Prog Support-Bureau of Health Fac-Licensing and Reg	(603) 271-9499
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(855) 632-7633
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
	(800) 852-3345
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	(800) 833-7352
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction A
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(800) 377-4950
<input type="checkbox"/>	(866) 868-2289
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DHHS.Helpline@nebraska.gov

medicare.railroad@palmettogba.com

medicare@bcbsme.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://dhhs.ne.gov/Pages/default.aspx>

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.medicarenhic.com/

www.oig.hhs.gov

www.dhhs.nh.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	Complaints about my care or services
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Dept of Health and Human Services of NH- Office of Prog Support-Bureau of Health Facilities	(603) 271-9499
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	Long Term Care Ombudsman of New Hampshire	(603) 271-4375
Medicaid - Report Fraud	Department of Health and Human Services	(603) 271-1246
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Health Facility Administration of New Hampshire	(603) 271-9499
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 852-3345
	(800) 442-5640
(617) 565-1343	
	(866) 286-3773
	(800) 852-3345
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
9039		(800) 735-2964
		(800) 222-4225
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaahc.org

oltco@dhhs.state.nh.us

info@nw1.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aaahc.org

www.jointcommission.org

www.dhhs.nh.gov

www.healthcentricadvisors.org

www.dhhs.state.nh.us

www.dhhs.nh.gov

www.medicareappeal.com

www.hhs.gov/ocr

www.networkofnewengland.org

www.dhhs.state.nh.us

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	General health & health conditions
NH	New Hampshire	Health care facilities & services in my area
NH	New Hampshire	Health care facilities & services in my area
NH	New Hampshire	Health care facilities & services in my area
NH	New Hampshire	Health care facilities & services in my area
NH	New Hampshire	Health care facilities & services in my area
NH	New Hampshire	Help with my Medicare options & issues
NH	New Hampshire	Help with my Medicare options & issues
NH	New Hampshire	Help with my Medicare options & issues
NH	New Hampshire	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Bi-State Primary Care Association	(603) 228-2830
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Children's Medicaid (formerly Healthy Kids Dept. of Health & Human Services)	(603) 271-9750
State Hospice Organization	New Hampshire Hospice and Palliative Care Organization	(603) 415-4298
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(877) 464-2447
	(800) 772-1213
Additional Email:	(312) 751-4701
medicare.railroad@palmettogba.com	(877) 772-5772
	(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(877) 464-2447

info@nhhpco.org

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.bistatepca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.dhhs.nh.gov/dfa/medical/children.htm>

www.nhhpco.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NH	New Hampshire	Help with my Medicare options & issues
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NH	New Hampshire	Other insurance programs
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NJ	New Jersey	Claims & billing
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NJ	New Jersey	Claims & billing
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NJ	New Jersey	Claims & billing
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NJ	New Jersey	Claims & billing
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NJ	New Jersey	Claims & billing
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NJ	New Jersey	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SHIP -- State Health Insurance Assistance Program	NH SHIP - ServiceLink Aging and Disability Resource Center	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	New Hampshire Department of Health and Human Services	(603) 271-9000
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	New Hampshire Department of Health and Human Services	(603) 271-4344
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Blue Cross Blue Shield of Tennessee (d.b.a. Riverbend Government Benefits Administrators)	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343











Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 634-9412
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
	(800) 852-3345
(202) 708-1455	(800) 569-4287
	(800) 852-3345
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	For TTY, call 711 8666349412	(800) 735-2964
		
		(800) 878-5707
		
		
		
		
		
		
	Jurisdiction A	
		
		
		
	1-800-MEDICARE	
		(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

kdermon@dhhs.state.nh.us

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.servicelink.org

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.dhhs.state.nh.us>

www.hud.gov

<http://www.dhhs.state.nh.us>

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Acute Care Survey	(609) 292-9900
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	State Health Insurance Assistance Program (SHIP)	(609) 292-7837
QIO - Quality Improvement Organization (Quality Innovation Network)	Quality Insights Quality Innovation Network	(304) 346-9864
Ombudsman	Long Term Care Ombudsman of New Jersey	(609) 943-4023
Medicaid - Report Fraud	Department of Human Services	(609) 984-2888
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New Jersey, New York, Puerto Rico, and Virgin Islands	(212) 264-3313
ESRD -- End-Stage Renal Disease Networks	Quality Insights Renal Network 3 - formerly - Trans-Atlantic Renal Council - Network 3	(609) 490-0310

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 815-5440

(800) 792-9770

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 792-8820

(877) 582-6995

(888) 937-2835

(212) 264-2355

(888) 877-8400

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(866) 868-2289
		
		
		
		
		
		
		
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

ombudsman@advocate.state.nj.us

qirn3@nw3.esrd.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.state.nj.us/health/healthfacilities

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.state.nj.us/health/

www.qualityinsights-qin.org

<http://www.state.nj.us/ooie>

<http://www.newjersey.gov/njomig/>

www.medicareappeal.com

www.hhs.gov/ocr

www.qirn3.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NJ	New Jersey	Complaints about my care or services
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	General health & health conditions
NJ	New Jersey	Health care facilities & services in my area
NJ	New Jersey	Health care facilities & services in my area
NJ	New Jersey	Health care facilities & services in my area
NJ	New Jersey	Health care facilities & services in my area
NJ	New Jersey	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Nursing Home State Survey Agency	State Health Insurance Assistance Program (SHIP)	(609) 633-8991
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of New Jersey	(609) 689-9930
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	NJ Family Care	
State Hospice Organization	Hospice and Palliative Care Organization of New Jersey	(908) 233-0060

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 792-9770

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010















(800) 677-1116

(800) 367-6274

(800) 701-0710

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(609) 943-3554

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@njhospice.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.state.nj.us/health

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.njpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.njfamilycare.org>

www.njhospice.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Help with my Medicare options & issues
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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NJ	New Jersey	Other insurance programs
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

New Jersey

SSA -- Social Security Administration

Social Security Administration

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, New York Regional Office	(212) 616-2222
State Department of Insurance	Insurance Department of New Jersey - Consumer Service Division	(609) 292-7272
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(877) 222-3737
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	State Health Insurance Assistance Program (SHIP)	(609) 292-7837
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of New Jersey	
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(877) 449-5661

(800) 446-7467

(800) 792-8820

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(800) 367-6543

(202) 708-1455














(800) 569-4287

(800) 356-1561

(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

4Consumers@dobi.state.nj.us

retire@opm.gov

(800) 356-1561

mahs.response@dhs.state.nj.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.dobi.nj.gov

<http://www.state.nj.us/humanservices/doas/services/ship/index.html>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.state.nj.us/health/index.shtml>

www.hud.gov

www.state.nj.us/humanservices/dmahs

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Claims & billing
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services
NM	New Mexico	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	TrailBlazer Health Enterprises, LLC	
Carrier	Blue Cross Blue Shield of Arkansas	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Department of Health of New Mexico - Bureau of Health Facility Licensing and Certification	(505) 476-9025
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 752-8649

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org
info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.trailblazerhealth.com/>

www.oig.hhs.gov

www.keproqio.com

www.dhi.health.state.nm.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	Complaints about my care or services
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NM	New Mexico	General health & health conditions
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NM	New Mexico	General health & health conditions
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NM	New Mexico	General health & health conditions
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NM	New Mexico	General health & health conditions
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NM	New Mexico	General health & health conditions
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NM	New Mexico	General health & health conditions
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Agency	Division of Health Improvement of New Mexico	(505) 476-9025
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthInsight	(801) 892-0155
Ombudsman	Benefits Counseling Program	(505) 476-4799
Medicaid - Report Fraud	Medical Assistance Division	(505) 827-3146
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas	(214) 767-4056
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	Department of Health of New Mexico - Bureau of Health Facility Licensing and Certification	(505) 476-9025
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 752-8649

(800) 432-2080

(800) 228-4802

(214) 767-8940

(800) 783-8818

(800) 752-8649

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



Complaints Only



also (888) 777 - 0105



(800) 222-4225



(866) 228-4327



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

jack.evans@state.mn.us

HSD-
NMMedicaidFraud@state.nm.us

drodgers@nw15.esrd.net

niaic@nia.nih.gov
nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://dhi.health.state.nm.us/>

www.healthinsight.org

www.nmaging.state.nm.us

<http://www.hsd.state.nm.us/mad/>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

www.dhi.health.state.nm.us

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NM	New Mexico	General health & health conditions
NM	New Mexico	General health & health conditions
NM	New Mexico	General health & health conditions
NM	New Mexico	General health & health conditions
NM	New Mexico	Health care facilities & services in my area
NM	New Mexico	Health care facilities & services in my area
NM	New Mexico	Health care facilities & services in my area
NM	New Mexico	Health care facilities & services in my area
NM	New Mexico	Health care facilities & services in my area
NM	New Mexico	Help with my Medicare options & issues
NM	New Mexico	Help with my Medicare options & issues
NM	New Mexico	Help with my Medicare options & issues
NM	New Mexico	Help with my Medicare options & issues
NM	New Mexico	Help with my Medicare options & issues
NM	New Mexico	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of New Mexico	(505) 880-8882
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	New Mexikids/SCHIP	
State Hospice Organization	Texas and New Mexico Hospice Organization	(512) 454-1247
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Dallas Regional Office	(214) 767-6423
State Department of Insurance	Department of Insurance of New Mexico	(505) 827-4601
SHIP -- State Health Insurance Assistance Program	Benefits Counseling Program	(505) 476-4846

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(888) 997-2583

(800) 580-9270

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772


(800) 633-4227

(888) 727-5772

(800) 432-2080

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@txnmhospice.org

javerplaetse@rrb.gov

carlos.moya@state.nm.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.nmpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.insurenewmexico.state.nm.us/NewMexiKidsandTeens.htm>

txnmhospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.nmprc.state.nm.us

www.nmaging.state.nm.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NM	New Mexico	Other insurance programs
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Claims & billing
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	New Mexico Department of Health	(505) 827-2613
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Human Services of New Mexico	(505) 827-3100
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Novitas Solutions	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Healthcare Quality & Compliance (formerly	(775) 684-1030


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(888) 997-2583
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
(877) 588-1123	(877) 588-1123

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(800) 878-5707
	
	
	
	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

(505) 476-3656

odette.desgeorges@state.nm.us

(800) 432-6217

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.health.state.nm.us>

www.hud.gov

<http://www.state.nm.us/hsd/mad/Index.html>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.ngsmedicare.com

www.oig.hhs.gov

www.health.nv.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services
NV	Nevada	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Division of Licensing and Certification of Nevada)	
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Health Division of Nevada - Bureau of Licensure and Certification	(702) 486-6515
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthInsight	(801) 892-0155
Ombudsman	Aging and Disability Services Divison (formerly Division for Aging Services of Nevada)	(702) 486-3545
Medicaid - Report Fraud	Division of Health Care Financing and Policy	(775) 684-3651
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the West	(415) 437-8310
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	State Health Division of Nevada	(775) 684-1030
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 225-3414
	(866) 303-6323
	(800) 992-0900
(415) 437-8311	(800) 783-8818
	(800) 225-3414

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		8009920900 Out of state
		
		
		also (888) 777 - 0105
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org
info@aaahc.org

dascc@aging.nv.gov

drodgers@nw15.esrd.net

pgraham@blc.state.nv.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

<http://health.nv.gov/HCQC.htm>

www.healthinsight.org

www.nvaging.net

<https://dhcfp.nv.gov/index.htm>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

www.health.nv.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	General health & health conditions
NV	Nevada	Health care facilities & services in my area
NV	Nevada	Health care facilities & services in my area
NV	Nevada	Health care facilities & services in my area
NV	Nevada	Health care facilities & services in my area
NV	Nevada	Health care facilities & services in my area
NV	Nevada	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Great Basin Primary Care Association	(775) 887-0417
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Nevada Check Up	(702) 486-1646
State Hospice Organization	Hospice and Palliative Care Association of California and Nevada	(916) 925-3770
SSA -- Social Security Administration	Social Security Administration	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(855) 371-0417

(800) 677-1116

(800) 367-6274

(888) 252-1010

(800) 772-1213

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	In state only 877-543- 7669
	
	7am-7pm M-F (24x7 automated service as

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

nhook@gbpca.org

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.nvpca.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.nevadacheckup.nv.gov

www.calhospice.org

www.socialsecurity.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NV	Nevada	Help with my Medicare options & issues
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NV	Nevada	Help with my Medicare options & issues
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NV	Nevada	Help with my Medicare options & issues
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NV	Nevada	Help with my Medicare options & issues
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NV	Nevada	Help with my Medicare options & issues
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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NV	Nevada	Other insurance programs
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, San Francisco Regional Office	(415) 744-3602
State Department of Insurance	Insurance Division of Nevada - Department of Business and Industry	(775) 687-0700
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(702) 486-3478
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Nevada Department of Health and Human Services Division of Welfare and Supportive Services	(775) 687-4210
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Nevada Department of Health and Human Services Division of Welfare and Supportive Services	(702) 631-7098
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 992-0900

(800) 307-4444

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 992-0900

(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

automated service as

well)

Additional Fax # 904-232-
2874



(800) 878-5707

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

kalopan@aging.nv.gov

retire@opm.gov

adsd@adsd.nv.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.rrb.gov

www.cms.gov

<http://www.doi.nv.gov>

<http://NevadaShip.com>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.nvaging.net

www.hud.gov

www.dwss.nv.gov

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Claims & billing
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Part B bills and services.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Empire Medicare Services	
Carrier	HealthNow of Upstate New York	
Carrier	Empire Medicare Services	
Carrier	Group Health Inc. (GHI Medicare)	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Health of New York State - Health Care Standards and Surveillance	(518) 402-1004
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
	(800) 804-5447
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Jurisdiction A
	
	
	
	1-800-MEDICARE
	1-800-MEDICARE
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	(866) 868-2289
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org
info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

umd.nycpic.com

www.ghimedicare.com

www.oig.hhs.gov

www.health.state.ny.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	Complaints about my care or services
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Public Health of New York - Division of Home and Community Based Services	(518) 408-1638
QIO - Quality Improvement Organization (Quality Innovation Network)	Atlantic Quality Improvement Network	(516) 326-7767
Ombudsman	Office for the Aging of New York State	(518) 408-1469
Medicaid - Report Fraud	Office of Medicaid Inspector General (formerly New York State Department of Health)	(518) 402-1378
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New Jersey, New York, Puerto Rico, and Virgin Islands	(212) 264-3313
ESRD -- End-Stage Renal Disease Networks	ESRD NW of New York - Network 2	(516) 209-5578
Nursing Home State Survey Agency	Office of Medicaid Inspector General (formerly New York State Department of Health)	(518) 402-5447
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 628-5972

(516) 326-6182

(800) 342-9871

(877) 873-7283

(212) 264-2355

(800) 238-3773

(888) 201-4563

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



(800) 222-4225



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

mark.miller@aging.ny.gov

info@nw2.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.jointcommission.org

www.health.state.ny.us

www.ipro.org

<http://www.ltcombudsman.ny.gov/>

www.omig.ny.gov

www.medicareappeal.com

www.hhs.gov/ocr

www.esrd.ipro.org

www.health.state.ny.us

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	General health & health conditions
NY	New York	Health care facilities & services in my area
NY	New York	Health care facilities & services in my area
NY	New York	Health care facilities & services in my area
NY	New York	Health care facilities & services in my area
NY	New York	Health care facilities & services in my area
NY	New York	Help with my Medicare options & issues
NY	New York	Help with my Medicare options & issues
NY	New York	Help with my Medicare options & issues
NY	New York	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Health Care Association of New York State, Inc.	(212) 279-9686
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	New York Child Health Plus	
State Hospice Organization	Hospice and Palliative Care Association of New York State	(518) 446-1483
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, New York Regional Office	(212) 616-2222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(855) 355-5777

(800) 860-9808

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(877) 449-5661

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	800-698-4543 for general information (877) 898-5849
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(800) 698-4543

info@hpcanys.org

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.chcanys.org

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.health.state.ny.us/nysdoh/chplus/index.htm>

www.hpcanys.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

NY	New York	Help with my Medicare options & issues
NY	New York	Help with my Medicare options & issues

NY	New York	Other insurance programs
NY	New York	Other insurance programs
NY	New York	Other insurance programs
NY	New York	Other insurance programs

NY	New York	Other insurance programs
NY	New York	Other insurance programs

NY	New York	Other insurance programs
NY	New York	Other insurance programs
OH	Ohio	Claims & billing
OH	Ohio	Claims & billing
OH	Ohio	Claims & billing
OH	Ohio	Claims & billing

OH	Ohio	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Department of Insurance	Department of Financial Service	(212) 480-6400
SHIP -- State Health Insurance Assistance Program	Health Insurance Information Counseling and Assistance Program (HIICAP)	(800) 342-9871
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Office of Medicaid Inspector General (formerly New York State Department of Health)	
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Office of Medicaid Inspector General (formerly New York State Department of Health)	(518) 473-3782
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	National Government Services	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 342-3736

(800) 701-0501

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(866) 881-2809

(202) 708-1455

(800) 569-4287

(800) 541-2831

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



(800) 878-5707



Jurisdiction B



1-800-MEDICARE



1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Brenda.LaMere@ofa.state.ny.us

retire@opm.gov

information@omig.ny.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dfs.ny.gov

<http://www.aging.ny.gov/HealthBenefits/Index.cfm>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.health.state.ny.us>

www.hud.gov

www.omig.ny.gov

www.va.gov

www.defense.gov

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OH	Ohio	Claims & billing
OH	Ohio	Claims & billing
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Carrier	Noridian	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Dept of Health of Ohio-Bureau of Information and Operational Support-Division of Quality Assurance	(614) 995-7466
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Ohio Department of Health Community Health Care Facilities & Services	(614) 995-7466
QIO - Quality Improvement Organization (Quality Innovation Network)	Health Services Advisory Group	(602) 801-6600
Ombudsman	Department of Aging of Ohio - Elder Rights Unit	(614) 466-1221
Medicaid - Report Fraud	Department of Job and Family Services	(614) 466-0722

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(800) 447-8477

(855) 408-8557

(800) 342-0553

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 342-0553

(800) 282-1206

(800) 228-0515

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



1-800-MEDICARE



(800) 377-4950



Complaint Hotline



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

HCComplaints@odh.ohio.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.palmettogba.com

www.oig.hhs.gov

www.keproqio.com

www.odh.ohio.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.odh.ohio.gov

www.hsag.com

www.aging.ohio.gov

<http://jfs.ohio.gov/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	Complaints about my care or services
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	General health & health conditions
OH	Ohio	Health care facilities & services in my area
OH	Ohio	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359
ESRD -- End-Stage Renal Disease Networks	The Renal Network - Network 9/10	(317) 257-8265
Nursing Home State Survey Agency	Bureau of Long Term Care of Ohio - Quality Assurance	(614) 752-9524
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Ohio	(614) 884-3101
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(312) 353-5693
	(800) 456-6919
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(888) 884-3101
	(800) 677-1116

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848
		
		(888) 586-6340
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	info@nw10.esrd.net
	LICCERT@odh.ohio.gov
	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov
	ahrqpubs@ahrq.gov
	lhusein@ohiocac.org
	lce@aarp.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.medicareappeal.com

www.hhs.gov/ocr

www.therenalnetwork.org

<http://www.odh.ohio.gov/>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.ohiochc.org

www.aarp.org/LCE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OH	Ohio	Health care facilities & services in my area
OH	Ohio	Health care facilities & services in my area
OH	Ohio	Health care facilities & services in my area
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Help with my Medicare options & issues
OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Healthy Start	(614) 466-2100
State Hospice Organization	Hospice and Palliative Care Organization of Ohio	(614) 763-0036
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Consumer Services Division of Ohio	(614) 644-2673
SHIP -- State Health Insurance Assistance Program	Ohio Senior Health Insurance Information Program (OSHIIP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Ohio Department of Health	(614) 466-3543
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Job and Family Services of Ohio - Ohio Health Plans	
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 367-6274
	(800) 324-8680
	(800) 776-9513
	(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701
	(877) 772-5772
	(800) 633-4227
	(614) 644-3745
	(800) 686-1526
	(800) 686-1578
	(877) 543-7669
	(202) 606-2532
	(888) 767-6738
	(800) 638-7072
	(202) 708-1455
	(800) 569-4287
	(800) 324-8680

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

njshc@cybernex.net

cossl@odjfs.state.oh.us

javerplaetse@rrb.gov

oshiipmail@insurance.ohio.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.selfhelpgroups.org

<http://jfs.ohio.gov/ohp>

www.midwestcarealliance.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.insurance.ohio.gov

www.insurance.ohio.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.odh.ohio.gov/>

www.hud.gov

<http://jfs.ohio.gov/ohp>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OH	Ohio	Other insurance programs
OH	Ohio	Other insurance programs
OK	Oklahoma	Claims & billing
OK	Oklahoma	Claims & billing
OK	Oklahoma	Claims & billing
OK	Oklahoma	Claims & billing
OK	Oklahoma	Claims & billing
OK	Oklahoma	Claims & billing
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Oklahoma State Department of Health	(405) 271-6576
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(844) 430-9504
(404) 271-6067	(800) 522-0203
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		1-800-MEDICARE
		
		
		(800) 377-4950
		
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

(405) 271-1337

LTC@health.ok.gov

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.ok.gov/health/

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	Complaints about my care or services
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions
OK	Oklahoma	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Agency	Oklahoma State Department of Health	(405) 271-6576
QIO - Quality Improvement Organization (Quality Innovation Network)	TMF	(512) 329-6610
Ombudsman	Long Term Care Ombudsman of Oklahoma	(405) 521-6734
Medicaid - Report Fraud	Health Care Authority	(405) 521-3921
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas	(214) 767-4056
ESRD -- End-Stage Renal Disease Networks	FMQAI-ESRD Newtwork 13	(405) 942-6000
Nursing Home State Survey Agency	Oklahoma State Department of Health	(405) 271-6868
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(404) 271-6067

(800) 234-7258

(800) 725-9216

(800) 211-2116

(800) 447-8477

(214) 767-8940

(800) 472-8664

(404) 271-6067

(800) 747-8419

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(877) 486-2048
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(405) 271-1337

LTC@health.ok.gov

ester.houser@okdhs.org

Lduval@nw13.esrd.net

(405) 271-1337

LTC@health.ok.gov

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.ok.gov/health/

www.tmf.org

www.okdhs.org/aging

<https://www.okhca.org/>

www.medicareappeal.com

www.hhs.gov/ocr

www.network13.org

www.ok.gov/health/

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OK	Oklahoma	General health & health conditions
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OK	Oklahoma	General health & health conditions
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OK	Oklahoma	General health & health conditions
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OK	Oklahoma	Health care facilities & services in my area
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OK	Oklahoma	Health care facilities & services in my area
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OK	Oklahoma	Health care facilities & services in my area
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OK	Oklahoma	Health care facilities & services in my area
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OK	Oklahoma	Health care facilities & services in my area
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Help with my Medicare options & issues
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OK	Oklahoma	Other insurance programs
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Oklahoma Primary Care Association	(405) 424-2282
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	SoonerCare	(405) 522-7300
State Hospice Organization	Hospice Association of Oklahoma	(405) 513-8602
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Dallas Regional Office	(214) 767-6423
State Department of Insurance	Insurance Department of Oklahoma - Consumer Service Division	(405) 521-2828
SHIP -- State Health Insurance Assistance Program	Oklahoma Medicare Assistance Program (MAP)	(405) 521-6628
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 454-4412

(800) 677-1116

(800) 367-6274

Option 1

(800) 987-7767

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227




(800) 522-0071

(800) 763-2828

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@okhospice.org

javerplaetse@rrb.gov

ray.walker@oid.ok.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://okpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.okhca.org

WWW.okhospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.ok.gov/oid

MAP.oid.ok.gov

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OK	Oklahoma	Other insurance programs
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Claims & billing
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Oklahoma State Department of Health	(405) 271-5600
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Health Care Authority of Oklahoma	(405) 522-7171
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Oregon Health Authority	(971) 673-0540
American Hospital Association	American Hospital Association	(312) 422-3000




















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(800) 522-0203
	(202) 708-1455	(800) 569-4287
		(800) 522-0310
		(800) 827-1000
		(800) 633-4227
		(888) 355-9165
		(800) 633-4227
	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227
		(800) 447-8477
	(877) 588-1123	(877) 588-1123
	(971) 673-0372	(800) 542-5186
		(800) 424-4301

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 878-5707
	
	
	
	
	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	
	(800) 377-4950
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

webmaster@health.ok.gov.

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.ok.gov/health

www.hud.gov

www.okhca.org

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

medicare.regence.com

www.oig.hhs.gov

www.healthoregon.org/hcrqi

www.aha.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	Complaints about my care or services
OR	Oregon	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Healthcare Regulation and Quality Improvement Healthcare Licensure and Certification of Oregon	(971) 673-0540
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthInsight	(801) 892-0155
Ombudsman	Long Term Care Ombudsman of Oregon	(503) 378-6533
Medicaid - Report Fraud	Department of Human Services	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Alaska, Idaho, Oregon, and Washington	(206) 615-2290
ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
Nursing Home State Survey Agency	DHS office of Licensing & Regulatory Oversight	(503) 945-5811
National Institute on Aging Information Center	National Institute on Aging Information Center	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 275-2267

(888) 545-5222

(800) 323-4040

(917) 673-0372

(503) 378-5847

(800) 522-2602

(888) 372-8301

(206) 615-2296

(800) 262-1514



or 503-945-5944

(800) 232-3020

(800) 222-2225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
	Amanda Gulliksen	(800) 282-8096
		(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

mailbox.HCLC@state.or.us

ltco.contract@state.or.us

ocrmail@of.dhhs.gov

shechinson@nw16.esrd.net

spd.web@state.or.us

niaic@nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.public.health.oregon.gov

www.healthinsight.org

www.oregon.gov/LTCO

<http://www.oregon.gov/DHS/aboutdhs/fraud/>

www.medicareappeal.com

www.hhs.gov/ocr

www.nwrenalnetwork.org

www.oregon.gov/dhs

www.nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	General health & health conditions
OR	Oregon	Health care facilities & services in my area
OR	Oregon	Health care facilities & services in my area
OR	Oregon	Health care facilities & services in my area
OR	Oregon	Health care facilities & services in my area
OR	Oregon	Health care facilities & services in my area
OR	Oregon	Help with my Medicare options & issues
OR	Oregon	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Oregon Primary Care Association	(503) 228-8852
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Oregon Health Plan	(503) 945-5772
State Hospice Organization	Hospice Association of Oregon	(503) 228-2104
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(877) 314-5678
	(888) 229-2104
	(800) 772-1213
Additional Email:	(312) 751-4701
	(877) 772-5772

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(866) 228-4327
<input type="checkbox"/>	
<input type="checkbox"/>	Quit Smoking Program (877) 448-7848
<input type="checkbox"/>	
<input type="checkbox"/>	(888) 586-6340
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	7am-7pm M-F (24x7 automated service as well)
<input type="checkbox"/>	Additional Fax # 904-232-

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

(800) 273-0557

dhs.info@state.or.us

info@oregonhospice.org

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.orpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.oregon.gov/DHS/healthplan/>

www.oregonhospice.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

OR	Oregon	Help with my Medicare options & issues
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OR	Oregon	Help with my Medicare options & issues
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OR	Oregon	Help with my Medicare options & issues
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OR	Oregon	Help with my Medicare options & issues
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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OR	Oregon	Other insurance programs
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PA	Pennsylvania	Claims & billing
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PA	Pennsylvania	Claims & billing
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PA	Pennsylvania	Claims & billing
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PA	Pennsylvania	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Seattle Regional Office	(206) 615-2354
State Department of Insurance	Insurance Division of Oregon - Consumer and Business Services	(503) 947-7984
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Benefits Assistance (SHIBA)	(503) 947-7979
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Oregon Health Authority	(503) 945-5944
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Oregon Health Authority	(503) 945-5712
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

(800) 633-4227

(888) 877-4894

(800) 722-4134

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(503) 945-6214

(202) 708-1455

(800) 569-4287

(800) 527-5772

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

















(855) 797-2627

(855) 798-2627

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

2874

	
	
	
	
	
	(800) 878-5707
	
	
	
	
	
	
	Jurisdiction A
	
	1-800-MEDICARE
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

dcbs.insmail@state.or.us

shiba.oregon@state.or.us

retire@opm.gov

dmap.info@state.or.us

dhs.info@state.or.us

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

www.insurance.oregon.gov

<http://oregonshiba.org/>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.oregon.gov/dhs/healthplan/index.shtml

www.hud.gov

www.oregon.gov/dhs

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PA	Pennsylvania	Claims & billing
PA	Pennsylvania	Claims & billing
PA	Pennsylvania	Claims & billing
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(BCRC)	
Fiscal Intermediary	Highmark Medicare Services	
Carrier	Highmark Medicare Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Health of Pennsylvania - Division of Home Health	(717) 772-2762
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health of Pennsylvania - Division of Home Health	(717) 783-1379
QIO - Quality Improvement Organization (Quality Innovation Network)	Quality Insights Quality Innovation Network	(304) 346-9864
Ombudsman	Department of Aging of Pennsylvania	(717) 783-1550
Medicaid - Report Fraud	Department of Public Welfare	
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
	(800) 225-7223
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 254-5164
	(866) 379-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	(866) 868-2289
	
	
	
	
	
	
	
	24 hour Complaint Line
	
	
	8006927462

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.health.state.pa.us

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.health.state.pa.us

www.qualityinsights-qin.org

<http://www.aging.state.pa.us/>

<http://www.dpw.state.pa.us/dpworganization/officeofadminist>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	Complaints about my care or services
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	General health & health conditions
PA	Pennsylvania	Health care facilities & services in my area
PA	Pennsylvania	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	ESRD Network 4, Inc.	(610) 265-2418
Nursing Home State Survey Agency	Pennsylvania Department of Health	(717) 787-1816
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Forum for Primary Health Care of Pennsylvania	(717) 761-6443
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120






Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(215) 861-4440	(800) 548-9205
(800) 254-5164	(800) 222-2225
(800) 891-5390	(800) 749-2257
(800) 638-8299	(800) 227-2345
(800) 242-8721	(800) 422-6237
(800) 829-1040	(800) 358-9295
(800) 622-9010	(866) 944-2273
(800) 677-1116	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	Complaint hotline
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program
	(877) 448-7848
	
	(888) 586-6340
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

tlawson@nw4.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[ration/bpi/S_001936](#)

www.medicareappeal.com

www.hhs.gov/ocr

<http://qirn4.org>

www.health.state.pa.us

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.pachc.com/

www.aarp.org/LCE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PA	Pennsylvania	Health care facilities & services in my area
PA	Pennsylvania	Health care facilities & services in my area
PA	Pennsylvania	Health care facilities & services in my area
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Help with my Medicare options & issues
PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Pennsylvania's Children's Health Insurance Program	
State Hospice Organization	Pennsylvania Hospice Network	(717) 533-4002
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Philadelphia Regional Office	(215) 861-4140
State Department of Insurance	Insurance Department of Pennsylvania	(717) 787-2317
SHIP -- State Health Insurance Assistance Program	APPRISE	(717) 783-1550
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Pennsylvania Department of Health	
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Public Welfare of Pennsylvania	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 367-6274
		(800) 986-5437
		(866) 554-6774
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
	(717) 783-3898	(877) 881-6388
		(800) 783-7067
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(877) 724-3258
	(202) 708-1455	(800) 569-4287
		(800) 692-7462

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

njshc@cybernex.net

phn@pahospice.org

javerplaetse@rrb.gov

aging@state.pa.us

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.selfhelpgroups.org

www.Chipcoverspakids.com

www.pahospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://www.pahealthoptions.com>

<http://www.aging.state.pa.us>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.health.state.pa.us

www.hud.gov

www.dpw.state.pa.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PA	Pennsylvania	Other insurance programs
PA	Pennsylvania	Other insurance programs
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Claims & billing
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Cooperativa De Seguros De Vida (COSVI)	
Carrier	First Coast Services Options, Inc.	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Departamento de Salud	(787) 765-2929
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare	Joint Commission on Accreditation of	(630) 792-5800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 447-8477

(866) 815-5440

(800) 981-5721

(800) 424-4301


















(866) 275-2267

(888) 545-5222

(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		(866) 868-2289
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.fcso.com

www.oig.hhs.gov

www.salud.gov.pr

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	Complaints about my care or services
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Organizations (JCAHO)	Healthcare Organizations (JCAHO)	
QIO - Quality Improvement Organization (Quality Innovation Network)	TMF	(512) 329-6610
Ombudsman	Office of the Regional Administrator Region 2	(787) 294-1681
Medicaid - Report Fraud	Puerto Rico Health Insurance Administration	(787) 474-3300
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New Jersey, New York, Puerto Rico, and Virgin Islands	(212) 264-3313
ESRD -- End-Stage Renal Disease Networks	Quality Insights Renal Network 3 - formerly - Trans-Atlantic Renal Council - Network 3	(609) 490-0310
Nursing Home State Survey Agency	Departamento de Salud (formerly - Department of Family Services and Children of Puerto Rico)	(787) 765-2929
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 725-9216

(800) 981-2737

(212) 264-2355

(888) 877-8400

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(877) 486-2048
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

webmaster@pr.gov

qirn3@nw3.esrd.net

webmaster@salud.gov.pr

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.tmf.org

<http://www2.pr.gov/Directorios/Pages/InfoAgencia.aspx?PRIFA=187>

www.medicareappeal.com

www.hhs.gov/ocr

www.qirn3.org

www.salud.gov.pr

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	General health & health conditions
PR	Puerto Rico	Health care facilities & services in my area
PR	Puerto Rico	Health care facilities & services in my area
PR	Puerto Rico	Health care facilities & services in my area
PR	Puerto Rico	Health care facilities & services in my area
PR	Puerto Rico	Help with my Medicare options & issues
PR	Puerto Rico	Help with my Medicare options & issues
PR	Puerto Rico	Help with my Medicare options & issues
PR	Puerto Rico	Help with my Medicare options & issues
PR	Puerto Rico	Help with my Medicare options & issues
PR	Puerto Rico	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Asociacion de Salud Primaria de Puerto Rico, Inc.	(787) 758-3411
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
State Hospice Organization	Home Health and Hospice Association of Puerto Rico	(787) 758-0168
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, New York Regional Office	(212) 616-2222
State Department of Insurance	Commissioner of Insurance of Puerto Rico	(787) 304-8686
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(787) 721-6121

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(800) 981-2364
	(800) 772-1213
Additional Email:	(312) 751-4701
medicare.railroad@palmettogba.com	(877) 772-5772
	(800) 633-4227
	(877) 449-5661
	(888) 722-8686
8009817735 south of island 8009810056 west of island	(877) 725-4300

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	San Juan (Ponce 1-877- 981-7735, Mayag????????????ez

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

acsppr@coqui.net

lce@aarp.org

njshc@cybernex.net

eyleenro@coqui.net

javerplaetse@rrb.gov

apujol@oppea.pr.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.saludprimariapr.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.ocs.gobierno.pr

www.oppea.pr.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
PR	Puerto Rico	Other insurance programs
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Claims & billing
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Medicaid Office of Puerto Rico and Virgin Islands	(787) 765-2929
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Arkansas Blue Cross and Blue Shield	
Carrier	Arkansas Blue Cross and Blue Shield	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Health of Rhode Island -	(401) 222-2566

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
(202) 708-1455	(800) 569-4287
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(866) 815-5440
(401) 256-5511	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

1-800-981-0056)



(800) 878-5707



Jurisdiction A



1-800-MEDICARE



1-800-MEDICARE



1-800-MEDICARE



(800) 377-4950



(866) 868-2289



401-222-5200 for

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

medicare.railroad@palmettogba.com

medicare@bcbsme.com

hhstips@oig

website.doh@health.ri.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.hud.gov

www.salud.gov.pr

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

www.health.ri.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	Complaints about my care or services
RI	Rhode Island	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Division of Facilities Regulation		
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Rhode Island Department of Health	(401) 222-2566
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	The Alliance for Better Long Term Care	(401) 785-3340
Medicaid - Report Fraud	Department of Human Services	(401) 415-8300
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Rhode Island Department of Health	(401) 222-5960
National Institute on Aging Information Center	National Institute on Aging Information Center	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 942-7434

(888) 351-0808





















(617) 565-1343

(866) 286-3773

(800) 222-2225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		complaints
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org
info@aaahc.org

website.doh@health.ri.gov

stateomb@alliancebltc.org

info@nw1.esrd.net

website.doh@health.ri.gov
niaic@nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.health.ri.gov

www.healthcentricadvisors.org

alliancebltc.com

<https://www.dhs.ri.gov/dynamic/fraudAbuseIntro.jsp>

www.medicareappeal.com

www.hhs.gov/ocr

www.networkofnewengland.org

www.health.ri.gov

www.nia.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	General health & health conditions
RI	Rhode Island	Health care facilities & services in my area
RI	Rhode Island	Health care facilities & services in my area
RI	Rhode Island	Health care facilities & services in my area
RI	Rhode Island	Health care facilities & services in my area
RI	Rhode Island	Health care facilities & services in my area
RI	Rhode Island	Help with my Medicare options & issues
RI	Rhode Island	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Health Center Association of Rhode Island	(401) 274-1771
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Rlte Care	(401) 462-5300
State Hospice Organization	Home and Hospice Care of Rhode Island	(401) 727-7070
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
(401) 462-3363	
	(800) 338-6555
	(800) 772-1213
Additional Email:	(312) 751-4701
	(877) 772-5772

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(866) 228-4327
<input type="checkbox"/>	
<input type="checkbox"/>	Quit Smoking Program (877) 448-7848
<input type="checkbox"/>	
<input type="checkbox"/>	(888) 586-6340
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	7am-7pm M-F (24x7 automated service as well)
<input type="checkbox"/>	Additional Fax # 904-232-

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@rihca.org

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.rihca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.dhs.ri.gov

www.hhcri.org

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RI	Rhode Island	Help with my Medicare options & issues
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RI	Rhode Island	Help with my Medicare options & issues
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RI	Rhode Island	Help with my Medicare options & issues
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RI	Rhode Island	Help with my Medicare options & issues
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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RI	Rhode Island	Other insurance programs
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SC	South Carolina	Claims & billing
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SC	South Carolina	Claims & billing
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SC	South Carolina	Claims & billing
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SC	South Carolina	Claims & billing
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232
State Department of Insurance	Department of Business Regulation of Rhode Island - Insurance Division	(401) 462-9500
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Program (SHIP)	(401) 462-0510
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Rhode Island Department of Health	(401) 222-5960
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Executive Office of Health and Human Services	(401) 462-5300
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

(800) 633-4227

4014623000 General info

(401) 462-0740

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

(800) 942-7434

(202) 708-1455

(800) 569-4287

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

















(855) 797-2627

(855) 798-2627

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

2874

	
	
	
	
	
	(800) 878-5707
	
	TTY Phone: 711
	
	
	
	
	
	
	1-800-MEDICARE
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

mstoeckel@dea.ri.gov

retire@opm.gov

website.doh@health.ri.gov

emurray@ohhs.ri.gov

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

<http://www.dbr.state.ri.us>

www.dea.ri.gov

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.health.ri.gov

www.hud.gov

www.dhs.ri.gov

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SC	South Carolina	Claims & billing
SC	South Carolina	Claims & billing
SC	South Carolina	Claims & billing
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Health of South Carolina - Bureau of Certification, Health Provider Division	(803) 545-4205
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health and Environmental Control of South Carolina	(803) 898-3432
QIO - Quality Improvement Organization (Quality Innovation Network)	Atlantic Quality Improvement Network	(516) 326-7767
Ombudsman	(I-CARE) Insurance Counseling Assistance	(803) 734-9900















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
	(800) 922-6735
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040
	(800) 868-0404
	(516) 326-6182
	(800) 868-9095

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	Compliants/Hotline only
	
	
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

info@dhec.sc.gov

(800) 225-5254

55126

askus@aging.sc.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.dhec.sc.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.scdhec.net

www.ipro.org

www.aging.sc.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	Complaints about my care or services
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions
SC	South Carolina	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	and Referrals for Elders	
Medicaid - Report Fraud	Department of Health and Human Services	(803) 734-3660
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
ESRD -- End-Stage Renal Disease Networks	Southeastern Kidney Council - Network 6	(919) 855-0882
Nursing Home State Survey Agency	Department of Health and Environmental Control of South Carolina - Bureau of Certification	(803) 545-4205
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(888) 364-3224

(800) 524-7139

(800) 922-6735

(800) 222-2225

(800) 749-2257

(800) 891-5390

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	info@nw6.esrd.net rushrf@dhec.sc.gov
	niaic@nia.nih.gov
	nkudic@info.niddk.nih.gov
(866) 300-2900	helpline@akfinc.org
(800) 242-8721	inquiries@heart.org
	cancergovstaff@mail.nih.gov
	ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.scag.gov/contact-us

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnetwork6.org

www.scdhec.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SC	South Carolina	Health care facilities & services in my area
SC	South Carolina	Health care facilities & services in my area
SC	South Carolina	Health care facilities & services in my area
SC	South Carolina	Health care facilities & services in my area
SC	South Carolina	Health care facilities & services in my area
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Help with my Medicare options & issues
SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Primary Care Association	Primary Health Care Association of South Carolina	(803) 788-2778
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Healthy Connection	(803) 898-2500
State Hospice Organization	Carolinas Center for Hospice & End-of-Life Care	(919) 459-5380
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Insurance of South Carolina	(803) 737-6160
SHIP -- State Health Insurance Assistance Program	(I-CARE) Insurance Counseling Assistance and Referrals for Elders	(803) 734-9900
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	South Carolina Department of Health and Human Services	(803) 898-2500




Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 438-3895
		(800) 677-1116
		(800) 367-6274
		(888) 549-0820
		(800) 662-8859
		(800) 772-1213
Additional Email: medicare.railroad@palmettogba.com	(312) 751-4701	(877) 772-5772
		(800) 633-4227
		(800) 868-9095
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(888) 549-0820

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	
	(800) 878-5707
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@scphca.org

lce@aarp.org

njshc@cybernex.net

(888) 549-0820

info@cchospice.org

javerplaetse@rrb.gov

consumers@doi.sc.gov

mcdong@aging.sc.gov

retire@opm.gov

info@dhhs.state.sc.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.scpzca.org/default.htm>

www.aarp.org/LCE

www.selfhelpgroups.org

www.scdhhs.gov

www.cchospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.doi.sc.gov

www.aging.sc.gov

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.dhhs.state.sc.us/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs
SC	South Carolina	Other insurance programs
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Claims & billing
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	South Carolina Department of Health and Human Services	(803) 898-2500
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	South Dakota Department of Health	(605) 773-3356
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory	American Association for Accreditation of	(847) 775-1970

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 708-1455

(800) 569-4287

(888) 549-0820

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 738-2301


















(800) 424-4301

(866) 275-2267

(888) 545-5222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	Jurisdiction D
	
	1-800-MEDICARE
	
	Jurisdiction 3
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@dhhs.state.sc.us

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hud.gov

www.scdhhs.gov

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

www.oig.hhs.gov

www.keproqio.com

www.doh.sd.gov

www.aha.org

www.abms.org

www.AAAASF.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	Complaints about my care or services
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Surgical Facilities	Ambulatory Surgical Facilities	
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Senior Health Information & Insurance Education (SHIINE)	(605) 773-3656
QIO - Quality Improvement Organization (Quality Innovation Network)	Great Plains Quality Innovation Network	(402) 476-1399
Ombudsman	Senior Health Information & Insurance Education (SHIINE)	(605) 773-3656
Medicaid - Report Fraud	Department of Social Services	(605) 773-3653
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of South Dakota	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Renal Disease Network of the Upper Midwest, Inc. - Network 11	(651) 644-9877
Nursing Home State Survey Agency	South Dakota Department of Health	(605) 773-3356
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 323-4040

(866) 854-5465

(844) 877-0464

(866) 854-5465

(303) 844-3439

(800) 973-3773
















(800) 222-2225

(800) 891-5390

(800) 749-2257

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

reception@aaaasf.org

media@cap.org

info@aaahc.org

marilyn.kinsman@state.sd.us

marilyn.kinsman@state.sd.us

humanr@crpr1.state.sd.us

info@nw11.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cap.org

www.aaahc.org

www.jointcommission.org

www.dss.sd.gov

www.cimronebraska.org

www.dss.sd.gov

<http://dss.sd.gov/benefitfraud/recovery/>

www.medicareappeal.com

www.hhs.gov/ocr

esrdnet11.org

www.doh.sd.gov

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	General health & health conditions
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Health care facilities & services in my area
SD	South Dakota	Help with my Medicare options & issues
SD	South Dakota	Help with my Medicare options & issues
SD	South Dakota	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Community Healthcare Association of South Dakota	(605) 357-1515
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	South Dakota Children's Health Insurance Program	(605) 773-4678
State Hospice Organization	South Dakota Hospice Organization	(605) 755-7780
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(877) 999-9561

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.communityhealthcare.net/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.dss.sd.gov

<http://www.regionalhealth.com/Our-Locations/Hospice-House.aspx>

www.socialsecurity.gov

www.rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SD	South Dakota	Help with my Medicare options & issues
SD	South Dakota	Help with my Medicare options & issues
SD	South Dakota	Help with my Medicare options & issues
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
SD	South Dakota	Other insurance programs
TN	Tennessee	Claims & billing
TN	Tennessee	Claims & billing
TN	Tennessee	Claims & billing
TN	Tennessee	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Denver Regional Office	(303) 844-1568
State Department of Insurance	South Dakota Department of Labor and Regulation: Division of Insurance	(605) 773-3563
SHIP -- State Health Insurance Assistance Program	Senior Health Information & Insurance Education (SHIINE)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	South Dakota Department of Health	(605) 773-3361
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Social Services of South Dakota	(605) 773-3495
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Blue Cross Blue Shield of Tennessee (d.b.a. Riverbend Government Benefits	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TDD/TTY - 711 (In-State Only)	(800) 536-8197
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
	(800) 738-2301
(202) 708-1455	(800) 569-4287
	(800) 597-1603
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
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<input type="checkbox"/>	(800) 878-5707
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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

yvette.thomas@state.sd.us

retire@opm.gov

DOH.INFO@state.sd.us

(800) 305-9673

medical@state.sd.us

medicare.railroad@palmettogba.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cms.gov

www.dlr.sd.gov/insurance

www.shiine.net

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.state.sd.us/doh/>

www.hud.gov

www.state.sd.us/social/medical

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TN	Tennessee	Claims & billing
TN	Tennessee	Claims & billing
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Riverbend Government Benefits Administrators)	
Carrier	CGS Administrators, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Tennessee Department of Health	(615) 741-7221
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Tennessee Department of Health	(615) 741-7221
QIO - Quality Improvement Organization (Quality Innovation Network)	atom Alliance	(901) 682-0381
Ombudsman	Commission on Aging and Disability of Tennessee	(615) 253-4392
Medicaid - Report Fraud	Bureau of TennCare	(615) 687-7200

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 778-4504

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 778-4504

(800) 528-2655

(877) 236-0013

(800) 433-3982

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		1-800-MEDICARE
		(800) 377-4950
		
		
		
		
		
		
		
		
		
		
		(800) 848-0299
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

hhstips@oig

tn.health@state.tn.us

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

tn.health@state.tn.us

laura.brown@tn.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.oig.hhs.gov

www.keproqio.com

www.state.tn.us/health

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.state.tn.us/health

www.qsource.org

www.state.tn.us/comaging

www.tn.gov/tnoig/#

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	Complaints about my care or services
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	General health & health conditions
TN	Tennessee	Health care facilities & services in my area
TN	Tennessee	Health care facilities & services in my area
TN	Tennessee	Health care facilities & services in my area
TN	Tennessee	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Southeast	(404) 562-7886
Nursing Home State Survey Agency	Tennessee Department of Health	(615) 741-7221
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Tennessee	(615) 329-3836
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	TennCare	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 778-4504
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 343-3136
	(800) 677-1116
	(800) 367-6274
	(855) 259-0701

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	Bureau 800-342-3145 (877) 779-3103

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

tn.health@state.tn.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.medicareappeal.com

www.hhs.gov/ocr

www.state.tn.us/health

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.tnpca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.state.tn.us/tenncare/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TN	Tennessee	Health care facilities & services in my area
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Help with my Medicare options & issues
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs
TN	Tennessee	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Hospice Organization	Tennessee Hospital Association (formerly Alive Hospice)	(615) 256-8240
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Atlanta Regional Office	(404) 562-7500
State Department of Insurance	Department of Insurance of Tennessee - Commerce and Insurance	(615) 741-2218
SHIP -- State Health Insurance Assistance Program	Tennessee Commission on Aging & Disability -TN SHIP	(615) 741-2056
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Tennessee Department of Health	(615) 741-3111
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Bureau of TennCare	
Department of Veterans Affairs	Department of Veterans Affairs	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 258-9541
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(800) 342-4029
	(615) 532-3893	(877) 801-0044
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
	(202) 708-1455	(800) 569-4287
		(800) 342-3145
		(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	7am-7pm M-F (24x7 automated service as well)
<input type="checkbox"/>	Additional Fax # 904-232-2874
<input type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	(877) 779-3103
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

tho@tha.com

javerplaetse@rrb.gov

help@egovtn.org

shannon.jones@tn.gov

retire@opm.gov

(866) 311-4290

tenn.care@tn.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.tha.com

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://www.state.tn.us/commerce/>

www.state.tn.us/comaging/

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

www.hud.gov

<http://state.tn.us/tenncare>

www.va.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TN	Tennessee	Other insurance programs
TX	Texas	Claims & billing
TX	Texas	Claims & billing
TX	Texas	Claims & billing
TX	Texas	Claims & billing
TX	Texas	Claims & billing
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services
TX	Texas	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Novitas Solutions, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Department State Health Services- Facility Licensing Group & Regulatory Licensing Unit	(512) 834-6646
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 447-8477
	(844) 430-9504
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		1-800-MEDICARE
		
		
		(800) 377-4950
		
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.novitas-solutions.com>

www.oig.hhs.gov

www.keproqio.com

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	Complaints about my care or services
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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TX	Texas	General health & health conditions
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Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Agency	Department of Aging and Disability Services	(512) 438-2633
QIO - Quality Improvement Organization (Quality Innovation Network)	TMF	(512) 329-6610
Ombudsman	Long Term Care Ombudsman of Texas	
Medicaid - Report Fraud	Health and Human Services Commission	(512) 491-2000
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Arkansas, Louisiana, New Mexico, Oklahoma, and Texas	(214) 767-4056
ESRD -- End-Stage Renal Disease Networks	ESRD Network of Texas - Network 14	(972) 503-3215
Nursing Home State Survey Agency	Department of Aging and Disability Services	(512) 438-4800
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 458-9858

(800) 725-9216

(800) 252-2412

(800) 436-6184

(214) 767-8940

(877) 886-4435

(800) 458-9858

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		(877) 486-2048
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

mail@dads.state.tx.us

mail@dads.state.tx.us

OIGBASS@hhsc.state.tx.us

info@nw14.esrd.net

mail@dads.state.tx.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dads.state.tx.us

www.tmf.org

www.dads.state.tx.us

<https://oig.hhsc.state.tx.us/>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnetwork.org

dads.state.tx.us

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TX	Texas	General health & health conditions
TX	Texas	General health & health conditions
TX	Texas	General health & health conditions
TX	Texas	Health care facilities & services in my area
TX	Texas	Health care facilities & services in my area
TX	Texas	Health care facilities & services in my area
TX	Texas	Health care facilities & services in my area
TX	Texas	Health care facilities & services in my area
TX	Texas	Help with my Medicare options & issues
TX	Texas	Help with my Medicare options & issues
TX	Texas	Help with my Medicare options & issues
TX	Texas	Help with my Medicare options & issues
TX	Texas	Help with my Medicare options & issues
TX	Texas	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Association of Community Health Centers, Inc. of Texas	(512) 329-5959
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	TexCare Partnership	
State Hospice Organization	Texas and New Mexico Hospice Organization	(512) 454-1247
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Dallas Regional Office	(214) 767-6423
State Department of Insurance	Insurance Department of Texas	(512) 463-6169
SHIP -- State Health Insurance Assistance Program	Texas Department of Aging and Disability Services (HICAP)	(512) 438-3011
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 647-6558

(800) 580-9270

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 252-3439

(800) 252-9240

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 586-6340
	
	
	
	
	(800) 735-2988
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	(800) 735-2989
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

info@txnmhospice.org

javerplaetse@rrb.gov

Consumer.Protection@tdi.texas.gov

patsy.fernandez@dads.state.tx.us

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

www.tachc.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.yourtexasbenefits.com

txnmhospice.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.tdi.texas.gov

www.dads.state.tx.us

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
TX	Texas	Other insurance programs
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Claims & billing
UT	Utah	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Department State Health Services- Facility Licensing Group & Regularatory Licensing Unit	(512) 458-7111
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Health and Human Services Commission of Texas	(512) 424-6500
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and	KePRO	(216) 447-9604

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(512) 407-3250

(877) 541-7905

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 633-4227

(800) 447-8477

(844) 430-9504

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	(800) 878-5707
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<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction D
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction 3
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	(800) 377-4950
<input type="checkbox"/>	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

medicaid@hhsc.state.tx.us

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.hud.gov

<http://www.hhsc.state.tx.us>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

noridianmedicare.com

noridianmedicare.com

www.oig.hhs.gov

www.keproqio.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services
UT	Utah	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Family Centered Care)

ESRD State Survey Agency	Dept of Health of Utah - Bureau of Medicare/Medicaid Program-Certification and Resident Assessment	(801) 538-6158
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthInsight	(801) 892-0155
Ombudsman	Senior Health Insurance Information Program (SHIP)	(801) 538-3910
Medicaid - Report Fraud	Department of Health	(801) 538-6087
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Colorado, Montana, North Dakota, Utah, and Wyoming	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	Dept of Health of Utah - Bureau of	(801) 538-6158

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 662-4157

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

(800) 541-7735

(800) 662-9651

(303) 844-3439

(800) 783-8818

(800) 662-4157

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data



also (888) 777 - 0105

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

DAAS@utah.gov

mkgreen@utah.gov

drodgers@nw15.esrd.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.health.utah.gov/hflcra

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.healthinsight.org

<http://www.hsdaas.utah.gov/index.htm>

<http://oig.utah.gov/Report%20Abuse%20N%20Fraud.html#>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

www.health.utah.gov/hflcra

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	General health & health conditions
UT	Utah	Health care facilities & services in my area
UT	Utah	Health care facilities & services in my area
UT	Utah	Health care facilities & services in my area
UT	Utah	Health care facilities & services in my area
UT	Utah	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Medicare/Medicaid Program-Certification and Resident Assessment	
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Association for Utah Community Health	(801) 974-5522
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Utah Children's Health Insurance Program	(877) 543-7669
State Hospice Organization	Utah Hospice and Palliative Care	(801) 582-2245

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 222-2225
	(800) 891-5390
	(800) 749-2257
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(866) 435-7414

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

homecareconnection@msn.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.auch.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://health.utah.gov/chip>

www.utahhospice.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

UT	Utah	Help with my Medicare options & issues
UT	Utah	Help with my Medicare options & issues
UT	Utah	Help with my Medicare options & issues
UT	Utah	Help with my Medicare options & issues
UT	Utah	Help with my Medicare options & issues
UT	Utah	Help with my Medicare options & issues
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
UT	Utah	Other insurance programs
VA	Virginia	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Denver Regional Office	(303) 844-1568
State Department of Insurance	Office of Consumer Health Assistance of Utah	(801) 538-3077
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Information Program (SHIP)	(801) 538-3910
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Utah Department of Health	(801) 538-6155
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Utah Department of Health	(801) 538-6155
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	













Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
		(800) 439-3805
		(800) 541-7735
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(800) 662-9651
	(202) 708-1455	(800) 569-4287
		(800) 662-9651
		(800) 827-1000
		(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	
	(800) 878-5707
	
	
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

health.uid@utah.gov

DAAS@utah.gov

retire@opm.gov

(800) 662-9651

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.insurance.utah.gov

<http://www.hsdaas.utah.gov/index.htm>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.health.utah.gov>

www.hud.gov

<http://health.utah.gov/medicaid/>

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA	Virginia	Claims & billing
VA	Virginia	Claims & billing
VA	Virginia	Claims & billing
VA	Virginia	Claims & billing
VA	Virginia	Claims & billing
VA	Virginia	Claims & billing
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	TrailBlazer Health Enterprises, LLC	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Department of Health of Virginia - Department of Licensure & Certifications	(804) 367-2100
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Department of Health of Virginia - Complaint Unit	(804) 367-2106
QIO - Quality Improvement Organization (Quality Innovation	VHQC	(804) 289-5320

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(844) 455-8708
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	1-800-MEDICARE
	
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950
	
	
	
	
	
	
	
	
	
	(877) 486-2048

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.trailblazerhealth.com/>

www.oig.hhs.gov

www.keproqio.com

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.vhqc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	Complaints about my care or services
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions
VA	Virginia	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Network)

Ombudsman	Department for Aging and Rehabilitation Services	(804) 565-1600
Medicaid - Report Fraud	Department of Medical Assistance Services	(804) 786-7933
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	Mid-Atlantic Renal Coalition - Network 5	(804) 320-0004
Nursing Home State Survey Agency	Department of Health of Virginia - Department of Licensure & Certifications	(804) 367-2100
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 552-3402

(800) 371-0824

(215) 861-4440

(866) 651-6272

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721













(800) 422-6237

(800) 829-1040

(800) 358-9295

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		no provider line
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program
		(877) 448-7848
		
		(888) 586-6340

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

joani.latimer@dars.virgina.gov

marc@nw5.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.elderrightsva.org

http://www.dmas.virginia.gov/cs-Recip_Medicl_Fraud.htm

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet5.org

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA	Virginia	General health & health conditions
VA	Virginia	Health care facilities & services in my area
VA	Virginia	Health care facilities & services in my area
VA	Virginia	Health care facilities & services in my area
VA	Virginia	Health care facilities & services in my area
VA	Virginia	Health care facilities & services in my area
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Help with my Medicare options & issues
VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Virginia Primary Care Association	(804) 237-7677
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Cover Virginia Program	
State Hospice Organization	Virginia Association for Hospices & Palliative	(804) 740-1344
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Philadelphia Regional Office	(215) 861-4140
State Department of Insurance	Insurance Department of Virginia	(804) 371-9691
SHIP -- State Health Insurance Assistance Program	Virginia Insurance Counseling and Assistance Program (VICAP)	(804) 662-9333
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Virginia Department of Health	(804) 864-7001

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 622-9010

(800) 677-1116

(800) 367-6274

(866) 873-2647

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(877) 310-6560

or 804.662.9334

(800) 552-3402

(877) 543-7669

(202) 606-2532

(888) 767-6738

(800) 638-7072

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	
	
	(888) 221-1590
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	(804) 552-3402
	
	(800) 878-5707
	
	(800) 828-1120

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@vacommunityhealth.org

lce@aarp.org

njshc@cybernex.net

(866) 873-2647

info@virginiahospices.org

javerplaetse@rrb.gov

aging@vda.virginia.gov

retire@opm.gov

questions@vdh.virginia.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.kidney.org

www.vacommunityhealth.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.commonhealth.va.gov

www.virginiahospices.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.scc.virginia.gov/boi

www.vda.virginia.gov

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.vdh.state.va.us>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs
VA	Virginia	Other insurance programs
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Claims & billing
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Department of Medical Assistance Services	(804) 786-7933
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Cooperativa De Seguros De Vida (COSVI)	
Carrier	First Coast Services Options, Inc.	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	ESRD State Survey Agency of Virgin Islands	(340) 773-1311
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000


















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(202) 708-1455	(800) 569-4287
		(800) 827-1000
		(800) 633-4227
		(888) 355-9165
		(800) 633-4227
	(855) 797-2627	(855) 798-2627
		(800) 633-4227
		(800) 633-4227
		(800) 447-8477
		(866) 815-5440
		(800) 424-4301
		(866) 275-2267
		(888) 545-5222
		(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		(866) 868-2289
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

comm@dss.state.va.us

medicare.railroad@palmettogba.com

hhstips@oig

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hud.gov

www.dmas.virginia.gov

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.triples.1-medi1org

www.oig.hhs.gov

www.healthvi.org/

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	Complaints about my care or services
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Ombudsman	Office of the Regional Administrator Region 2	(787) 294-1681
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New Jersey, New York, Puerto Rico, and Virgin Islands	(212) 264-3313
ESRD -- End-Stage Renal Disease Networks	Quality Insights Renal Network 3 - formerly - Trans-Atlantic Renal Council - Network 3	(609) 490-0310
Nursing Home State Survey Agency	Medicare Office of Virgin Islands	(340) 773-1311
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(212) 264-2355
	(888) 877-8400
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327
		
		Quit Smoking Program (877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaahc.org

qirn3@nw3.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aaahc.org

www.jointcommission.org

www.medicareappeal.com

www.hhs.gov/ocr

www.qirn3.org

www.healthvi.org

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	General health & health conditions
VI	Virgin Islands	Health care facilities & services in my area
VI	Virgin Islands	Health care facilities & services in my area
VI	Virgin Islands	Health care facilities & services in my area
VI	Virgin Islands	Health care facilities & services in my area
VI	Virgin Islands	Health care facilities & services in my area
VI	Virgin Islands	Help with my Medicare options & issues
VI	Virgin Islands	Help with my Medicare options & issues
VI	Virgin Islands	Help with my Medicare options & issues
VI	Virgin Islands	Help with my Medicare options & issues
VI	Virgin Islands	Help with my Medicare options & issues
VI	Virgin Islands	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of Virgin Islands	
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Virgin Islands Bureau of Health Insurance and Medical Assistance	(340) 774-9000
State Hospice Organization	Hospice Organization of Virgin Islands	(340) 718-5683
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, New York Regional Office	(212) 616-2222
State Department of Insurance	Division of Banking and Insurance of Virgin Islands	(340) 774-7166
SHIP -- State Health Insurance Assistance Program	Virgin Islands State Health Insurance Assistance Program (VISHIP)	(340) 772-7368
CHIP -- Insure Kids Now	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227















(877) 449-5661

340.714.4354 (St. Thomas)

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

javerplaetse@rrb.gov

tichi25@yahoo.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

www.aarp.org/LCE

www.selfhelpgroups.org

www.healthvi.org/contact

<http://www.ccivi.com/>

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.ltg.gov.vi

www.ltg.gov.vi

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VI	Virgin Islands	Other insurance programs
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Claims & billing
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Medicaid Office of Puerto Rico and Virgin Islands	(787) 765-2929
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Carrier	National Heritage Insurance Company	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Aging and Independent living	(802) 871-3065
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory	American Association for Accreditation of	(847) 775-1970

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072

(202) 708-1455

(800) 569-4287

(800) 827-1000

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 447-8477

(866) 815-5440

(802) 241-3557

















(800) 424-4301

(866) 275-2267

(888) 545-5222

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 878-5707
		
		
		
		
		
		Jurisdiction A
		
		1-800-MEDICARE
		
		
		(800) 377-4950
		(866) 868-2289
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

medicare.railroad@palmettogba.com

medicare@bcbsme.com

hhstips@oig

Jerri.Lamson@state.vt.us

info@aaaasf.org or

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.hud.gov

www.salud.gov.pr

www.va.gov

www.defense.gov

www.medicarenhic.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.medicarenhic.com/

www.oig.hhs.gov

[: www.dlp.vermont.gov](http://www.dlp.vermont.gov)

www.aha.org

www.abms.org

www.AAAASF.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	Complaints about my care or services
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Surgical Facilities	Ambulatory Surgical Facilities	
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
QIO - Quality Improvement Organization (Quality Innovation Network)	HealthCentric Advisors	(401) 528-3200
Ombudsman	Vermont Long Term Care Ombudsman Project	(802) 863-5620
Medicaid - Report Fraud	Agency of Human Services	(802) 879-5900
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332
Nursing Home State Survey Agency	Department of Aging and Independent living	(802) 871-3317
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 323-4040

(800) 889-2047

(617) 565-1343

(866) 286-3773

(800) 564-1612

(800) 222-2225

(800) 749-2257

















(800) 891-5390

(800) 638-8299

(800) 227-2345

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		
		
		
		
		
		
		
		
		
		
		(800) 222-4225
		
		
		
		(866) 228-4327

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

reception@aaaasf.org

media@cap.org

info@aaahc.org

tempburlington@vtlegalaid.org

info@nw1.esrd.net

Jerri.Lamson@state.vt.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cap.org

www.aaahc.org

www.jointcommission.org

www.healthcentricadvisors.org

www.vtlawhelp.org

<http://ovha.vermont.gov/forproviders/programintegrityreporting/suspectedfraudwasteandabuse>

www.medicareappeal.com

www.hhs.gov/ocr

www.networkofnewengland.org

[: www.dlp.vermont.gov](http://www.dlp.vermont.gov)

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	General health & health conditions
VT	Vermont	Health care facilities & services in my area
VT	Vermont	Health care facilities & services in my area
VT	Vermont	Health care facilities & services in my area
VT	Vermont	Health care facilities & services in my area
VT	Vermont	Health care facilities & services in my area
VT	Vermont	Help with my Medicare options & issues
VT	Vermont	Help with my Medicare options & issues
VT	Vermont	Help with my Medicare options & issues
VT	Vermont	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Bi-State Primary Care Association	(802) 229-0002
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Dr. Dynasaur	
State Hospice Organization	Hospice and Palliative Care Council of Vermont	(802) 229-0579
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 250-8427

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	(888) 834-7898
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

director@hpccv.org

javerplaetse@rrb.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.bistatepca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

www.greenmountaincare.org

www.hpccv.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

VT	Vermont	Help with my Medicare options & issues
VT	Vermont	Help with my Medicare options & issues
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
VT	Vermont	Other insurance programs
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing
WA	Washington	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

State Department of Insurance	Department of Financial Regulation	(802) 828-3301
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(802) 748-5182
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Vermont Department of Health	(802) 863-7200
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Agency of Human Services of Vermont	(802) 871-3009
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 964-1784
	(800) 642-5119
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
TTY Phone: 711	(800) 464-4343
(202) 708-1455	(800) 569-4287
	(800) 250-8427
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Uses the 711 Relay for TTY local and Toll Free
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Jurisdiction D
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

dfr.pubinfo@state.vt.us

mrichards@nevaaa.org

retire@opm.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dfr.vermont.gov

<http://www.medicarehelpvt.net/>

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.healthvermont.gov

www.hud.gov

<http://humanservices.vermont.gov/>

www.va.gov

www.defense.gov

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.noridianmedicare.com

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

of Health and Human Services)	Office of Inspector General	
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	Livanta, LLC	
ESRD State Survey Agency	Department of Health of Washington - Office of Investigation & Inspections	(360) 236-4634
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Complaint Resolution Unit of Washington	
QIO - Quality Improvement Organization (Quality Innovation Network)	Qualis Health	(206) 364-9700
Ombudsman	Long Term Care Ombudsman of Washington	(253) 838-6810
Medicaid - Report Fraud	Department of Social & Health Services	(360) 586-8888
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Alaska, Idaho, Oregon, and Washington	(206) 615-2290

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(877) 588-1123	(877) 588-1123
		(800) 424-4301
		(866) 275-2267
		(888) 545-5222
		(800) 323-4040
	(360) 493-2637	(800) 562-6078
		(800) 949-7536
		(800) 562-6028
		(800) 562-6906
	(206) 615-2296	

Based on Helpful Contacts Data

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Elizabeth.Gordon@doh.wa.gov

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

ltcop@multi-servicecenter.com

ocrmail@of.dhhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.adsa.dshs.wa.gov

www.qualishealth.org

www.ltcop.org

<http://www.dshs.wa.gov/Fraud/medicaid.shtml>

www.medicareappeal.com

www.hhs.gov/ocr

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WA	Washington	Complaints about my care or services
WA	Washington	Complaints about my care or services
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	General health & health conditions
WA	Washington	Health care facilities & services in my area
WA	Washington	Health care facilities & services in my area
WA	Washington	Health care facilities & services in my area
WA	Washington	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
Nursing Home State Survey Agency	Aging and Disability Services	(360) 725-2300
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Washington Association of Community and Migrant Health Centers (WACMHC)	(360) 786-9722
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Washington Children's Health Insurance Program	
State Hospice Organization	Washington State Hospice and Palliative	(253) 661-3739


Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 262-1514
	(800) 562-6078
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721
	(800) 422-6237
	(800) 829-1040
	(800) 358-9295
	(800) 622-9010
	(800) 677-1116
	(800) 367-6274
	(800) 562-3022
	(866) 661-3739

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
	800-422-3263	(877) 905-0454
		(800) 222-4225
		
		
		
		(866) 228-4327
		
	Quit Smoking Program	
	(877) 448-7848	
		
		(888) 586-6340
		
		
		
		
	In state only 877-543-	
	7669	
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

shechinson@nw16.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

staff@wacmhc.org

lce@aarp.org

njshc@cybernex.net

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.nwrenalnetwork.org

<http://www.altsa.dshs.wa.gov/>

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

www.wacmhc.org

www.aarp.org/LCE

www.selfhelpgroups.org

<http://hrsa.dshs.wa.gov/applehealth/index.shtml>

www.wshpco.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WA	Washington	Help with my Medicare options & issues
WA	Washington	Help with my Medicare options & issues
WA	Washington	Help with my Medicare options & issues
WA	Washington	Help with my Medicare options & issues
WA	Washington	Help with my Medicare options & issues
WA	Washington	Help with my Medicare options & issues
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs
WA	Washington	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Care Organization	
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Seattle Regional Office	(206) 615-2354
State Department of Insurance	Statewide Health Insurance Benefits Advisors (SHIBA)	
SHIP -- State Health Insurance Assistance Program	Statewide Health Insurance Benefits Advisors (SHIBA)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Washington State Department of Health	(360) 236-4501
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Health Care Authority (formerly - Department of Social and Health Services of Washington)	
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

			(800) 772-1213
			(877) 772-5772
Additional Email:	(312) 751-4701		
medicare.railroad@palmettogba.com			(800) 633-4227
			(800) 562-6900
			(800) 562-6900
			(877) 543-7669
			(888) 767-6738
			(800) 638-7072
TTY Phone: 711			(800) 525-0127
			(800) 569-4287
			(800) 562-3022
			(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	
	(800) 878-5707
	
	(800) 525-0127 711
	
	TTY now using 711 Washington Relay
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

javerplaetse@rrb.gov

donnaw@oic.wa.gov

SHIBA@oic.wa.gov

retire@opm.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.insurance.wa.gov

www.insurance.wa.gov/shiba

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

<http://www.doh.wa.gov>

www.hud.gov

www.hca.wa.gov/

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Claims & billing
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Government Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Wisconsin Physician Services WPS	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Division of Health Care Financing of Wisconsin	(608) 266-8481
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

















Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477
	(855) 408-8557
(888) 692-1402	(800) 642-6552
	(800) 424-4301
	(866) 275-2267
	(888) 545-5222
	(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		
		Jurisdiction B
		
		
		
		1-800-MEDICARE
		1-800-MEDICARE
		(800) 377-4950
		
		
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

webmaster@dhfs.state.wi.us

info@aaaasf.org or
reception@aaaasf.org

media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.ngsmedicare.com

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.wpsmedicare.com

www.oig.hhs.gov

www.keproqio.com

www.dhs.wisconsin.gov

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	Complaints about my care or services
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Organizations (JCAHO)	Healthcare Organizations (JCAHO)	
Home Health Agency	Department of Health Services - Division of Quality Assurance	(608) 267-1441
QIO - Quality Improvement Organization (Quality Innovation Network)	Lake Superior Quality Innovation Network	(952) 853-8536
Ombudsman	Board of Aging and Long Term Care of Wisconsin	(608) 246-7012
Medicaid - Report Fraud	Department of Healthcare and Family Services	(608) 266-2521
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of the Mid-West	(312) 886-2359
ESRD -- End-Stage Renal Disease Networks	Renal Disease Network of the Upper Midwest, Inc. - Network 11	(651) 644-9877
Nursing Home State Survey Agency	Department of Health Services - Division of Quality Assurance	(608) 266-8481
National Institute on Aging Information Center	National Institute on Aging Information Center	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 642-6552
	(877) 787-2847
	(800) 815-0015
(888) 692-1402	(877) 865-3432
(312) 353-5693	
	(800) 973-3773
	(800) 642-6552
	(800) 222-2225
	(800) 749-2257
	(800) 891-5390
	(800) 638-8299
	(800) 227-2345
	(800) 242-8721

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(888) 241-9432
		(800) 627-3529
		
		
		
		
		
		(888) 241-9432
		(800) 222-4225
		
		
		
		(866) 228-4327
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

webmaster@dhfs.state.wi.us

BOALTC@Wisconsin.Gov

(800) 242-8721

whites@dhfs.state.wi.us

info@nw11.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.dhfs.state.wi.us

www.stratishealth.org

www.longtermcare.wi.gov

<http://www.dhs.wisconsin.gov/fraud/>

www.medicareappeal.com

www.hhs.gov/ocr

esrdnet11.org

www.dhs.wisconsin.gov

www.nia.nih.gov

www.aakp.org

www.kidney.niddk.nih.gov

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	General health & health conditions
WI	Wisconsin	Health care facilities & services in my area
WI	Wisconsin	Health care facilities & services in my area
WI	Wisconsin	Health care facilities & services in my area
WI	Wisconsin	Health care facilities & services in my area
WI	Wisconsin	Health care facilities & services in my area
WI	Wisconsin	Help with my Medicare options & issues
WI	Wisconsin	Help with my Medicare options & issues
WI	Wisconsin	Help with my Medicare options & issues
WI	Wisconsin	Help with my Medicare options & issues
WI	Wisconsin	Help with my Medicare options & issues

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Health Care Association of Wisconsin	(608) 277-7477
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
CHIP -- Children's Health Insurance Program	Badger Care	
State Hospice Organization	Hospice Organization and Palliative Experts of Wisconsin	(608) 233-7166
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
State Department of Insurance	Office of the Commissioner of Insurance of Wisconsin	(608) 266-3585

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(800) 947-3529

(800) 362-3002

(800) 210-0220

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701















(877) 772-5772

(800) 633-4227

(800) 236-8517

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	
	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232- 2874
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

lce@aarp.org

njshc@cybernex.net

MELR217@aol.com

javerplaetse@rrb.gov

ocicomplaints@wisconsin.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.wphca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

dhs.wisconsin.gov

www.hopeofwisconsin.org

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

www.oci.wi.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WI	Wisconsin	Help with my Medicare options & issues
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WI	Wisconsin	Other insurance programs
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing
WV	West Virginia	Claims & billing

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

SHIP -- State Health Insurance Assistance Program	Wisconsin SHIP (SHIP)	
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Wisconsin Department of Health Services	(608) 266-1865
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Wisconsin Department of Health Services	(608) 266-1865
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	CGS Administrators, LLC	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
Fiscal Intermediary	Noridian	
Carrier	Noridian	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	(800) 242-1060
	(877) 543-7669
(202) 606-2532	(888) 767-6738
	(800) 638-7072
	(800) 362-3002
(202) 708-1455	(800) 569-4287
	(800) 362-3002
	(800) 827-1000
	(800) 633-4227
	(888) 355-9165
	(800) 633-4227
(855) 797-2627	(855) 798-2627
	(800) 633-4227
	(800) 633-4227
	(800) 447-8477

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<input type="checkbox"/>	Medigap Part D: 855-677-2783, Disability Drug Benefit: 800-926-4862
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	(800) 878-5707
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DHFSDLTCaging@dhfs.state.wi.us

retire@opm.gov

dhswebmaster@wi.gov

dhswebmaster@wi.gov

medicare.railroad@palmettogba.com

hhstips@oig

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.dhs.wisconsin.gov/benefit-specialists/ship.htm>

www.insurekidsnow.gov

www.opm.gov/retire

<http://owcp.dol.acs-inc.com>

<http://www.dhfs.state.wi.us>

www.hud.gov

<http://www.dhfs.wisconsin.gov>

www.va.gov

www.defense.gov

<http://www.cignagovernmentservices.com/>

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

www.oig.hhs.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(813) 280-8256
ESRD State Survey Agency	Dept of Health and Human Resources of West Virginia-Office of Health Facility Licensure and Cert	(304) 558-0050
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
Home Health Agency	Dept of Health and Human Resources of West Virginia-Office of Health Facility Licensure and Cert	(304) 558-0050
QIO - Quality Improvement Organization (Quality Innovation Network)	Quality Insights Quality Innovation Network	(304) 346-9864
Ombudsman	West Virginia State Health Insurance Assistance Program (WV SHIP)	(304) 348-0707
Medicaid - Report Fraud	Department of Health and Human Resources	(304) 558-2278
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

			(844) 455-8708
			(800) 442-2888
			(800) 424-4301
			(866) 275-2267
			(888) 545-5222
			(800) 323-4040
			(800) 442-2888
			(877) 987-3646
304-558-2278 - (OIG direct line)	(800) 377-4850	(877) 696-6775	

Based on Helpful Contacts Data



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

pjustice@kvss.org

Debi.L.Calabrese@wv.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.keproqio.com

www.wvdhhr.org/ohflac

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

www.wvdhhr.org/ohflac

www.qualityinsights-qin.org

<http://www.wvseniorservices.gov/>

www.wvdhhr.org/oig

www.medicareappeal.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	Complaints about my care or services
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	General health & health conditions
WV	West Virginia	Health care facilities & services in my area
WV	West Virginia	Health care facilities & services in my area
WV	West Virginia	Health care facilities & services in my area

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office for Civil Rights	Office for Civil Rights of the Mid-Atlantic	(215) 861-4441
ESRD -- End-Stage Renal Disease Networks	Mid-Atlantic Renal Coalition - Network 5	(804) 320-0004
Nursing Home State Survey Agency	Dept of Health and Human Resources of West Virginia-Office of Health Facility Licensure and Cert	(304) 558-0050
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Internal Revenue Service	Internal Revenue Service	
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
Primary Care Association	Primary Care Association of West Virginia	(304) 346-0032
Eldercare Location	DC longterm care Ombudsman program	(202) 434-2120
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(215) 861-4440

(866) 651-6272

(800) 442-2888

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

(800) 829-1040

(800) 358-9295

(800) 622-9010











(877) 982-4584

(800) 677-1116

(800) 367-6274

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	no provider line
	
	(800) 222-4225
	
	
	
	(866) 228-4327
	
	Quit Smoking Program (877) 448-7848
	
	(888) 586-6340
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

marc@nw5.esrd.net

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

ahrqpubs@ahrq.gov

info@wvpca.org

lce@aarp.org

njshc@cybernex.net

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.hhs.gov/ocr

www.esrdnet5.org

www.wvdhhr.org/ohflac

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.wvpca.org>

www.aarp.org/LCE

www.selfhelpgroups.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WV	West Virginia	Health care facilities & services in my area
WV	West Virginia	Health care facilities & services in my area
WV	West Virginia	Help with my Medicare options & issues
WV	West Virginia	Help with my Medicare options & issues
WV	West Virginia	Help with my Medicare options & issues
WV	West Virginia	Help with my Medicare options & issues
WV	West Virginia	Help with my Medicare options & issues
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs
WV	West Virginia	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

To find a hospice program in my area.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

CHIP -- Children's Health Insurance Program	West Virginia Children's Health Insurance Program	(304) 558-2732
State Hospice Organization	Hospice Care Inc. of West Virginia	(304) 529-4217
SSA -- Social Security Administration	Social Security Administration	
RRB -- Railroad Retirement Board	Railroad Retirement Board	
1-800-MEDICARE	1-800-MEDICARE	
State Department of Insurance	West Virginia Insurance Commission	(304) 558-3386
SHIP -- State Health Insurance Assistance Program	West Virginia State Health Insurance Assistance Program (WV SHIP)	(304) 558-3317
CHIP -- Insure Kids Now	Children's Health Insurance Program	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	West Virginia Department of Health & Human Resources	(304) 348-3365
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	West Virginia Department of Health & Human Resources	(304) 558-1700
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(877) 982-2447
		(800) 788-5480
		(800) 772-1213
Additional Email:	(312) 751-4701	(877) 772-5772
medicare.railroad@palmettogba.com		
		(800) 633-4227
	(304) 558-1296	(888) 879-9842
		(877) 987-4463
		(877) 543-7669
	(202) 606-2532	(888) 767-6738
		(800) 638-7072
		(888) 483-0797
	(202) 708-1455	(800) 569-4287
		(800) 642-8589
		(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	
	
	7am-7pm M-F (24x7 automated service as well)
	Additional Fax # 904-232-2874
	
	
	
	
	(800) 878-5707
	
	888-483-0793 Provider Services
	
	
	
	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

wwchip@wv.gov

javerplaetse@rrb.gov

consumer.service@wvinsurance.gov

marcia.d.meeks@wv.gov

retire@opm.gov

boaltc@ltc.state.wi.us

medman@wvdhhr.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

<http://www.chip.wv.gov/>

www.hospiceofhuntington.org

www.socialsecurity.gov

www.rrb.gov

www.wvinsurance.gov

www.wvship.org

www.insurekidsnow.gov

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.dhhr.wv.gov/bms

www.hud.gov

<http://www.wvdhhr.org/bms/>

www.va.gov

www.defense.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Claims & billing
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Bills for durable medical equipment and a list of approved suppliers of this equipment.

(For Railroad Retirement beneficiaries only) - Part B bills and services.

Home health, hospice care, and fraud.

Medicare Secondary Payer, and who pays first.

Part A and B bills and services, hospital care, skilled nursing care, and fraud.

Part A bills and services, hospital care, skilled nursing care, and fraud.

Part B bills and services.

Reporting fraud.

Complaints about quality of care, and filing an appeal or complaint.

Complaints about the quality of care in dialysis facilities.

Finding a voluntary list of patients' rights in a hospital.

Finding out if a doctor is board certified.

Finding out if an ambulatory surgical center is accredited or not.

Finding out if the lab where your blood tests are sent is accredited or not.

Finding out if urgent care centers and ambulatory surgical centers are accredited or not.

Finding out if your health care organization is accredited or not.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
RRB Carrier - Railroad Retirement Board Carrier	Noridian	(877) 288-7600
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
Benefits Coordination & Recovery Center (BCRC)	Benefits Coordination & Recovery Center (BCRC)	
A/B MAC -- A/B Medicare Administrative Contractor	Noridian Administrative Services	
Fiscal Intermediary	Noridian Administrative Services	
Carrier	Noridian Administrative Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
QIO - Quality Improvement Organization (Beneficiary and Family Centered Care)	KePRO	(216) 447-9604
ESRD State Survey Agency	Department of Health of Wyoming - Office of Health Care Licensing and Surveys	(307) 777-7123
American Hospital Association	American Hospital Association	(312) 422-3000
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
College of American Pathologists	College of American Pathologists	(847) 832-7000
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 633-4227

(888) 355-9165

(800) 633-4227

(855) 797-2627

(855) 798-2627

(800) 633-4227

(800) 633-4227

(800) 633-4227

(800) 447-8477

(844) 430-9504

(800) 424-4301

(866) 275-2267

(888) 545-5222

(800) 323-4040

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

	Jurisdiction D
	1-800-MEDICARE
	Jurisdiction 3
	1-800-MEDICARE
	1-800-MEDICARE
	(800) 377-4950

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

medicare.railroad@palmettogba.com

hhstips@oig

wdh-ohls@health.wyo.gov

info@aaaasf.org or
reception@aaaasf.org
media@cap.org

info@aaahc.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.noridianmedicare.com/dme

www.palmettogba.com/medicare

www.cob.cms.hhs.gov

<http://www.noridianmedicare.com/>

noridianmedicare.com

www.oig.hhs.gov

www.keproqio.com

www.aha.org

www.abms.org

www.AAAASF.org

www.cap.org

www.aaahc.org

www.jointcommission.org

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	Complaints about my care or services
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.

Local and community level projects to improve patient safety, reduce harm, and improve clinical care.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Report Medicaid fraud and abuse.

Requesting external reviews of Medicare managed care denials.

Submitting a complaint about discrimination.

Where to submit a complaint about the quality of care I received from my kidney dialysis facility.

Where to submit a complaint about the quality of life or quality of care inside a nursing home.

Discussing health concerns, medicines, and other issues important to older people.

Educational materials for people with kidney disease.

Educational materials for people with kidney disease.

Financial assistance and educational materials for people with kidney disease.

Finding information on cancer.

Finding information on heart disease.

Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Organizations (JCAHO)	Healthcare Organizations (JCAHO)	
Home Health Agency	Wyoming Department of Health	(307) 777-7123
QIO - Quality Improvement Organization (Quality Innovation Network)	Mountain Pacific Quality Health Foundation	(406) 443-4020
Ombudsman	Senior Citizens Long Term Care of Wyoming - Ombudsman	(307) 322-5553
Medicaid - Report Fraud	Wyoming Department of Health	(307) 777-7531
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
Office for Civil Rights	Office for Civil Rights of Colorado, Montana, North Dakota, Utah, and Wyoming	(303) 844-2024
ESRD -- End-Stage Renal Disease Networks	Intermountain ESRD Network - Network 15	(303) 831-8818
Nursing Home State Survey Agency	Office of Health Quality of Wyoming	(307) 777-7123
National Institute on Aging Information Center	National Institute on Aging Information Center	
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
American Cancer Society	American Cancer Society	
American Heart Association	American Heart Association	(214) 570-2000
National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 497-8232

(303) 844-3439

(800) 783-8818

(866) 571-0944

(800) 222-2225

(800) 891-5390

(800) 749-2257

(800) 638-8299

(800) 227-2345

(800) 242-8721

(800) 422-6237

Based on Helpful Contacts Data



Quit Smoking Program
(877) 448-7848

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

wdh-ohls@.wyo.gov

drodgers@nw15.esrd.net

tschmi@missc.state.wy.us

niaic@nia.nih.gov

nkudic@info.niddk.nih.gov

(866) 300-2900

helpline@akfinc.org

(800) 242-8721

inquiries@heart.org

cancergovstaff@mail.nih.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.mpqhf.org

<http://www.wyomingseniors.com/ombudsman.htm>

www.medicareappeal.com

www.hhs.gov/ocr

www.esrdnet15.org

<http://wdh.state.wy.us/ohls>

www.nia.nih.gov

www.kidney.niddk.nih.gov

www.aakp.org

www.kidneyfund.org

www.cancer.org

<http://www.americanheart.org/>

www.cancer.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	General health & health conditions
WY	Wyoming	Health care facilities & services in my area
WY	Wyoming	Health care facilities & services in my area
WY	Wyoming	Health care facilities & services in my area
WY	Wyoming	Health care facilities & services in my area
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Help with my Medicare options & issues
WY	Wyoming	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.

Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."

Support groups and educational materials for people with kidney disease.

Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.

Finding necessary and convenient services that serve the elderly in their community.

Finding specific health support groups in your area.

Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.

(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.

General Medicare information, ordering Medicare booklets, and information about health plans.

Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

Medigap Policies

Personalized health insurance counseling

Children's Health Insurance Program

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Internal Revenue Service	Information Service	
Agency for Healthcare Research and Quality (AHRQ)	Internal Revenue Service	
National Kidney Foundation, Inc.	Agency for Healthcare Research and Quality (AHRQ)	
Primary Care Association	National Kidney Foundation, Inc.	(212) 889-2210
Eldercare Location	Primary Care Association of Wyoming	(307) 632-5743
American Self-Help Clearinghouse	DC longterm care Ombudsman program	(202) 434-2120
CHIP -- Children's Health Insurance Program	American Self-Help Clearinghouse	(973) 989-1122
SSA -- Social Security Administration	Wyoming Kid Care	(307) 777-8923
RRB -- Railroad Retirement Board	Social Security Administration	
1-800-MEDICARE	Railroad Retirement Board	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	1-800-MEDICARE	
State Department of Insurance	CMS, Denver Regional Office	(303) 844-1568
SHIP -- State Health Insurance Assistance Program	Insurance Department of Wyoming	(307) 777-7401
CHIP -- Insure Kids Now	Wyoming State Health Insurance Information Program (WSHIIP)	(307) 856-6880
	Children's Health Insurance Program	

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(800) 829-1040

(800) 358-9295

(800) 622-9010

(800) 677-1116

(800) 367-6274

(888) 996-8786

(800) 772-1213

Additional Email:
medicare.railroad@palmettogba.com

(312) 751-4701

(877) 772-5772

(800) 633-4227

(800) 438-5768

(800) 856-4398

(877) 543-7669

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(877) 448-7848



(888) 586-6340



7am-7pm M-F (24x7
automated service as
well)



Additional Fax # 904-232-
2874



Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

ahrqpubs@ahrq.gov

wypca@wypca.org

lce@aarp.org

njshc@cybernex.net

kidcarechip@health.wyo.gov

javerplaetse@rrb.gov

jhacklem@wyoming.com

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

www.irs.gov

www.ahrq.gov

www.kidney.org

<http://www.wypca.org/>

www.aarp.org/LCE

www.selfhelpgroups.org

<http://www.health.wyo.gov/healthcarefin/chip/index.html>

www.socialsecurity.gov

www.rrb.gov

www.cms.gov

<http://doi.wyo.gov>

<http://www.wyomingseniors.com/>

www.insurekidsnow.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs
WY	Wyoming	Other insurance programs

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Claims and other issues for retired federal employees and their dependents/survivors.

Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.

Health based programs and services.

Information and services about homes and communities for citizens and for HUD's current and potential home buyers.

Medicaid program

VA medical benefits.

Whether I qualify for military retiree health care benefits.

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Federal Black Lung Program	Federal Black Lung Program	
State Health Departments	Wyoming Department of Health	(307) 777-7656
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Medical Assistance Office	Wyoming Department of Health	(307) 777-7656
Department of Veterans Affairs	Department of Veterans Affairs	
Department of Defense	Department of Defense	(703) 571-3343

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

(202) 606-2532

(888) 767-6738

(800) 638-7072








(202) 708-1455

(800) 569-4287

(800) 827-1000

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

		(800) 878-5707
		
		
		
		
		
		

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

retire@opm.gov

wdh@health.wyo.gov

Helpful Contacts - Agency List By Topic

Based on Helpful Contacts Data

[www.opm.gov\retire](http://www.opm.gov/retire)

<http://owcp.dol.acs-inc.com>

www.hud.gov

www.va.gov

www.defense.gov